





**Eastern
Credit Union**
Co-operative Society Limited
LEADING THE WAY®

Celebrating
50
Years

of Success...

EXCEEDING THE VISION

Annual Report 2022

Credit Union Prayer

*Lord, make me an instrument of your peace;
Where there is hatred, let me sow love;
Where there is injury, pardon;
Where there is doubt, faith;
Where there is despair, hope;
Where there is darkness, light;
And where there is sadness, joy.*

*O divine Master,
Grant that I may not so much seek
to be consoled as to console,
To be understood as to understand,
To be loved as to love.*

*For it is in giving that we receive,
It is in pardoning that we are pardoned,
And it is in dying that we are born to eternal life.*

Amen.



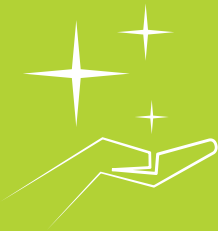
Mission

We are a dynamic financial co-operative delivering superior quality service to our Membership in accordance with sound business practices.



Vision

We will be the premier financial co-operative regionally with an international presence, exceeding Members' economic and social expectations.



Core Values

- Member Focused
- Honesty and Integrity
- Innovativeness
- Professionalism
- Confidentiality
- Accountability
- Impartiality

Celebrating 50 years of Success.



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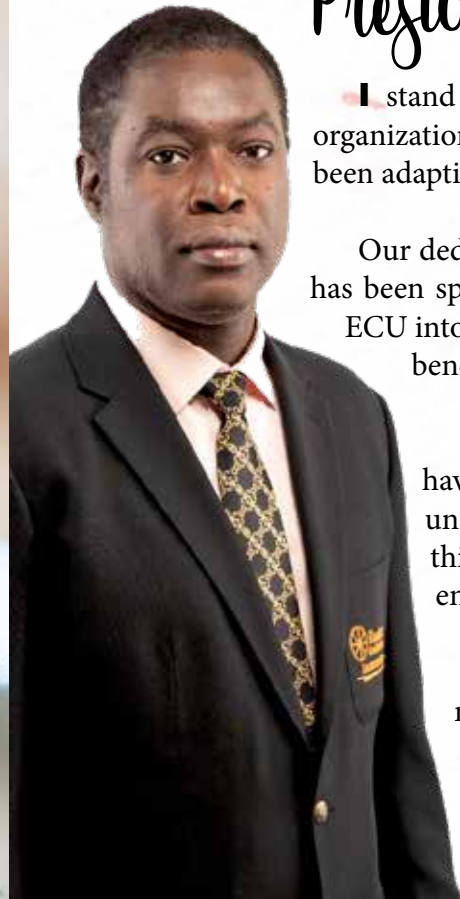
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Eastern Credit Union
Co-operative Society Limited
LEADING THE WAY.

President's Report



I stand before you today to share the remarkable journey of transformation that our organization, the ECU, has been undertaking. The winds of change are blowing, and we have been adapting and evolving to stay ahead of the curve in this ever-shifting economic landscape.

Our dedicated Board of Directors, a blend of experienced wisdom and youthful innovation, has been spearheading this transformation with groundbreaking strategies that are propelling ECU into a future of stability and growth. We are not just following trends; we are setting new benchmarks to anticipate and respond to both expected and unforeseen challenges.

One crucial aspect of this transformation has been our organizational culture. We have recognized the need to transition from a segmented cultural perspective to a unified, integrated approach. I am thrilled to report that we are well over 70% through this transition, with more of our staff aligning their efforts towards a common goal, ensuring a stronger and more cohesive ECU.

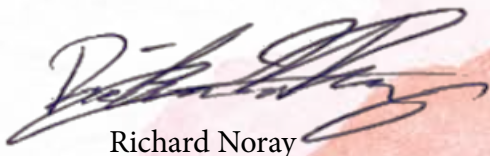
Improving the quality of life for our members has always been at the heart of our mission. We have taken concrete steps to streamline our loan processes, providing faster access to funds for our members. By separating business and personal loan applications, we have reduced waiting times and empowered our members to progress swiftly with their ventures, thus contributing to their prosperity.

Beyond financial services, we have extended our support to sporting organizations, promoted health awareness through our popular 5k walks, and transformed our facilities into world-class spaces for various events, enriching the lives of our members in diverse ways.

Addressing concerns about delinquency, we are actively engaging with the Commissioner's office to resolve issues and are implementing new approaches, including software enhancements and innovative payment methods, to tackle this challenge head-on. Our commitment is unwavering, ensuring that every member receives the support needed to navigate these uncertain times.

I am pleased to share that once again, ECU has received an unqualified rating from the esteemed BDO International Auditing Firm, affirming our commitment to the highest standards of financial integrity. As we continue to grow, we are expanding our accounting department to uphold these standards and meet the evolving needs of our organization.

In closing, I am proud of the strides we have taken together as a community. The future looks bright for ECU, and I am confident that with your continued support and trust, we will chart a path of prosperity and success for all our members. Thank you for your dedication and belief in our shared vision. Together, we will continue to thrive and make a difference in the lives of those we serve.



Richard Noray

MINUTES OF 48TH ANNUAL GENERAL MEETING OF EASTERN CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

HELD ON SATURDAY APRIL 22ND, 2023

- **CALL TO ORDER/INVOCATION/NATIONAL ANTHEM**

The President /Chairman, Mr. Arvin Isaac called the meeting to order at 10:20 a.m. The Secretary Mrs Amanda Aguilera-Lobin led the gathering in reciting the Credit Union Prayer, which was followed by the playing of a recorded version of the National Anthem.

- **1st CREDENTIAL REPORT**

A credential report was undertaken at 10:21 a.m. revealed two hundred and sixty-nine members were registered, comprising of one hundred and sixty-four (164) online and one hundred and five (105) physically; (A minute's silence was observed for members who passed away over the past year).

- **INTRODUCTION/ACKNOWLEDGMENT**

The President/Chairman welcomed the members to the 48 th Annual General Meeting., While acknowledging that Eastern Credit Union Co-operative Society Limited (ECU) was celebrating its 50th Anniversary. He introduced members to the following persons seated at the Head Table: Members of the Executive: Arvin Isaac, President/Chairman; Laverne Francis, Vice President; Amanda Aguilera-Lobin, Secretary; Heather Adams, Assistant Secretary; along with Directors, Quincy Boodramsingh, Maurice Hoyte, Wendy Williams, Melissa Hood-Joseph, Akil Myers; Management representatives Mr Kester Lashley, Deputy CEO; Ms Je-Anne Borneo, Ag Group Financial Comptroller.

The President/Chairman also acknowledged the undermentioned individuals/bodies:

- Representative of the Co-operative Division: Ms Allison Manodath
- External Auditors, PricewaterhouseCoopers
- Past Presidents: Mr Thomas Henry, Mr Gary Cross and Mrs Gloria Rolingson

The President/Chairman indicated that there is a help desk established for persons attending the meeting virtually and can be accessed via WhatsApp 480-4654 or via email ecu/agm@eastern.cu.com. Additionally, there is free WIFI available for persons without data.

The undermentioned questions and responses was provided by the President/Chairman:

- Mr Bobb questioned why Mr Noray was not acknowledged by the President/Chairman as he was the outgoing President. The President/Chairman indicated that Mr Noray submitted his resignation. To which Mr Taitt, St Joseph branch, reiterated if there was an insurrection.
- Mr Stanley Jones, St Joseph branch, questioned why relevant motions were not mentioned to members. The President indicated that dividends are paid on surplus and limited copies of the documents would be available to members.
- Mr Steve Albion, St Joseph branch, again questioned on the status of the former president and again the President/Chairman reiterated that he submitted his resignation;
- Mr Taitt, St Joseph branch, questioned citing that Mr Richard Noray submitted his resignation as President of Eastern Credit Union, would he be the new CEO on Monday. The Chairman reiterated he is unable to respond and there is a process to follow before any correspondence can be forthcoming.

(A tutorial video on participation in the virtual AGM was played)

- **READING OF NOTICE AND AGENDA CONVENING THE 48 TH ANNUAL GENERAL MEETING**
The Secretary, Ms Amanda Aguilera-Lobin read the Notice and Agenda of the 48th Annual General Meeting.

- **ADOPTION OF STANDING ORDERS**

The Standing Orders read by Secretary, Ms Amanda Aguilera-Lobin were accepted by a majority vote on a motion moved by Mr Taitt, St Joseph branch and seconded by Mr Mahmud Mohammed, Tunapuna branch. Two hundred and forty-nine (249) voted in favour, fifteen (15) voted against and nineteen (19) abstained.

The undermentioned question from members and respective response was provided by the President/Chairman:

- Mr Henry indicated that he did not receive an Agenda for the meeting. The President/Chairman indicated the necessary emails were forwarded by the Public Relations Department.
- Mr Taitt, St Joseph indicated that the Secretary did not read the Agenda. To which the President/Chairman responded that it was read during the Notice and Agenda session.

- **PRESIDENT'S MESSAGE**

The President/Chairman Mr Arvin Isaac in delivering his message recognized that the ECU on February 16, 2023 achieved a milestone by celebrating its 50th Anniversary. The President/Chairman also addressed the following:

- **Brand of the ECU**

The pride and maintaining its status through technological innovation;

- **Port of Spain Branch**

The Port of Spain Branch opened its door to the public in December 2022, providing the public with comfortable and spacious accommodation;

- **Barataria Branch**

The Barataria Branch of the ECU was temporarily closed the public for renovation;

- **Housing Demands**

The ECU was seeking to invest in the housing market by providing first time mortgagees, low income and contract employee with mortgages to assist in their ownership of homes.

- **Post COVID**

Post COVID saw an increase in the delinquency rated amongst its customers. The President/Chairman indicated that the ECU is in the process of providing solutions to its customer thereby reducing the delinquency rates;

- **Customer Experience**

The President/Chairman further reiterated that the ECU is actively moving towards having their customer experience be more positive;

- **CONFIRMATION OF THE MINUTES OF THE 47TH ANNUAL GENERAL MEETING HELD ON NOVEMBER 13, 2021**

The Minutes of 47 th Annual General Meeting held on Saturday November 13, 2021 was visualised by the Secretary, Ms Amanda Aguilera-Lobin. Prior to the visualisation Mr Bobb, Barataria indicated that he was at a disadvantage as he is now seeing the minutes of the last meeting and he wondered if this would be considered by the Secretary. In an attempt to assist Mr Bobb and other members the ECU, the President suggested that a poll be conducted as to whether or not the Secretary should read the Minutes.

- **2nd Credential Report**

A Credential Report undertaken at 11:30 revealed that five hundred and fifty-three (553) members were registered, comprising of three hundred and eighty-seven (387) online and one hundred sixty-six (166) physically.

The reading of the Minutes of the 47th Annual General Meeting by Secretary, Ms Aguilera-Lobin, were confirmed by majority vote on a motion moved by Mr Kofi Applewhite and seconded by Ms Gloria Rolingson. One hundred and eighty-four (184) voted in favour, one hundred and thirty-five (135) voted against and fourteen (14) abstain.

At 11:35, the Secretary Ms Amanda Aguilera-Lobin commenced reading the Minutes of the meeting which concluded at 12:16 p.m.

The Minutes of the 47 th Annual General Meeting held on November 13, 2021 were confirmed by a majority vote on a motion was moved by Mr Mahmud Mohammed, Tunapuna branch, and seconded Mr Taitt, St Joseph branch. Three hundred and twenty (320) voted in favour, seven (07) voted against and seventeen (17) abstained.

The undermentioned comments from members was provided to the Head Table:

- Ms Helen Bernard, Barataria branch, indicated that the minutes should be given to persons or the Secretary read the minutes at a pace everyone can understand.
- Mr Keith Bolland, Tunapuna branch, stated he was dissatisfied at not being given a brochure with the Minutes and at this session a brochure or a link should be made available to allow members to follow the Annual General Meeting;
- Mr Steve Albino, St Joseph branch, stated the President/Chairman talked about technology being utilized to cut expenditure however he received the email relating to the Minutes of the AGM at 8:30 today and he is expected to make major decisions without adequate information;
- Mr Mahmud Mohammed, Tunapuna branch, volunteered to help read the minutes;

- **MATTERS ARISING FROM THE MINUTES**

The undermentioned matters arising out of the Minutes of the 47 th Annual General Meeting held on Saturday November 13, 2021 were noted:

- Ms Shamella Ramsahai questioned how the Bye laws would affect the membership. The President/Chairman responded: The Bye laws guide the Co-operative Society Limited and are amended by the membership and can only be amended by 75% majority.
- Mr Kofi Applewhite, St Joseph branch, questioned if a member of Supervisor committee was suspended and the members name omitted, then the members name should be inserted as when the person was elected, and their name stated.
- Mr Taitt, St Joseph branch, stated that under the Supervisor Committee it was mentioned that a member was suspended. The Bye laws state and quote
“Expulsion

(i) If a member violates these Bye-Laws or otherwise acts in a manner prejudicial or inimical to the good repute or interest of the Society, the Board may, by a two-thirds majority vote at a Board meeting called for the purpose, SUSPEND the member from the society.

(ii) The Board, after suspending him, shall make a report thereon to a Special or Annual General Meeting which shall have the power to confirm or revoke such suspension or may terminate his membership after e is given an opportunity to be heard in his defense.

Mr Taitt, St Joseph also noted that no session was called to address the suspended member and it is unfair that the membership is paying the suspended member a stipend.

- Online member Mr Kristuf Beedasee could not be heard and his comment or question not addressed.

- **3rd CREDENTIAL REPORT**

A Credential Report undertaken at 1:00 revealed that six hundred and eighteen (618) members were registered, comprising of four hundred and twenty-five (425) online and one hundred and ninety-three (193) physically.

- **BYE LAW AMENDMENTS (BYE LAW 13a, BYE LAW 15a, BYE LAW 15B (I))**

The meeting was informed that the undermentioned Bye-Laws needed the approval of seventy-five percent (75%) of members present and voting.

(a) Bye Law 13a

Financial Year

The financial year of the Society shall end on the last day of December in each year.

This amendment coincides with Corporative Society No 289 of 2020 48 (1) and is amended by inserting:

- 13 (b) The account of the Society shall be audit four months after the end of the financial year by the commissioner or authorised personnel

The proposed amendment to Bye-Law 13a was moved by Mr Roland Bobb and seconded by Mr Keith Boland.

The amendment was put to the vote and four hundred and sixty-three (463) members voted in favour, fourteen (14) members voted against and twenty-six (26) abstained. The amendment was passed as 75% voted in the affirmative.

The following response were provided to query raised:

- Mr Gregory Cova, questioned whether the amendment to Bye Law 13a means the society does not need to appoint their own Auditor. Therefore, the Commissioner can say no to the Society's Auditors and whether the Commissioner gives the Society a list of approved Auditors. The President/Chairman responded in the affirmative that the Commissioner provides the Society with a list of approved Auditors;

(b) Bye Law 15a

(a) The Annual General Meeting shall be held no later than one (1) month after receipt of the Auditor's Report of the accounts of the Society. At least fourteen (14) days notice of the meeting shall be given to all members. The notice shall state the time and place of the meeting and the business to be transacted.

This amendment coincides with Corporative Society No 289 of 2020 Regulation 18 and is amended by replacing the word: one (1) month with three (3) months

The proposed amendment to Bye-Law 15a was moved by Mr Roland Bobb and seconded by Mr Gary Cross.

The amendment was put to the vote and four hundred and seventy-nine (479) members voted in favour, twenty (20) members voted against and three (03) abstained. The amendment was passed as 77.8% voted in the affirmative.

The following responses were provided to queries raised:

- Mr Gregory Cova, Tunapuna, questioned why the change from one month to three months. The President/Chairman indicated that he was complying with the laws of the Society;
- Ms Bernard questioned what and where did the justification emanate. Mr David Taitt, St Joseph, responded that the justification will bring the Society in line with the Regulations issued by the Government of Trinidad and Tobago;

(c) Bye Law 15b(i)

(b) The powers and duties of the Annual General Meeting shall be:

- (i) To elect by secret ballot members to a Board of Directors, a Credit Committee, and a Supervisory Committee as set out in Bye-Laws 18, 21 and 22. The Board and Committee members can either be re-elected or replaced.

The amendment coincides with Corporative Societies (Amendment) Regulations legal notice 289 of 2020 24 by inserting:

- the mode of these elections and the procedures to be adopted shall be determined only where the Commissioner so authorises.

The proposed amendment to Bye-Law 15b(i) was moved by Mr Roland Bobb and seconded by Mr Cameron Mitchell.

The amendment was put to the vote and four hundred and seventy-five (475) members voted in favour, six (06) members voted against and fourteen (14) abstained. The amendment was passed as 75.5% voted in the affirmative.

- BOARD OF DIRECTORS REPORT

The Board of Directors Report was taken as read. Some key information contained in the Report were as follows:

- a) Adjustments experienced during the Pandemic such as staff being on quarantine and regular sanitization occurring at the various ECU locations;
- b) ECU members attendance at Conferences and Seminars;
- c) ECU continued staff training whether virtually or physical in such areas as financial education;
- d) Affiliation with notable Organisations that granted ECU access to new markets;
- e) Continued affiliation with other organisations such as CCULTT, NERC, CFF, CUNA
- f) Improvements in the payments process i.e. the introduction of on-line payments;
- g) Rewards for non-delinquent members such as waiver of payment fees;
- h) Board of Directors noted and acknowledged the members resigned and passed since the last Annual General Meeting;

The undermentioned responses were provided to questions/comments from members: -

- Mr Cameron Mitchell questioned why the delinquency rate was not mentioned; the rate of resignation of senior management and if the President of the organisation is not the CEO kindly provide clarity; The President/Chairman responded: the delinquency rate is 21% and was captured in President's speech of which we are assiduously working, opportunities are available to individuals externally and cannot be ignored and on the matter of the CEO a definitive response is forthcoming;
- Mr Taitt, St Joseph branch, noted the delinquency is 21% what is the loan loss provision for this high delinquency and what is number of members written off as a result of the delinquency. The President/Chairman responded that this will be addressed in the Auditor's Report.
- Mr Henry, Barataria branch, noted that Eastern Credit Coop, formerly Bermudez Employees Credit Union, Eastern Industrial Credit Union was registered 14 January 1974 with the following applications for Mr Wilson, Ms Bancroff, Linda Besson, Monica Phillip, Kenneth Archibald, George Williams, Gloria Apparicio and Stephanie Wilson. To acknowledge 50 years Anniversary is incorrect since the ECU was in existence before;
- Ms Camille Cova, Tunapuna, requested clarity on if Mr Noray is a of the various Committees and is Mr Noray currently an employee of Eastern Credit Union. The President/Chairman responded that the reporting period under review is 2021/2022 and Mr Noray was the former President and is no longer on the Board and so there is no conflict;
- On line
 - o Candice Stewart enquired as to whether apprenticeship for students during the August/September holidays would be available, as she is an accounting student
 - o Mr Ashton Bennett and Kristuf Beedasee questions could not be entertained as they could not be heard;

Adoption

The Board of Directors Report was adopted by majority vote on a motion moved by Mr Gary Cross and seconded by Mr Rogers. Three hundred and seventy-two (372) members voted in favour, thirteen (13) voted against and twenty-one (21) members abstained.

- AUDITOR'S REPORT

Mr Dwayne Seijas-Rodriguez, Representative of PricewaterhouseCoopers (PwC) read the Auditor's Report The undermentioned responses were provided to questions/comments from the members:

- Mr Taitt, St Joseph branch, enquired why are we dealing with 2021 Audit Report and not 2022 Audit Report, what caused the delay. Mr Seijas-Rodriguez responded that a number of elements related to the financial statements were not available, this caused a pause for the period April - July 2022. Normally the first draft would have been available in February 2022 but because of the issues arising such as personnel changes during the period April to August 2022 and authenticating the loan/loss provision the first draft was only available in September 2022.

Other factors that caused the delay was, authenticating loan transactions, this was done by confirming the balances of certain members. A sample to seventy-one (71) members were utilized to determine fraudulent transactions, however only forty-five (45) members responded.

Significant calculations were conducted on staff benefits and it was noted that there were differences in the group benefits balance and auditors' balances; This required a higher level of comfort based on staff and management changes.

- Mr Bobb, Barataria branch, questioned if the Audited Report was signed of April 20, 2023, and according to Bye Laws the scheduled AGM should be held one month after receiving signed Audited Report.

President responded that the delays mentioned by the Auditor resulted in the delays in receiving the signed off Audited Report.

- Mr Mitchell, stated that the auditor mentioned fraud, what are the controls in place to prevent fraudulent activities; The Auditor recommended a review be conducted on the controls in place to prevent fraud and is not in a position to give a comprehensive list of the controls in currently place to prevent fraud. However, he noted a key control in place is the estimation of loan losses of two hundred (200) member loan files.
- Mr Albino, St Joseph branch, questioned if the meeting was properly constituted given that the Audited Report was received and dated April 20, 2023. The President/Chairman responded that the meeting is and was properly constituted.

Adoption

The Auditor's Report was adopted by a majority vote on a motion moved by Mr Mitchell and seconded by Mr Cooper. Three hundred and sixty-four (364) members voted in favour, twelve (12) voted against and sixteen (16) abstained.

CONSOLIDATED AUDITED FINANCIAL STATEMENTS 2020

A prerecorded version of the Consolidated Audit Financial Statements was presented by Mr Dwayne Seijas-Rodriguez, Representative of PricewaterhouseCoopers. Some highlights of the Report were as follows:

- Total Assets decreased from \$2,330B in 2020 to \$2,327B in 2021
- Total Liabilities decreased from \$2,154Bin 2020 to \$2,137B in 2021
- Total Income increased from \$170M in 2020 to \$181M in 2021
- Overall Expenditure decreased from \$159M in 2020 to \$150M in 2021
- Surplus increased from \$9.9M in 2020 to \$29M in 2021

The undermentioned responses were provided to questioned posed by the members:

- Mr Taitt, St Joseph branch, questioned in view of the loan loss provision of 21% for financial year what the provision for is 2021. Ms Je-Anne Boneo stated the loan loss provision is \$100,710,562M
- Mr Kofi Applewhite, St Joseph branch, who attempted to caution the Chair re Adoption of Committee Reports as a whole.
- Mr Thomas Henry, Barataria branch, noted that there is a proper way to treat reports at AGM's i.e. the reports should be adopted first and then moved to a motion. He further reiterated that EPL's financial reports were not presented at the AGM. He wishes to know if EPL is making a profit as it is 100% owned by Eastern Credit Union.
- Ms Janelle Edwards and Mr Osden Kofi were online members whose contributions could not be heard;
- Ms Allison Manodath, Representative from Commissioner of Co-operative Office, indicated that the Society is in breach of convention of the AGM under Regulation 18.

Adoption

The Consolidated Audited Financial Statements 2021 were accepted by a majority vote on a motioned moved by Mr Gary Cross and seconded by Mr Rogers. Two hundred and thirty-seven (237) members voted in favour, nineteen (19) voted against and thirteen (13) abstained.

Adjournment for Lunch

In light of Ms Manodath, the Representative from the Commissioner of Co-operative's Office statement a motion was moved to Adjourn the Session for lunch thereby allowing the Board to seek Legal advice on the statement issued.

A motion to Adjourn for Lunch was moved by Mr Henry and seconded by Mr Mitchell. Three hundred and fifteen (315) members voted in favour, sixty-five (65) voted against and sixteen (16) abstained.

- **Recommencement of 48th Annual General Meeting**

The 48 th Annual General Meeting Session recommenced at 3:13 p.m. with the President/Chairperson relieving the Chair to Ms Laverne Francis, Executive Director.

- **RECOMMENCEMENT OF 48TH AGM**

The recommencement of the 48 Th AGM a majority vote on a motion to amend the Agenda and proceed to the Election of Officers was moved by Mr Marcus Amour and seconded by Benton Sankar. Three hundred and sixty-eight (368) members voted in favour, forty-five (45) voted against and thirteen (13) abstained.

- **4 th CREDENTIAL REPORT**

A Credential Report undertaken at 3:20 revealed that five hundred and fifty-three (553) members were registered, comprising of four hundred and forty-six (446) online and one hundred and seven (107) physically.

- **NOMINATING COMMITTEE**

The Report of the Nominating Committee was presented by Executive Director, Ms Laverne Francis, Chairman of the Nominating Committee via a pre-recorded video. Highlights of the Report were as follows:

- Twenty-nine (29) Nomination Forms were received during the period September 30, 2022 to October 14, 2022: Twelve (12) for the Board of Directors, eleven (11) for the Supervisory Committee and six (06) for the Credit Committee.
- Applications were assessed to ensure compliance with ECU's Bye-laws and eligibility criteria following which it was determined that fourteen (14) applicants had not met the criteria.
- The Nomination Committee also initiated various virtual training workshops for its members;

The following responses were provided to questions/comments raised:

- Mrs Camille Cova, Tunapuna branch questioned is it custom that the current members step down or remain in chair. The President/Chairman responded the returning officer will conduct the elections.
- Mr Taitt, St Joseph branch, questioned the motion moved for Elections of Officers, he stated that before this can be held we would appreciate a response to the statement made by Ms Manodath, the Representative of the Commissioner of Corporative Society.
- Mr Thomas Henry, Barataria branch, stated before voting we would like clarification on what would transpire and the way forward. How long would persons be in office if the session continues with the elections. If elections are held, then according to the Bye Laws we would need to have elections again in three months. President/Chairman response there is no legal determination to the statement made by Ms Manodath. It was determined that the Society is not in breach and the AGM can continue.
- Mr Cova, Tunapuna branch, what are the credentials of the persons voting. President/Chairman this will be presented by the Returning Officer.
- Mr Borris, Barataria branch, based on the statement made the representative of the Commissioner's office it was determined that the statement was incorrect, additionally, he is in agreement with the decision of the Chairman to continue the AGM.

Adoption

The Report of the Nominating Committee was adopted by majority vote on a motion moved by Mr Harvey Borris and seconded by Mr David Taitt. Four hundred and seventeen (417) members voted in favour, fifteen (15) members voted against and ten (10) abstained.

- **5th CREDENTIAL REPORT**

A Credential Report undertaken at 3:50 revealed that six hundred and thirty-eight (638) members were registered, comprising of four hundred and sixty (460) online and one hundred and seventy-eight (178) physically.

- **ELECTIONS OF OFFICERS**

The Returning Officer, Ms Narissa Bhagoutie Nurse declared registration closed and requested another Credential Report, which is recorded above. She shared some information in respect of the voting process i.e. voting can be conducted via portal using <https://bit.ly/invotlive> or by ballot via a Kiosk and a tutorial video was shown following which voting ensued. Voting was declared open at 3:55 p.m. and declared closed at 4:18 p.m. and the results were announced.

Ms Bhagoutie Nurse indicated to the members that the positions to be filled will be as follows:

- Board of Directors – 4 vacant positions who will serve for three years
- Supervisor Committee – 3 vacant positions who will serve for two years
- Credit Committee – 2 vacant positions who will serve for two years

Election Results

Board of Directors

Shania Francois	- 564
Arvin Isaac	- 555
Maurice Hoyte	- 512
Johann Bernard	- 495
Cyril Barran	- 164 (1st Substitute)
Jacquelyn Humphrey	- 151 (2 nd Substitute)
Tamika Charles	- 121

Supervisory Committee

Andwela Robinson Thomas	- 582
Mia Lindsay	- 545
Aixa Edwards	- 171
Kyle Williams	- 147 (1 st Substitute)

Credit Committee

Mahmud Muhammad	- 614
Alphieus Jeffers	- 557
Aklima Rajack	- 97 (1 st Substitute)
Marcus Seepersad	- 39 (2 nd Substitute)

- **Destruction of Ballots**

A motion for the destruction of the electronic ballots were approved by majority vote on a motion moved by Mr David Taitt and seconded by Mr Richard Taitt. Two hundred (200) members voted in favour, ten (10) members voted against and four (04) abstained.

- **SUPERVISORY COMMITTEE REPORT**

Ms Linda Darabie, Chairman of the Supervisory Committee presented the Report via a prerecorded video. The Report captured the activities of the Committee for the financial year 2021/2022. Some highlights of the Report are outlined hereunder:

- Ms Renatta La Verne Jones took a three month leave of absence prior to submitting her resignation;
- Ms Ravina Bridgelal was subsequently appointed acting Chair until adequate elections were held whereupon Ms Linda Darabie was elected Chairman of the Supervisory Committee.
- Cash counts were conducted in conjunction with the External Auditors three (03) times during the financial year under review;
- A review was conducted on the EPL Financial Report;

- The following responses were provided to questions/comments raised:
 - o Mr Dexter Thomas indicated that a good report was presented;
 - o Mr Cova, Tunapuna requested clarification of the reporting period is it 2021/2022 while other members were reporting for the period 2021. The Chairman/President indicated the reporting period is correct 2021/2022;
 - o Mr Taitt, St Joseph, queried within fourteen (14) of each month a financial report should be prepared, why every month that he visits ECU on display is a financial report from two year ago, is this going against the Bye Laws of the Society. The Chairman/President indicated he would have this rectified.

- **Adoption**

The Report of Supervisor Committee was adopted by majority vote on a motion moved by Mr Kofi Applewhite and seconded by Ms Gloria Rolingson. Two hundred and sixteen (216) members voted in favour, forty-four (44) members voted against and eleven (11) abstained.

- **CREDIT COMMITTEE REPORT**

A prerecorded presentation of the Education Committee was made by Ms Elisha Sankar, Chairperson of Credit Committee for the financial year 2021/2022

Some highlights of the Report are indicated hereunder:

- The elected term of Ms Patricia Ward and Mahmud Muhammad came to an end.
- The Credit Committee reviewed over 1,000 files;
- The Committee conducted an Economic Review of the Society
- The Credit Committee recommended that Delinquency Loans should be re-evaluated in terms of initiating debt restructuring, payment reminders via SMS or WhatsApp, increase communication amongst its members; establish a moratorium for a specific period, reduce stereo typing of certain classes of employees
- Widen the marketing scope such as digitalization of certain types of loans, increase product development, widen the offering to its members.
- Members who are contract employees should be offered loans for the extent of their employment contract.

- Questions
 - o In the interest of time no questions/comments were entertained by the Chairman/President in the interest of time.

- Adoption

The Report of Credit Committee was adopted by majority vote on a motion moved by Mr Mahmud Muhammad and seconded by Mr Krostif Beedasee. Two hundred and twenty-one (221) members voted in favour, eleven (11) members voted against and twelve (12) abstained.

- EDUCATION COMMITTEE REPORT

A prerecorded presentation of the Education Committee's Report was made by Mr Arvin Isaac Chairman of Education Committee. The following activities were undertaken by the Committee during the period under review:

- o Virtual Calypso Programme primary and secondary schools were invited to provide submissions. 13 submissions were received
- o SEA Motivational Workshop – The path to greatness
- o Educational Awards were given to 235 students, this was considered the largest distributed to date
- o Cipriani College of Labour Scholarship
- o Sanctuary Series
- o Children's Christmas Cheer 2022 – Tobago over 300 children were treated and hosted, whilst Trinidad hosted and treated over 800 children.

The Way Forward– The Education Committee is rethinking its objectives in post COVID environment. They are focusing on financial education; grant funding, building technology, design and construction for potential home owners;

- The following responses were provided to questions/comments raised:

- o Ms Candice Stewart enquired as to when will be next event be funded/scheduled. The Chairperson suggested that the member check the website for any upcoming events.
- o Mr Taitt, St Joseph, stated that he would like to see Education Committee teach and educate the accounting desk of the ECU; The Chairperson indicated that upcoming financial education seek to address any shortcoming on the accounting desk.

- Adoption

The Report of Education Committee was adopted by majority vote on a motion moved by Mr Ashton Bennett and seconded by Mr Kofi Applewhite. Two hundred and one (201) members voted in favour, three (03) members voted against and four (04) abstained.

- 6th CREDENTIAL REPORT

A Credential Report undertaken revealed that three hundred and eighty-three (383) members were registered, comprising of two hundred and seventy-eight (278) online and one hundred and five (105) physically.

- RESOLUTIONS

1. Patronage Refund

The undermentioned resolutions was approved by a majority vote on a motion moved by Secretary Amanda Aguilera-Lobin and seconded by Mr Kofi Applewhite.

Be it resolved that a patronage refund of 1.25% be declared for the financial year ended December 31, 2021 and credited to members Deposit account.

2. Dividends

The following motion was approved by majority vote on a motion moved by Secretary Amanda Aguilera-Lobin and seconded by Mr Kofi Applewhite with one hundred and seventy-six (176) members voting in favour, nine (09) voting against and five (05) abstaining:

Be it resolved that in accordance with Bye-Law 15(b)(v) a dividend of 1.25% be approved for the financial year ended December 31, 2021 to be credited to members' Share Accounts consistent with Bye-Laws 25(c)(i); and be it further resolved that dividends due to members whose accounts have become delinquent be credited to their outstanding loan and interest balances.

3. Special Shares

The following Resolution was approved by majority vote on a motion moved by Secretary Amanda Aguilera-Lobin and seconded by Mr Mahmud Muhammad with one hundred and ninety-five (195) members voting in favour, one (01) voting against and five (05) abstaining:

Be it resolved that in accordance with Bye-Law 6(a)(i), 6(b)(i), (ii) and (iii) a dividend of 1.5% be approved for the financial year ended December 31, 2021 and credited to the members Deposit Accounts; and be it further resolved that dividends due to members whose Special Share Accounts are below the amount be credited to their Special Share Accounts.

4. Appointment of Auditors

The undermentioned Resolution was approved by majority vote on a motion moved by Secretary Amanda Aguilera-Lobin and seconded by Ms Petula Sankar. A total of two hundred and two (202) members voted in favour, ten (10) members voted against and zero (00) abstained:

Be it resolved that the firm of PriceWaterhouseCooper (PwC) be retained as Auditors for the financial year 2022.

- **GENERAL BUSINESS**

The following responses were provided to questions/comments raised:

1. Mr Harvey Borris questioned why \$4Million was spent for 5 sheets of incomplete drawings;
2. Mr Harvey Borris further questioned why a personal litigation between himself and a Board member result in having the Board Member have his legal fees paid by the Society without approval and further why \$200,000.00 of poor persons savings was utilized. Mr Borris asked for a thorough investigation and report be completed and presented to the members. Deputy CEO, Kester Lashley confirmed that \$190,000.00 in legal fees were utilized without approval being found. The Board of Directors and the Supervisory Committee are intervening and have referred the matter to a Special General Meeting for information and guidance.
3. Mr Taitt, St Joseph, stated that Corporate Regulations is anything like the Board and Mr Borris should sent a legal letter on the matters.
4. Mr Taitt, St Joseph reiterated that the Supervisory Committee stated nothing about the incident with Mr Borris in their report.
5. Mr Mahmud Muhammad stated that the ECU should create a benevolent fund from the Board and Committee Members of the ECU.
6. Mr Cova, Tunapuna enquired as to when and in what format all questions raised and not answered will be addressed by the President/Chairman
7. Mr Darryl Steele, (online) questioned if the issue raised by Mr Borris occur in 2021 and when will the Special Annual General Meeting be held to address same;
8. Mr Lashley responded to the questions raised by members that the matter is before the Court and was discovered in 2022. The Special General Meeting will be held before the end of the calendar year.
9. Ms Akilha Vincent, St Joseph, enquired as to when ATM Cards will be updated for links and point of sale use. Mr Lashley responded: ECU is completing discussions and arrangements with MasterCard and is

expected to be completed by August 2023.

10. Mr Ashton Bennett commented that he is concerned with the lack of Customer Service at the ECU, he stated that the ECU needs have proper standards for their Customer Service Representatives.

- **CLOSING OBSERVATIONS**

Director, Quincy Boodramsingh, thanked the membership for attending this the 48th Annual General Meeting of the ECU whether in person or online. He stated that this is a clear indication to the Board of Director that the oversight, dedication and hard work of the membership should be appreciated. He commended the Management team, ROSE IT AND staff for the diligence and patience. He reminded the members to Trust in the ECU and its foundation for success as they move into another successful year.

- **ADJOURNMENT**

The 48th Annual General Meeting was adjourned at 6:05 p.m.

EASTERN CREDIT UNION NOTICE OF 49TH ANNUAL GENERAL MEETING

NOTICE

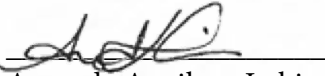
Notice is hereby given that the 49th Annual General Meeting (AGM) of Eastern Credit Union Co-operative Society Limited will take place on Sunday 1st September 2024, commencing promptly at 9:00 a.m. at the Dennis P. Ramdhan Complex, Sonny Ladoo Trace, Couva.

PRE-REGISTRATION

Members should pre-register online only via the following link <https://bit.ly/ecuagm2024>. Members can pre-register themselves using the link provided or by utilising the assistance of the staff at the branch or Call Centre at 800-4ECU (4328) who will pre-register members using the same link. Members must provide their Full name, Email Address or Mobile contact, Date of birth and valid form of Identification number (National ID, Passport or Driver's Permit) to register online. Registration will be accessible during business hours (8:00a.m - 4:00p.m) and commence from Monday 19th August, 2024 and close on Friday 23rd August, 2024.

AGENDA

1. Credentials Report
2. Call to Order
3. Invocation/Credit Union Prayer
4. National Anthem
5. Credentials Report
6. Reading of Notice Convening the 49th Annual General Meeting
7. Adoption of Standing Orders
8. Welcome Remarks
9. Confirmation of the Minutes of the 48th Annual General Meeting held on April 22nd , 2023
10. Matters Arising from the Minutes
11. Credentials Report
12. Reports
 - a. Board of Directors Report
 - b. Auditor's Report
 - c. Consolidated Audited Financial Statements 2022
13. Other Reports
 - a. Supervisory Committee
 - b. Credit Committee
 - c. Education Committee
 - d. Nominating Committee
 - e. Credentials Report
14. Election of Officers
15. Credentials Report
16. Resolutions
17. General Business
18. Closing Observations



Amanda Aguilera-Lobin

Secretary

7th August, 2024

N.B.

- The amended AGM Brochure will be sent to members via email and posted on the website by August 9th, 2024. In an effort to improve your experience, members are asked to review the brochure and submit any questions in relation to the reports by 4:00 p.m. on Friday 16th August, 2024.
- Registration begins at 8:00a.m.
- Please present valid identification (i.e. National ID, Passport, Driver's Permit) for registration
- Proof of membership must be presented for minors (i.e. Birth Certificate or valid Passport)
- All attendees must be seated by 8:55 a.m. on Sunday 1st September, 2024
- This is a members only forum, therefore only registered members of the Eastern Credit Union Co-operative Society Limited and invited guests of the Board of Directors will be allowed to access the meeting.

EXECUTIVE MANAGEMENT



Kester Lashley
Deputy CEO



Kester Regis
*Group Executive Manager
- Marketing, Research
& Business Development*



Je-Anne Borneo
Group Executive Manager - Risk



Damian Sutherland
*Executive Manager
- Credit Administration*



Stacey Bravo-Chaitram
*Executive Manager
- Branch Operations
& Financial Advisory Services*



Dale DeServé
*Executive Manager
Information Technology*

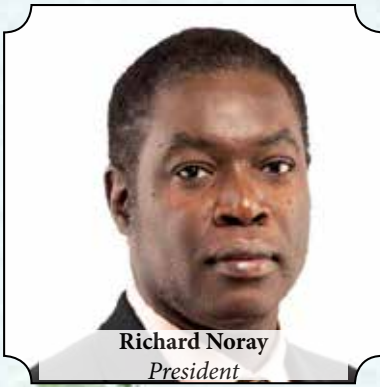


Thayne Borel
Internal Auditor

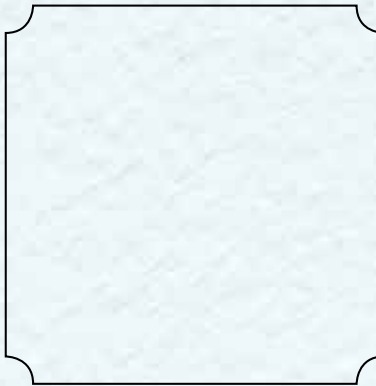


Cecil Gittens
Security Co-ordinator Technology

BOARD OF DIRECTORS



Richard Noray
President



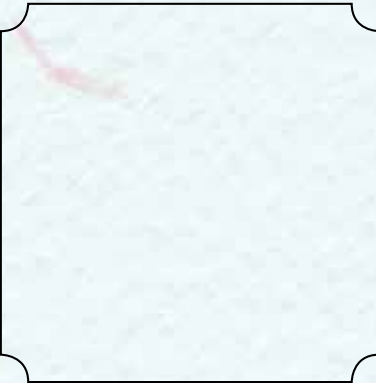
Michaela Garcia
Director



Akil Myers
Director



Arvin Isaac
Vice President



Janelle Benjamin
Director



Melissa Hood-Joseph
Director



Amanda Aguilera-Lobin
Secretary



Quincy Boodramsingh
Director



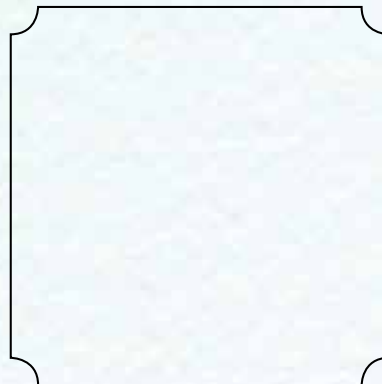
Maurice Hoyte
Director



Heather Adams
Assistant Secretary



Laverne Francis
Executive Director



Wendy Williams
Director

BOARD OF DIRECTORS REPORT FOR THE YEAR 2022

1. Meet the Board Members

The following persons served on the Board of Directors during the period:

President	Richard Noray
Vice President	Arvin Isaac
Secretary	Amanda Aguilera-Lobin
Asst. Secretary	Heather Adams
Executive Director	Laverne Francis
Director	Janelle Benjamin
Director	Quincy Boodramsingh
Director	Michaela Garcia
Director	Melissa Hood-Joseph
Director	Maurice Hoyte
Director	Akil Myers
Director	Wendy Williams
1st Substitute	Wayne Estrada
2nd Substitute	Kendra Persad

2. Meet the Executive Management Team

Our Executive Management Team comprised the following persons:

Deputy Chief Executive Officer Group	Kester Lashley
Financial Comptroller (Ag) Group	Je-Anne Borneo
Executive Manager	Rowan Bartolo

Human Resources

Group Executive Manager, Risk Management	Je-Anne Borneo
Group Executive Manager, Marketing, Research and Business Development	Kester Regis
Executive Manager, Branch Operations And Financial Advisory Services	Stacey Bravo-Chaitram
Executive Manager, Credit Administration	Damian Sutherland
Executive Manager, Information Communication & Technology	Dale DeServe

Celebrating 50 years of Success.

Head, Information Technology	Stevin Abdool
Security Coordinator	Cecil Gittens
Internal Auditor	Thayne Borel

There were several changes within the Executive Management Team during the new fiscal period, 2022. The Deputy CEO exited the organization in early 2022, while the Group Financial Comptroller and the Group Executive Manager - Human Resources exited the organisation in the latter half of 2022. These changes created the opportunity for other Executives to act in these positions i.e. Deputy CEO - Mr Kester Lashey, Group Financial Comptroller - Ms Je-Anne Borneo and Group Executive Manager - Human Resources - Ms Lydia Leacock-Garcia.

The collaborative partnership between the board of directors and management is paramount for the sustained success and effective governance of any organization. Their alignment ensures that strategic objectives are set and executed with precision, fostering a cohesive vision that guides the organization's trajectory. By working hand in hand, the board provides oversight and strategic direction, drawing upon diverse expertise and experience, while management translates these directives into actionable plans and operational decisions. This synergy not only enhances decision-making processes but also instills accountability and transparency throughout the organization. Together, they navigate challenges, identify opportunities, and steer the organization towards long-term sustainability and growth. In essence, the seamless collaboration between the board and management forms the bedrock of a resilient and thriving organization, bolstering stakeholder confidence and ensuring the fulfillment of its mission and vision.

3. Board of Directors Overview

Over the 2022 period, the Society continued to respond to the effects of the pandemic and to respond to the needs of members. Members increased demands for cash, coupled with the debilitating challenges caused by job loss, created avenues for defaults on loans. The Board of Directors, in conjunction with Management, would perform operational reviews to adjust to the ever changing environment.

The commercial lending median rate dropped from approximately 9% to 7% during the period, which significantly impacted the Society's ability to generate surplus. Management was tasked with reviews of their operations to reduce the cost to the Society. With reductions in the equity rates, investment income was also negatively affected.

In conducting the review of the organisation, the Society engaged Aegis and PwC to assess the financial health and the staff competency in the accounting department to ensure that the strategic direction was sustainable. The report found a few anomalies which hindered the conduct of the 2021 audit, and resulted in a stall for three (3) months and several corrections to be made.

4. Improvements to Internal Operations

The Board of Directors in the period 2022 continued to maintain focus on process improvement and operational efficiency while focusing on the success of the strategic objectives. Regulatory Compliance was high on the agenda. Internal Operations saw several improvements which included:

- Opening of the New Port of Spain Branch
- Continued improvement to the internal processes

5. Delinquency Management

The delinquency rate at our Credit Union has been significantly impacted not only by the lingering effects of the Covid-19 pandemic but also by historical or legacy delinquencies inherited over time. This challenge is further compounded by our diverse membership base, which ranges from private sector employees to public sector workers, and includes a wide array of professions from maxi taxi operators to doctors. This diversity presents a unique risk profile, far broader than that of many of our fellow cooperatives, especially those with a closed bond. As inflation has risen to 13.8%, it has led to increased living costs for our members, adversely affecting their ability to service their loans. The Board of Directors acknowledges these multifaceted challenges and has implemented several strategic measures to mitigate the impact on our Society.

Current Strategies:

1. **Operational Steering Committee:** We established a committee that includes Directors and Management to holistically review and refine operational strategies aimed at curbing delinquency impacts.
2. **Member Engagement Enhancement:** We intensified our efforts to connect with members to assess their individual situations and restructure loans when necessary.

Ongoing and Future Strategies:

- **Financial Education:** We plan to offer seminars and workshops to educate our borrowers on budgeting, understanding credit scores, and managing debt. This initiative is designed to empower members with financial knowledge that can prevent future delinquencies.
- **Technological Advancements:** We are enhancing our payment systems to include online platforms and automated reminders, ensuring ease of payment and reducing missed deadlines.
- **Flexible Payment Options:** We will implement more flexible payment arrangements, allowing for adjustments in payment schedules based on the individual financial situations of our members. This could include options like extending loan terms, reducing monthly installments, or temporary deferrals, aimed at preventing defaults and easing financial pressure on our members.

Strategy Expansion:

- **Preventative and Detective Controls:** As outlined in our strategic documents, we are enhancing credit training for officers and enforcing strict monitoring to ensure adherence to our credit policies. This includes adjustments in the weighting of performance metrics for branch and credit managers to foster accountability.
- **Structured Communication Protocols:** We are strengthening our communication strategies to ensure that members receive timely reminders and are aware of potential consequences of non-payment, leveraging both traditional and digital communication channels.

Long-term Goals:

- **Incentivization of Positive Payment Behavior:** Plans are underway to reward members who consistently meet their repayment schedules with interest rate reductions and fee waivers to encourage continued compliance.
- **Reduction Targets:** We are committed to reducing the delinquency rates with our ultimate aim being to achieve a single-digit delinquency rate through these concerted efforts.

The Board remains dedicated to aggressively addressing delinquency through a combination of effective management strategies, innovative technological solutions, comprehensive member education, and enhanced member services. These efforts are crucial not only for improving our financial health but also for supporting our members in navigating their financial challenges effectively.

6. Attendance at Conferences/Workshops

Attending conferences and seminars continues to provide numerous benefits for individuals and the Society at large:

Networking: Conferences and seminars offer opportunities to connect with other professionals in the credit union movement. It opens new opportunities which can lead to partnerships, and collaborations.

Knowledge Sharing: We've seen the benefit of knowledge sharing at these conferences and seminars. Officials have had the benefit to learn from peers and can gain insights into the latest trends, research, and best practices, helping them stay informed and competitive.

Exposure to Innovation: participants at seminars benefited from the presentation of state-of-the-art technologies, products, and services which generated ideas to remain current with industry advancements and potentially uncover inventive solutions to address our organization's challenges.

Continued staff training is embodied in the organizational framework of continued development, the Board also sees training and workshops for Elected officials as integral in ensuring good and responsible governance.

The conferences/seminars attended by the Board of Directors, other Elected Officials, Management and Staff of Eastern Credit Union Co-operative Society were:

- CaribDE (Classes 40, 41, 42, 43)
- CCCU
- WOCCU
- CCULTT Leadership Conference

Over the period, several training sessions hosted by the CCULTT was attended to by members of the Board of Directors, other Elected Officials, Management and Staff.

7. Notable Affiliate Organizations

Collaboration among organizations can lead to increased efficiency, innovation, access to new markets, reduced costs, risk sharing, and improved reputation. These benefits can help both organizations to achieve their goals, grow their business, and become more competitive. Our notable collaborative efforts and affiliates are:

a. Co-operative Credit Union League of Trinidad and Tobago (CCULTT)

Eastern Credit Union Co-operative Society Limited continues to maintain a supportive and collaborative relationship with the Co-operative Credit Union League of Trinidad and Tobago, led by Mr. Joseph Remy, President, who also holds the portfolio as President of the Caribbean Confederation of Credit Unions (CCCU) and Director on the World Council of Credit Unions (WOCCU) Board. The Chief Operating Officer, Ms Dianne Joseph, and her staff continue to provide immeasurable support and guidance to Eastern Credit Union. The relationship between ECU and the CCULLTT has grown stronger over the last year and we will continue to work with the CCULTT for the benefit of both organizations.

b. North East Regional Chapter (NERC)

The North East Regional Chapter (NERC) as one of five (5) local Chapters within the Cooperative Credit Union League has in service, on its Board and Supervisory Committee, there are four (4) representatives from the Eastern Credit Union Co-operative Society Ltd namely of Heather Adams, Akil Myers, Laverne Francis,

and Arvin Isaac. These members have made Eastern Credit Union proud by their efforts on the Chapter.

c. CUNA Caribbean Insurance (CUNA)

Eastern Credit Union and CUNA have long enjoyed a professional and purposeful relationship, with the latter being responsible for the provision of a key plan to our membership in the form of the Family Indemnity Plan (FIP). This insurance protection offered to our members has significantly impacted the lives of many of our members in unexpected times of need. Through its combined products and services, CUNA has assisted our organization in meaningful ways that have served to ensure peace of mind and finances to our members.

d. Central Finance Facility (CFF)

The Central Finance Facility coined the Credit Union for Credit Unions plays an important role in its provision of services to Credit Unions. Eastern Credit Union in its capacity as a shareholder to the tune of \$200,000 also holds a portfolio on the Audit Committee of the CFF. The symbiotic relationship between the two bodies creates the ideal platform for the advancement of both organizations while championing the cause of Eastern in the Credit Union movement which is rooted in our 49-year history.

8. Acknowledgment

During the period, there were three notable exits from the organization. The Board of Directors thanks the former Deputy CEO, Ms Sherry Ann-Joseph, the former Group Financial Comptroller, Mr Marlon Bocaud, and the Former Group Executive Manager - Human Resources, Mr Rowan Bartolo, for their time and effort given to the Society during their tenure and extends best wishes to them in their future endeavours.

The Society is presently under the helm of Mr Kester Lashley, Deputy CEO and the Board of Directors extends gratitude to the other members of the Executive Management team who has supported the leadership of Mr Lashley and guided the staff of the Society that navigate the day to day operations during the change of leadership.

The Board of Directors also wishes to extend commendations to each Board member as well as to our outgoing Directors whose terms of office have come to an end. These are Directors Richard Noray, Arvin Isaac, Maurice Hoyte and Michaela Garcia.

We also wish to thank the members of the Supervisory, Credit, Nominating, and Education Committees for executing their assigned tasks and for upholding the co-operative principles that guide our beloved organization.

9. Obituaries

Our sincere condolences to the relatives and friends of those of our members who passed during the calendar year 2022.

10. Closing Remarks

In closing, the Board of Directors wishes to highlight our theme "Celebrating 50 years of Success... Exceeding the vision". Fifty years of success is truly an incredible achievement, and exceeding the original vision demonstrates our dedication, innovation, and resilience. It's a testament to the hard work and commitment of everyone involved, from the visionary leaders to the dedicated employees and loyal members. Here's to celebrating the past half-century of accomplishments and looking forward to even greater successes in the future!

11. Looking Ahead

As we embark on 2023, and continuing to Innovate for our members future, Eastern Credit Union has embarked on several large projects that our members can look forward to:

a. Launch of the Mastercard

During the second quarter of 2024 members will be invited to come into branches to exchange their Sprint cards for our new and upgraded Mastercards. These new cards will offer members the opportunity to have access to their funds internationally, shop online, and use anywhere that Mastercard is accepted.

b. La Sorzano Housing Project

Located in the heart of Arima, just east of the Arima branch of Eastern Credit Union, the La Sorzano housing development boasts several upscale apartments to be offered to sale to members by third quarter of 2024.

c. Hermosa Vista Housing Development

Located in the quiet Valencia Community, the Hermosa Vista (translation: beautiful view) will provide our members with several housing options and will boast of a shopping facility within the development. Models of the units will be in the branches during second quarter 2023 and during the fourth quarter 2024 members will be able to move into purchased units.

Eastern Credit Union Co-operative Society Limited will continue to Lead the Way for our members through continuous innovation and collaboration amongst the Board of Directors, Executive Management and Staff for increased benefits to our members.

(1)

WAIVER COMMITTEE

Arvin Isaac - Chairman

Amanda Aguilera-Lobin

Maurice Hoyte

Richard Noray (Substitute)

(2)

INFORMATION COMMUNICATION AND TECHNOLOGY COMMITTEE

Michaela Garcia - Chairman

Janelle Benjamin

Akil Myers

Wayne Estrada (1st Substitute)

Johann Bernard (Co-opted)

Shania Francois (Co-opted)

(3)
CORPORATE GOVERNANCE & BYE-LAWS COMMITTEE

Laverne Francis - Chairman
Richard Noray
Melissa Hood-Joseph
Wendy Williams
Heather Adams
Maurice Hoyte
Janelle Benjamin

Sub-Components: -
Bye Law Review Sub-Committee
Trevor Rogers, David Taitt, Patricia Ward, Arvin Isaac, Heather Adams

Policy Review Sub-Committee
Meziah Edwards, Trevor Rogers, Kezia Reece

(4)
HUMAN RESOURCES/INDUSTRIAL RELATIONS COMMITTEE

Melissa Hood-Joseph - Chairman
Wendy Williams
Richard Noray
Akil Myers
Wayne Estrada (1st Substitute)

(5)
FINANCE, INVESTMENTS AND TENDERS COMMITTEE

Amanda Aguilera-Lobin - Chairman
Arvin Isaac
Janelle Benjamin
Quincy Boodramsingh

(6)
DELINQUENCY COMMITTEE

Laverne Francis – Chairman
Richard Noray
Michaela Garcia
Wendy Williams
Elisha Sankar - Credit Committee Chairperson

(7)
RISK MANAGEMENT COMMITTEE

Quincy Boodramsingh – Chairman
Maurice Hoyte
Michaela Garcia
Janelle Benjamin
Heather Adams
Wendy Williams

(8)

SALES AND MARKETING COMMITTEE

Quincy Boodramsingh - Chairman

Akil Myers

Janelle Benjamin

Shania Francois (Co-opt)

(9)

ECU/EPL MEMORANDUM OF UNDERSTANDING (MOU)

Arvin Isaac – Chairman

Akil Myers

Amanda Aguilera Lobin

Heather Adams

Melissa Hood-Joseph

Gabriel Williams

Marcus Amour

(10)

AGM STAKEHOLDERS COMMITTEE

Maurice Hoyte - Chairman

Laverne Francis

Richard Noray

Quincy Boodramsingh

Amanda Aguilera-Lobin

Arvin Isaac

(11)

PROPERTY EVALUATION COMMITTEE

Richard Noray- Chairman

Maurice Hoyte

Arvin Isaac

(12)

NOMINATING COMMITTEE

Laverne Francis (Chairperson)

Melissa Hood-Joseph

Gary Cross (Co-Opted)

Ashley Boodoo (Co-Opted)

Alana Medina (Co-Opted)

(13)

AGM MEMBER FOCUS COMMITTEE (QUARTERLY MEETINGS)

Maurice Hoyte (Chairperson)
Laverne Francis
Richard Noray
Quincy Boodramsingh
Amanda Aguilera-Lobin
Arvin Isaac
Patricia Ward (Co-Opted)
Nicolene Joseph (Co-Opted)
Gloria Rolingson (Co-Opted)

(14)

EDUCATION COMMITTEE

Arvin Isaac (Chairperson)
K'Arece Rogers
Heather Adams
Gary Cross
Andwela Robinson (Co-opted)
Pretha Rekha (Co-opted)
Stacy Alleyne (Co-opted)
Kurt Fleming (Co-opted)
Dionne Melville (Co-opted)
Caressa Baptiste-Renaud (Co-opted)
Kendra Persad (2nd Substitute)

(15)

EPL PROPERTIES LTD - BOARD OF DIRECTORS

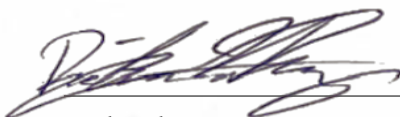
Richard Noray – Chairman
Arvin Isaac – Vice Chairman
Amanda Lobin - Aguilera – Corporate Secretary

Maurice Hoyte
Sparkle Mackintosh (Independent)
Gabriel Williams (Independent)
Marcus Amour (Independent)

Melissa Hood-Joseph (Shareholders Representative)

BOARD OF DIRECTORS ATTENDANCE AT MEETINGS (NOV 2021 MAR 2023)

NAMES	STATUTORY BOARD (17)			SPECIAL BOARD (10)			EXECUTIVE (17)			JOINT COMMITTEES (6)		
	Pres.	Abs.	Exec.	Pres.	Abs.	Exec.	Pres.	Abs.	Exec.	Pres.	Abs.	Exec.
	Richard Noray	17			10			15		2	2	
Arvin Isaac	16		1	10			17			3		
Amanda Aguilera	16		1	10			17			3		
Heather Adams	17			10			17			3		
Laverne Francis	17			10			17			3		
Janelle Benjamin	12	1	4	5	1	4				1	2	
Quincy Boodramsingh	17			10						3		
Michaela Garcia	12	1	4	7	1	2				1	2	
Melissa Hood Joseph	16		1	10						2		1
Maurice Hoyte	16		1	10						3		
Akil Myers	16		1	10						2		1
Wendy Williams	12	1	4	6	1	3				2	1	
Wayne Estrada (1st Substitute)												
Kendra Persad (2nd Substitute)												



Richard Noray
President

OBITUARIES**EASTERN CREDIT UNION CO-OPERATIVE SOCIETY LIMITED
DECEASED MEMBERS REPORT 2022**

Acct. No.	First Name	Surname	Death Date	Acct. No.	First Name	Surname	Death Date
5021145	Abena	Simon Thorne	10/15/2022	90193082	Antonio	Jospeh	12/18/2022
90200178	Abraham	Des Vignes	7/15/2022	90295476	Antonio	Badenoch	2/16/2022
5001438	Aca	Mika El	7/14/2022	1036361	Archibald John		
90282142	Ackime	Prudhomme	1/16/2022		Denner		4/6/2022
90290956	Afeisha	Taylor-Mc Leod	1/4/2022	1003411	Arthur Richard		
90232650	Agatha	Bartholomew	9/2/2022		Allen		7/22/2022
9006996	Agostini	Guevarra	7/11/2022	4097536	Audie	Bocas	1/31/2022
5024931	Ajit	Gajadhar	1/13/2022	4109981	Avion	Charles	12/30/2022
90251584	Akeel	Douglas	6/12/2022	2044386	Balakrishnan	Basdeo	6/11/2022
90282585	Akeem	Jones	1/4/2022	1000300	Barbara	Simon	10/11/2022
90262937	Akel	George	10/3/2022	90283829	Barbara	Mark	4/6/2022
90142051	Albert	Matas	12/14/2022	90253315	Beatrice	Jordan	4/7/2022
90199299	Albert	Smart	1/24/2022	5010179	Beejaideo	Maraj	6/21/2022
1043037	Aldwyn	Chrysostom	2/20/2022	90255600	Benjamin	Graham	2/2/2022
3053136	Alicia	Tracey	12/11/2022	4085485	Bennett	Brown	3/6/2022
6007530	Alicia	Henry-Eversley	12/11/2022	90196884	Bernadette	Guevara	2/23/2022
4075754	Alison	Riley	10/24/2022	90278725	Bernadette	Gopaul	2/27/2022
3057072	Allan	Amoroso	6/21/2022	9005643	Bernice	Daniel	9/21/2022
90232730	Allison	De Montrichard	12/18/2022	90283166	Bernice	Balbosa	7/27/2022
4007625	Alston	Boyke	6/11/2022	1049227	Bertrand	Spence	3/16/2022
4104866	Althea	Russell	6/10/2022	90276065	Bethelomew	Williamson	4/14/2022
90290218	Amanda	Homeward	5/5/2022	4019732	Bill	Richards	2/23/2022
4086504	Ameer	Ali	1/14/2022	2054523	Bissoondaye	Bahadoorsingh	10/1/2022
3074377	Amin	Singh	8/10/2022	1501257	Brenda	Mckenzie	2/2/2022
90277742	Ancell	Thompson	6/6/2022	5004787	Brenda	Lewis	5/2/2022
4017810	Ancil	Beache	11/26/2022	90173800	Brian	Brown	11/11/2022
5021858	Anderson	Hemlee	7/11/2022	90249216	Brian	Thomas	9/24/2022
1024271	Andre	Phillip	9/24/2022	90183217	Bryan	Donatien	7/1/2022
1049480	Andre	Wilson	10/25/2022	4083340	Burton	Richard	8/4/2022
2045253	Andre	Charles	10/14/2022	4097655	Calbert	Melville	2/8/2022
4106707	Andre	Des Vignes	1/24/2022	90224947	Camille	Ramdass	3/24/2022
90276427	Andrea	Des Vignes	8/18/2022	90296341	Camille	Kelly	9/6/2022
5100162	Andrew	Cox	1/30/2022	2045954	Carl	Freeman	1/10/2022
4101472	Anestha	Brazel	10/17/2022	4024555	Carl	Jordan	9/10/2022
2052299	Angela	Garcia	8/26/2022	5023952	Carmelyn	May-Scott	1/8/2022
90248950	Ann	Boatswain	1/25/2022	2042750	Carol	Pierre	5/31/2022
9008164	Ann Marie	Denny	1/4/2022	90260640	Carol	Mohammed	12/13/2022
5021469	Anne	Stanley	10/3/2022	90191447	Caruth	Sharon	2/28/2022
5012639	Annette	Campbell	10/23/2022	9006206	Casandra	James	1/28/2022
90194190	Ansella	Julien	2/4/2022	1026185	Catherine	Julien	2/18/2022
4001099	Anthony	Carballo	2/12/2022	5007207	Catherine	La Croix-	
9000863	Anthony	Mc Pherson	4/3/2022		Hernandez		1/7/2022
90180812	Anthony	Cazeau	10/20/2022	90138154	Celestine	Richards	8/18/2022
90269212	Anthony	Dhanoolal	3/6/2022	90282174	Celestine	Paul	2/23/2022

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Acct. No.	First Name	Surname	DeathDate	Acct. No.	First Name	Surname	DeathDate
1045825	Chadee	Jacqueline	8/31/2022	4095378	David	Bailey	5/19/2022
2046516	Charanlal	Sammy	7/9/2022	4095404	Dawn	Johnson	3/11/2022
90273156	Charlene	Alexander	3/31/2022	90259406	Dawn	Marshall-Neaves	7/7/2022
4077682	Charles	Callender	8/20/2022	5002765	Dean	Burgen	1/9/2022
5026774	Charmaine	Avalon Cumberbatch	8/12/2022	4071117	Deborah	Ghassie	7/16/2022
90140340	Charon	Charles	9/2/2022	4110360	Debra	Morris	1/29/2022
90277769	Chelse	Guerra	4/4/2022	90172125	Dennis	Jagbir	10/28/2022
1503530	Cherry Ann	Hosainie	9/20/2022	1602475	Denzil	Julien	1/15/2022
9005624	Cherylann	Guadeloupe -Bolondia	3/12/2022	4072542	Derrick	Adams	5/9/2022
5027010	Christine	Peters	3/11/2022	1031664	Desma	Yearwood	2/13/2022
5017702	Christopher	Smith	3/19/2022	1043561	Desmond	Davis	1/5/2022
5019158	Christopher	King	12/31/2022	1034921	Desmond	Moboya A Hyles	10/30/2022
90224085	Christopher	Glasgow	11/8/2022	90148620	Dhanmatee	Salick	1/7/2022
90291094	Christopher	Bruce	11/2/2022	2023307	Dhanpatee	Bharat	2/26/2022
1051782	Churchill	Gay	6/11/2022	5017934	Dianne	Barratt-Joseph	8/20/2022
9002280	Clair	Laurance	4/8/2022	1002579	Dilip	Beharrysingh	1/19/2022
1000556	Clara	Burke	10/3/2022	9000272	Dipnarine	Balloo	1/2/2022
1054077	Clarke	Juanita	8/6/2022	4093251	Dominic	Thomas	11/15/2022
9014120	Clarke-Hudlin	Mabel	2/18/2022	1006235	Donald	Reid	1/20/2022
90179500	Claudette	Graham	3/22/2022	4030027	Dora	Briggs	4/24/2022
90219180	Clayton	Ferguson	9/5/2022	6010832	Doreen	Cummings -Walker	2/15/2022
2047732	Clifton	Perelion	7/19/2022	2049091	Dwayne	Molligan	3/12/2022
4081824	Clifton	Ryan	1/1/2022	4093019	Earle	Boodoo	6/4/2022
5023684	Clinton	Johnson	4/21/2022	1007431	Edlyn	Stephen	5/5/2022
4070853	Clyde	Douglas	2/11/2022	2020532	Edric	Elie	1/25/2022
6001020	Clyde	James	9/4/2022	9005478	Edwin	Best	8/18/2022
2043547	Collis	Mc Ewen	3/8/2022	90158001	Edwin	Lawrence	3/10/2022
90137475	Cristina	Edwards	1/8/2022	4106725	Electra	Seebadan	6/18/2022
90245004	Crystal	George	2/1/2022	1030427	Elizabeth	Neckles	1/27/2022
1029538	Curtis	Moolchan	5/1/2022	3066874	Elizabeth	Noreiga	9/24/2022
90277159	Curtis	Alexis	2/27/2022	4084124	Elizabeth	Fox	9/4/2022
90287066	Curtis	Quildon	4/27/2022	90254033	Emma-Lee	Noel	3/16/2022
1025700	Cynthia	Williams	6/22/2022	1028066	Emmanuel	Mitchell	8/28/2022
1050235	Cynthia	Alexander -Phillips	2/20/2022	90149247	Enid	Arrindell	5/19/2022
1038269	Cyril	Valentine	2/1/2022	90280612	Eric	Lumpress	1/9/2022
90151497	Czrine	Pamphille	2/8/2022	1005233	Errol	Murray	4/3/2022
1051590	Damian	Veira	7/3/2022	4106326	Errol	Butler	2/23/2022
90214618	Damion	Francis	2/7/2022	9011303	Errol	Joseph	2/4/2022
3054508	Darren Marlon	Hebson	2/11/2022	90284151	Esther	Governor	12/7/2022
5025197	Darryl	Jessop	8/23/2022	90275559	Ethel	Renales	1/5/2022
1041553	David	Williams	12/7/2022	4108224	Evans	Celestine	11/10/2022
				1502037	Evaristo	Francis	1/23/2022
				4081654	Ezekiel	Benjamin	2/21/2022
				90149441	Felicita	Gabriel	10/11/2022

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1036921	Fermina	James-Solozano	10/13/2022	5018770	Ian	Nancoo	2/23/2022
5003343	Flora	Mejias	9/1/2022	1046731	Indra	Llewellyn	12/2/2022
5007106	Francis	Richards	11/16/2022	2004471	Indra	Ramkissoon	
2040935	Francisca	Nelson-Melville	8/31/2022			-Joseph	2/17/2022
4112189	Francisca	Benjamin	2/12/2022	90185422	Indra	Williams	1/26/2022
5002836	Frank	Joseph	7/19/2022	4100772	Inez	Lamont-Morris	1/22/2022
90210157	Frank	Quamina	9/19/2022	4084643	Ingrid	Sancho	3/9/2022
1004119	Franklyn	Gill	4/22/2022	4109126	Ingrid	Primus	6/8/2022
1040344	Franklyn	Monsegue	9/28/2022	1502203	Irene	Roberts	8/31/2022
9012664	Frederick	Cherry	9/21/2022	2021243	Irvin	Lovell	5/13/2022
2048037	Gabriel	Jackson	11/16/2022	5019068	Irwin	Armstrong	6/7/2022
1046138	Gail	Alexander	5/26/2022	90280277	Irwin	Emmanuel	4/13/2022
9004946	Gail	Harford	2/2/2022	1501131	Isaac	Williams	12/8/2022
90212488	Gail	Telemaque	5/3/2022	5012940	Isaac	James	1/26/2022
4119967	Gale	Phoenix	8/7/2022	90183377	Isaiah	Isaac	2/3/2022
1052905	Garvin	Mc Pherson	2/7/2022	90248385	Isaiah	Patrick	9/4/2022
4007898	George	Ragoonath	2/1/2022	90245841	Israel	Thomas	3/4/2022
9004291	George	Perry	3/3/2022	1046636	Jacqueline	Stanislaus	6/21/2022
4082005	Gersham	France	4/25/2022	90203547	Jamawan	Ramsook	1/21/2022
1041678	Gilbert	Hernandez	5/7/2022	9006488	Jameloon	Ragoonanan	4/19/2022
4100611	Gilda Annette			1501912	James	Codogan	1/2/2022
		Wilkie	3/22/2022	5003500	James	Mathison	1/4/2022
90293185	Gillian	Medina	9/17/2022	90279811	Jamila	Rostant	9/26/2022
2020340	Gloria	Jerome-John	6/7/2022	4075464	Janice	Howe-Smith	9/24/2022
90289577	Greer	Hernandez	1/16/2022	3053071	Janine P	Mark	3/6/2022
90244424	Gregory	Spencer	3/28/2022	90151630	Jannice	Hope-Phillip	2/28/2022
2044205	Harricharran	Luces	9/2/2022	1035633	Jean	Hector-Griffith	4/11/2022
90139099	Harris	Micoo	1/31/2022	4001764	Jean	De Four-Smith	1/1/2022
1700837	Harrison	Cyrilene	12/27/2022	90194722	Jean	Toussaint	10/20/2022
2045226	Hayden	Haynes	6/5/2022	90281584	Jean	Cassie	5/16/2022
1041845	Heather	Garraway	11/27/2022	4100118	Jeanette	Telemaque	10/28/2022
4083461	Heather	Johnson-Towine	12/27/2022	5019769	Jeffers	Lorna	2/1/2022
90142187	Heather	Morgan-Sobers	1/24/2022	90193740	Jemma	Oliver	10/30/2022
1029333	Heeralal	Ramnarine	1/2/2022	4097512	Jennifer	Cole	1/27/2022
4097981	Helen	Taitt	1/10/2022	1003684	Jennilyn A	Dates	2/19/2022
4106195	Helen	Hernandez	1/21/2022	5000700	Jeremiah	Joseph	3/16/2022
90286662	Helen	Roberts	1/25/2022	5009696	Joan	Grant-Francis	1/30/2022
2023997	Henrique	Paul	5/3/2022	9007529	Joan	Riley	2/28/2022
90284702	Herman	Hannaway	4/29/2022	90195674	Joan	Charles-George	6/26/2022
4104358	Hilary	Noble-Alleyne	4/26/2022	90296332	Joan	Henry	12/22/2022
4005413	Hilton	Mitchell	4/21/2022	1503289	Joanne	Simon-Quamina	11/11/2022
4116833	Hollis	Marcelle	7/11/2022	2024079	Joanne	Henry	1/25/2022
2023931	Hollister	Horace		5014616	Joanne	Morris	5/14/2022
		Broomes	8/21/2022	9014084	Joanne	Davis	3/10/2022
4096095	Hugh	Phillips	2/10/2022	4116150	Jocelyn	Pierre	2/25/2022

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4092621	John	Williams	2/1/2022	90210809	Lennox	Villafana	1/17/2022
5021110	John	Hall	1/19/2022	90269054	Leonora	Marchan	12/4/2022
6004643	John	Dookie	1/18/2022	5002878	Lerry	Villaroel	11/27/2022
2047298	Joseph	Hazzard	10/16/2022	90286807	Lester	Phillip	4/28/2022
90262252	Joseph	Boodoo	9/1/2022	5012898	Lincoln	James	12/15/2022
90282650	Joseph	Frank	9/30/2022	2044081	Lindsay	Finley-Morgan	11/15/2022
90212690	Josephine	Subero	2/12/2022	9008072	Loammi	Paul	12/29/2022
90273299	Josephine	Francis	6/12/2022	4095632	Lorna	Caesar	9/19/2022
9014892	Joshua	Davidson	7/17/2022	4093844	Lorna Victoria		
90269577	Joshua	Williams	3/19/2022			Kirby-Alleyne	7/18/2022
90254215	Jovan	Mitchell	8/24/2022	2009291	Louis	De Verteuil	2/23/2022
90141128	Joyce	Edwards	10/1/2022	90157420	Lucias	Sealy	10/14/2022
2050732	Joyclyn	Fields	9/16/2022	9011755	Lucina	Joseph	1/12/2022
8210092	Judith	Williams	12/24/2022	2049472	Lucy	Trinidad	3/8/2022
90199114	Judith	Small-Richardson	1/12/2022	9014622	Lucy	James	8/16/2022
1501967	Judy	Millington	1/7/2022	90278198	Luke	Dalipsingh	7/17/2022
4089556	Judy	Brathwaite-Hewitt	1/11/2022	9014242	Lynette	Bajnath	7/3/2022
2040674	Julian	Alexander	5/23/2022	90154295	Lysanne	Chan Attong	1/7/2022
90153816	Juliana	Wellington	10/13/2022	90284893	Lyseia	Samaroo	5/7/2022
1052781	Julien	Dodds	12/20/2022	90208682	Magdalene	Phillip	3/26/2022
4072176	Juliet	Telesford	1/6/2022	90237466	Manideo	Persad	6/23/2022
5025071	Juma	Jackman	11/15/2022	90279952	Marcia	Stewart	5/19/2022
90274836	Junior	Cadogan	8/26/2022	4094941	Maria	Rodriguez	
90250655	Kamaria	Campbell	8/4/2022			-Matamoro	11/17/2022
5022724	Kawal	Dabideen	11/15/2022	90275313	Marigold	Heraman	6/1/2022
6010396	Keisha-Marina			90293361	Marilyn	Williams-Daniel	2/23/2022
		Bostic	11/4/2022	5001854	Marjorie	Allen	1/12/2022
4096826	Keith	Miller	7/15/2022	1015753	Marlon	Guerra	7/31/2022
90267003	Keith	Risbrooke	7/2/2022	4116923	Marlon	James	4/8/2022
3058795	Kelvin	Lee	8/9/2022	1038589	Martin	Fraser	9/25/2022
2000782	Kendrick	Sankeralli	8/24/2022	5001905	Martin	Walters	10/17/2022
4099101	Kenisha	Claxton-Douglas	12/14/2022	2004877	Mary	Mustapha	1/9/2022
90290574	Kenneth	John	1/9/2022	4102557	Mary	Mc David	8/24/2022
6011217	Kennington	Belcon	10/14/2022	90229267	Mary	Quammie	2/16/2022
90277271	Kenny	Pequette	3/26/2022	90249194	Mary	Paul	9/25/2022
6004316	Kester	Duncan	7/7/2022	90291936	Mary	Austarlie	5/25/2022
2053576	Khalim	Hernandez	8/19/2022	9012100	Maura	Gosyne	1/9/2022
2007765	Komal	Phakoo	2/15/2022	90223730	Maurice	Noel	9/2/2022
2009972	Kumar	Ramdass	6/22/2022	1043100	Mayleen	Alleyne-Lashley	1/8/2022
90149231	Kumar	Narine	10/1/2022	90148360	Melissa	Jacob	7/15/2022
90262166	Kwasi	Lesphoris	1/30/2022	2044328	Merle	Seechan	3/25/2022
2020582	Laurance	Emille	10/27/2022	5028498	Merle	Barnes	1/9/2022
1009229	Lawrence	Charles	5/7/2022	90296711	Merle	Marchan	5/10/2022
1007040	Lazarus S	Villaroel	11/27/2022	4101733	Mervyn	Howe	7/26/2022
4087510	Lennox	Daniel	3/29/2022	6011189	Mervyn	Arthur	4/8/2022
9001757	Lennox	Sherwood	2/19/2022	1041337	Michael	Sylvester	3/7/2022

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2002200	Michael	Hernandez	4/26/2022	6004158	Patricia	Davis	6/26/2022
4114949	Michael	Lewis	4/6/2022	90292203	Patricia	Jackson	2/8/2022
4119829	Michael	Barry	7/6/2022	2008186	Patrick	Dopwell	8/8/2022
5001504	Michael	Baron	11/17/2022	2023977	Patsy	Perpignac	
9006917	Michael	La Coa	1/22/2022			-Browne	9/17/2022
90287008	Michael	Lopez	4/19/2022	4106746	Patsy	King	10/28/2022
2040095	Michelle	Mc Farlane		90140084	Patsy	Hall	1/1/2022
		-Huggins	2/11/2022	1500489	Paulina	Daniel	12/9/2022
4114908	Millicent	Shoy	2/20/2022	5008453	Pauline	Thomas	9/9/2022
4094489	Monica	Lubin-Adams	7/24/2022	1019851	Pearlina	Victory-Lewis	6/2/2022
6004190	Monica	Wharwood	6/22/2022	4101995	Peter	Briggs	8/25/2022
1053036	Monica Eileen			90191642	Peter	Jack	2/23/2022
		Dickerson	4/8/2022	90222830	Peter	Redhead	12/9/2022
90279038	Mukesh	Beharry	1/8/2022	90265323	Peter	Lakhan	9/26/2022
1024847	Muriel	Des Vignes	7/28/2022	90284689	Peter	Mottley	10/30/2022
90249075	Myrtle	Matthew	3/14/2022	2050858	Petra	Charles	5/17/2022
9006099	Nadine	Wharton	1/10/2022	4099162	Phillip	Joseph	6/27/2022
90281046	Naomi	Archer	9/21/2022	90286018	Polycarp	Campbell	1/4/2022
90291684	Natalie	Edwards	3/19/2022	1029673	Pronella	Sprott	11/25/2022
4100167	Natalie Natasha			5004496	Quinta	Simpson	1/19/2022
		Gloster-Bruno	3/12/2022	1050067	Rama	Mathura	10/11/2022
6008534	Natasha Clare			90247291	Ramauld	Lara	3/29/2022
		Duemonte	3/22/2022	5024706	Ramjattan	Sakaram	9/7/2022
5024881	Nella	Myers	7/6/2022	1700342	Ramjohn	Ali	5/1/2022
9003509	Nerescia	Kinsale	10/4/2022	2055276	Ramoutar	Mahabir	1/10/2022
1029096	Neron	James	4/12/2022	1049325	Randolph	Benjamin	5/18/2022
90184829	Neville	Guillaume	1/27/2022	4109555	Ray	Billy	8/7/2022
90285714	Neville	Nicholas	12/29/2022	4076385	Reila	Thomas-Daniel	9/23/2022
90144116	Nicola	Joseph	6/5/2022	90245589	Renetta	Jack	10/19/2022
6003435	Nigel	Neverson	4/23/2022	6000699	Richard	Wilson	8/30/2022
90242365	Nigel	Marshall	11/29/2022	90191204	Richard	Harewood	7/28/2022
2050201	Nikeesha	Daniel	6/7/2022	90280324	Richard	John	1/21/2022
90163091	Nisha	Boodram	1/28/2022	5019327	Rita	Portillo	2/1/2022
1001052	Noel	Philip	8/17/2022	9008924	Robert	John	3/21/2022
4076549	Norbert	Winston	10/23/2022	5004762	Roderick	Murray	6/9/2022
4076376	Norma	Monsegue	7/2/2022	90252058	Rodney	Duke	9/19/2022
90275272	Norman	West	9/10/2022	2040847	Roger	Scott	10/2/2022
1016023	Nymphier	Fisher	2/12/2022	4084294	Roger C	Pierre	8/28/2022
90285532	Oswald	Briggs	5/5/2022	8119829	Roma	Browne	8/22/2022
4026680	Pamela	Ramirez	4/27/2022	90249069	Rosanette	Cooper	3/5/2022
90244454	Parbatee	Singh	11/9/2022	90145603	Rose ann	Walker	4/28/2022
5018684	Parmanand	Babulal	8/8/2022	90251834	Roseitte	Bertrand-Warren	1/2/2022
6007621	Patra	Sandy	9/9/2022	2045046	Roxanne	John-Gill	8/1/2022
4116785	Patricia	Balthazar		4114960	Roxanne	Brown	10/6/2022
		-Vincent	1/6/2022	90210749	Royal	Roberts	11/4/2022
5000366	Patricia	Crichlow	11/29/2022	2054165	Ruby	Joseph	5/11/2022

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6009939	Rudolph	Prince	11/16/2022	5002700	Trevor Jose	Anto	
2046427	Rudy	Joseph	1/16/2022			Wharfe	3/31/2022
6000410	Rudyard	Alexander	3/10/2022	90245649	Tyesha	Davis	7/7/2022
90163059	Ryan	Deonarine	1/20/2022	1048262	Tyrl	Horsford	8/23/2022
1027209	Sally	Budhu	9/27/2022	2045228	Tyron	Thomas	6/15/2022
1004711	Samuel	James	2/28/2022	90190932	Ulric	Joyeau	7/31/2022
1039560	Samuel	Fraser	1/24/2022	90269293	Ura	Young	11/6/2022
6002005	Samuel	Francis	11/28/2022	90170910	Urilla	Boisselle	4/12/2022
1051566	Sandra	Sullivan	10/16/2022	1052466	Uton	Thomas	6/12/2022
90198507	Selwyn	Aberdeen	5/16/2022	90255330	Vallarie	Ajim	8/4/2022
90273507	Selwyn	Noel	10/29/2022	1040814	Veda	Jackman	3/5/2022
90143511	Shaheeba	Kimraj	7/13/2022	90265898	Vena	Guerra	2/12/2022
5023754	Shaquile A	Noreiga	3/31/2022	90274089	Vera	Toppin	3/26/2022
2023187	Sharon	Morris-Alleyne	2/2/2022	1043278	Verna	Joseph	3/29/2022
90234733	Sharsa	David	4/16/2022	2051151	Vernon	Edwards	9/3/2022
90254938	Shashi	Samad	6/12/2022	1408261	Veronica	Johnson	8/7/2022
90146005	Shawndell	Thomas	10/4/2022	90283430	Veronica	Fleary	9/1/2022
1046095	Sheila	Joseph	7/31/2022	4100057	Victor Michael		
90147942	Sheila	Rampersad	2/3/2022			Thorpe	9/7/2022
90216358	Sheila	Harracksingh	7/29/2022	2008877	Victoria	Kirton	4/10/2022
90275149	Sheldon	Coutain	4/30/2022	90141859	Vidya	Guellermo	5/29/2022
3074162	Shellon	Butcher	12/8/2022	2002556	Vincent	Campbell	4/27/2022
90288069	Sherma	Armstrong-Trim	8/21/2022	90277906	Vishan	Sookdeo	5/29/2022
90216962	Sherneice	Du Font	1/21/2022	4101115	Vishnu	Poliah	1/6/2022
90273888	Shernika	Parris	1/29/2022	2023155	Von	Joseph	7/7/2022
90193797	Simone	Welch	5/20/2022	9004504	Wayne	Antoine	5/22/2022
4090571	Sonny	Caballero	11/2/2022	4109184	Wendy	Boyce-Stroud	3/31/2022
1009899	Soonarie	Ramjit	1/16/2022	90186547	Wendy	Mc Farlane	5/5/2022
90258088	Stacey	Hill	3/24/2022	4091459	William	Phillips	4/14/2022
90253528	Stacy	Jones	3/31/2022	9014656	William	Dolloway	12/12/2022
1007723	Stanley	Miles	9/14/2022	1043514	Wilma	Richards	7/24/2022
90140678	Stephanie	Arjoon	2/23/2022	1043803	Winston	Lall	3/22/2022
90139950	Stephanie	Vialva	11/21/2022	90213508	Winston	Edwards	11/7/2022
90163008	Stephen	Pandeosingh	1/23/2022	1040648	Yolande	Grant	1/2/2022
90137842	Stephon	Wright	5/12/2022	4078822	Yvette	Regis-Pierre	9/9/2022
90277141	Sun	Joseph	10/8/2022	4105877	Yvonne	Tash	4/1/2022
9003558	Susan	Seepersad		1040692	Zeena	Samlal	11/4/2022
		-Hosein	8/10/2022	4116714	Zorina	Suraj	9/1/2022
90140201	Susan	Boochoon	9/26/2022				
90289616	Susan	Coutou	4/14/2022				
2044023	Terrance	Richards	5/26/2022				
90286361	Thomas	Hudlin	5/5/2022				
4119311	Trevor	Pugh	9/10/2022				
9001176	Trevor	Clarke	3/11/2022				
90195249	Trevor	Baptiste	7/3/2022				
90204184	Trevor	Pantin	9/12/2022				

SUPERVISORY COMMITTEE REPORT



Shelly-Ann Sealy-Lewis
Chairman



Linda Darabie
Secretary



Aixa Edwards
Member



Andwela Robinson-Thomas
Member

The Supervisory Committee consists of volunteers elected by the membership. The committee independently evaluates the strength, adequacy, safety and soundness of the Society's operations. The Committee ensures that the Credit Union's assets are safeguarded by upholding policies, procedures and regulatory requirements relative to its internal controls and compliance.

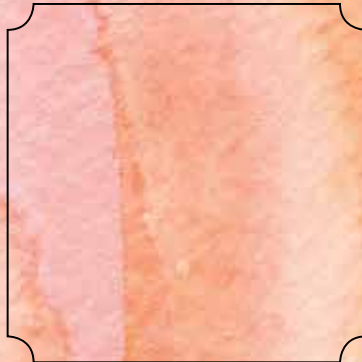
Arising out of the 48th AGM held on April 22, 2023, the following members were elected to the Supervisory Committee: Mia Lindsay, and Andwela Robinson-Thomas. Following the resignation of former Chairman Jones during her first elected term in 2022, Aixa Edwards was elected to complete the final term of Miss Jones. At the inauguration meeting held on April 24th, 2023, a Chairman and Secretary were elected accordingly. The composition of the Supervisory Committee following the 48th AGM was as follows:

Composition of the Supervisory Committee as at April 24th, 2023

Member	Position on Committee
Shelly Ann Sealy- Lewis	Chairman
Linda Darabie	Secretary
Mia Lindsay	Member
Andwela Robinson-Thomas	Member
Aixa Edwards	Member
Kyle Williams	1st Alternate

The Supervisory Committee draws its mandate from the:

1. Co-operative Societies Act Ch 81:03
2. Co-operative Societies Regulations 1971, S 50 (3) (c) (ii) – “In addition to the Board, two Committees shall be elected annually by the members namely a Supervisory Committee for the purpose of supervision”
3. Eastern Credit Union Bye-law 22 (e) (i) – Supervisory Committee Duties “Make an Evaluation of the affairs of the Society at least bi-annually, including an audit of its books and if necessary, convene a Special General Meeting and submit its report at each meeting”
4. Eastern Credit Union Bye-law 22 (e) (ii) – Supervisory Committee Duties “Report to the Annual general Meeting



Mia Lindsay
Member



Kyle Williams
Alternate Member

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The Supervisory Committee is also guided in its work by the Society's publications as follows:

1. Eastern Credit Union Co-operative Bye Laws Updated as at May 2017.
2. Eastern Credit Union Co-operative Society Limited Code of Ethics for Board of Directors & Committee Members
3. A Structured Guide to the Supervisory Committee's Review Work: N. Mc Master, P. Gonzales and Cromwell 2007-2008 Eastern Credit Union

The Supervisory Committee was elected to review the operations of the organization for the reporting term as stated above.

In keeping with its mandate, the Supervisory Committee held twelve (12) Statutory meetings during the period of this report to review the operations of the organization.

The Committee held two (2) special meetings for discussing matters outside of the Statutory meeting time.

In both instances where it was not possible for the five (5) day notice of a meeting to be upheld members waived their right to the established time for notice.

During this term 2023/ 2024, the Supervisory Committee conducted the following audit activities.

Verify Closed Accounts

The Supervisory Committee requested a list of closed accounts during the period 2021-2023. A sample of the accounts were taken and the Committee contacted these members.

A report on the audit was submitted to the Board of Directors.

Review Internal Controls in the Cash Area

The Supervisory Committee notes that the Internal Controls in the Cash area are satisfactory.

The Advisory and Benevolent Committee

The Supervisory Committee welcomes this new initiative and will be monitoring the effectiveness of this Committee.

Observer role of the Supervisory Committee at meetings

The Supervisory Committee in accordance with Bye Law 22(e)(viii) maintained observer status in attendance at Statutory and Special meetings of the Board of Directors, Executive Committee and Subcommittee meetings. The Supervisory Committee noted the open discussions among members and the democratic processes in decision making at these meetings.

The Supervisory Committee attended weekly and special meetings of the Credit Committee and observed the democratic process involved in determining the outcome of members requests for loans and other credit facilities and Committee's accommodation of members' requests for meetings on their applications for credit and related services.

Minutes of Board Of Directors Meeting

The Supervisory Committee noted that the minutes of the Board of Directors Statutory meetings and minutes of the Executive Committee meetings were up to date.

Financial Statements

The Supervisory Committee observed the Financial Statements have not been posted in the Branches.

According to Bye-law 20 (e) (v) *“Within fourteen (14) days after the close of each month’s business, he shall prepare the Financial Statements as at such date which shall be attested by at least one (1) member of the Supervisory Committee and shall be posted in a conspicuous place in the offices of the Society where it shall remain until replaced by the succeeding month’s statement.”*

The Committee finds this to be not practical for management to prepare such monthly statements. We recommend the Board discuss the Bye-law and amend to a reasonable time frame such as quarterly/ semiannually.

Audit of Fixed Assets

The Audit of the Fixed Assets was underpinned by the Fixed Asset Policy which states *“The objective of this policy is to ensure that all of the Credit Union’s Fixed Assets are accounted for, maintained and controlled in a manner to avoid any loss by way of theft, diminution, obsolescence and unwarranted wear and tear.”*

The Supervisory Committee accompanied by the Fixed Assets clerk conducted the physical verification of Fixed Assets at the St. Joseph Branch and Chaguanas Branch on the 15th September 2023. The selection of items for this audit was guided by the Fixed Assets register. The audit sought to verify the existence of the assets as stated on the register.

The Supervisory Committee found that there were inconsistencies with the Fixed Asset Policy and the policy needs to be updated as it was last updated in 2017.

A report on the audit was submitted to the Board of Directors.

Mandatory Cash Count

The Supervisory Committee along with the External Auditors conducted Cash Counts at the following branches:

- Sangre Grande
- Arima
- Port of Spain
- Tunapuna
- San Fernando

There were no discrepancies or material weakness reported at any Cash count. We thank Management for their continued cooperation.

Surprise Cash Count

The Supervisory Committee conducted a Surprise Cash Count on May 29th 2023.

These Cash Counts were conducted at the Sangre Grande, Arima and Port of Spain branches.

There were no material weaknesses or discrepancies at the Arima and Port of Spain Branches.

At the Sangre Grande Branch one of the two tellers observed was \$200.00 short. The necessary procedure was followed thereafter in order to reconcile the missing funds.

Digitalization Project

The Supervisory Committee notes the digitalization of Eastern’s operations which will encourage a paperless environment. This project is ongoing. The Supervisory Committee recommends that Eastern Credit Union follow proper project management practices.

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Member Service

During the prior Supervisory Committee's reporting period a member wrote the Committee requesting information as it pertains to member growth, loan growth, delinquency growth and more. The member was subsequently provided with the information.

Investigations requested by the Board

The former iteration of the Supervisory Committee conducted several investigations including one for a sitting Director. The Committee at that time, had invited the former Director to several interviews but the former Director never participated. The matter was sent back to the Board for adjudication.

During this period, an update was requested, and it was indicated that the matter resulted in litigation; however, Eastern Credit Union won the matter.

Loan Disbursement and Delinquency

Eastern Credit Union's loan portfolio is an important aspect of the organization's operation. The Supervisory Committee is of the view that greater effort by the Board and Management is required to ensure that the Total Loan Delinquency is consistently decreased.

It was noted however that there was a consistent increase in the Loan Portfolio and that Eastern's delinquency rate has decreased. This shows prior efforts to drive delinquency downward are now taking effect.

Terms of Reference for Sub Committees

The Supervisory Committee noted that Terms of Reference for sub committees are currently being updated. The Committee recommends that terms of reference be reviewed on an annual basis.

Provision of Information

During the term, requests were submitted to the Group Executive Office for various auditing activities to be conducted. Unfortunately, access was not granted as renovations were being done at that time and alternative arrangements were not made by management. As such the files were not available to the Committee and this impacted our ability to conduct some audit activities during the term.

Expressions of Gratitude

The Supervisory Committee wishes to thank the Board of Directors, Statutory and other Committee members, Executive Management and all Staff of Eastern Credit Union for their support and cooperation during our term in office.

We thank our members/owners of Eastern Credit Union for demonstrating confidence in us and the Credit Union and we look forward to serving you again.

The Supervisory Committee thanks all exiting and continuing members of the Board, Credit and other Committees, for your work and commitment to Eastern Credit Union. Our wish for you is continued health, happiness and financial well- being.

We look forward to the continued success of Eastern Credit Union.

Shelly Ann Sealy-Lewis
Shelly Ann Sealy-Lewis
Chairman
Supervisory Committee

CREDIT COMMITTEE REPORT

INTRODUCTION

The Credit Committee is pleased to report on its statutory role as outlined in Section 21 (d) of the Bye Laws of the Eastern Credit Union Cooperative Society Ltd which states:

“All loans shall be approved by the Credit Committee”.

Article 21 (c) of the Bye Laws of Eastern Credit Union (ECU) mandates the Credit Committee to *meet at least once per week or as often as the business may require*. This Credit Committee continued to embrace the hybrid format of the Committee’s weekly meetings which has been effective in allowing weekly quorum regardless of individual’s hectic schedules. On behalf of the Credit Committee, I report to the 49th Annual General Meeting (AGM) on our stewardship.

THE CREDIT COMMITTEE MEMBERS

At the 48th AGM held on April 22, 2023; the term of committee members Alphieus Jeffers and Jacquelyn Humphrey ended, and the following members were duly elected to the Credit Committee to serve for two (2) terms.

- Mr. Mahmud Muhammad
- Mr. Alphieus Jeffers
- Ms. Aklima G. Rajack (1st substitute)

Therefore, the members of the Credit Committee for the new term, which commenced on April 23, 2023, were Alphieus Jeffers, Mahmud Muhammad, Nneka Esdelle, Dionne Melville and Elisha Sankar with Aklima Rajack as 1st substitute respectively. At the inaugural meeting held on April 23, 2023 Mr. Alphieus Jeffers was voted as Chairman and Ms. Dionne Melville (Secretary). Ms. Sankar subsequently relinquished her position on the Credit Committee on April 26, 2023 and as such Miss Rajack 1st substitute served out the remainder of her term.

The financial data used in this report, except where historical figures are referenced, covers the 2022 / 2023 financial year.



Elisha Sankar
Chairman



Nneka Esdelle
Member



Mahmud Muhammad
Member



Aklima Rajack
1st Substitute



Dionne Melville
Member



Alphieus Jeffers
Member

REVIEW OF FILES

For the period January 1, 2022, to December 31, 2022, the Credit Committee reviewed 500 files, of which 452 were approved and 48 were declined.

For the period January 1, 2023, to December 31, 2023, the Credit Committee reviewed 416 applications of which 357 (86%) were approved and 59 (14%) were declined.

Table 1: Review of files

Period of review	Number of Loan Applications	Value Approved (\$)	Value Deferred/ Declined (\$)	Total Value (\$)
2022	500	141,388,685.53	20,919,013.32	162,307,698.85
2023	416	335,421,329.91	84,774,515.10	420,165,845.10

The Credit Committee met with several members during the term in an effort to discuss their financial requirements and also in an effort to assist recommending the right facility to benefit our members. We continue to avail ourselves to any member of our Society who wishes to discuss matters pertaining to their loan and deliver the best responses to outstanding facilities. It must be noted that for the period of 2023 notwithstanding the quantity of loans were less these loans were of significant value. Risk mitigating is important at all analytical levels for increasing requests of this nature by our members.

THE ECONOMIC ENVIRONMENT

The global economic outlook is navigating a complex terrain as some nations has now begin to recover from the impacts of the COVID-19 pandemic. While some regions have shown signs of robust recovery, others grapple with persistent challenges. Supply chain disruptions, inflationary pressures, and geopolitical uncertainties are key factors influencing the economic landscape. Advanced economies are witnessing rebounding consumer spending and strong fiscal support, contributing to growth. However, emerging markets are plagued by increasing debt coupled with slow economic growth. Central banks are carefully calibrating monetary policies to balance inflation concerns and economic expansion.

Trinidad & Tobago have shown a modest but favourable post pandemic recovery. Between the period 2021 to 2023 unemployment has shown a trending decline from 7.2% to a more favourable 3.7% as of July 2023. There has been significant activity in the private construction sector which contributed to overall growth for the local economy. Consequently there has been a notable demand for development funding for private housing as noted by the loan applications submitted to the Credit Committee over the last 12-24 months.

For the period 2022 to 2023 the Commercial Banking sector experienced mixed performance. Despite economic challenges stemming from the pandemic, banks showed resilience in managing risks. Loan portfolios faced pressures due to reduced economic activity, leading to increased provisions for potential defaults. However, the sector benefited from government stimulus measures, aiding in maintaining liquidity and stability. Digital banking saw accelerated adoption, with banks investing in technological infrastructure to enhance customer experience and efficiency. Despite these efforts, profitability faced constraints from low-interest rates and regulatory requirements. Overall, the sector navigated through turbulent times, emphasizing adaptability and innovation for sustained growth.

LOAN PORTFOLIO

The loan portfolio comprises the different types of loans and their respective values as they exist on the books of ECU. The 2022 portfolios are represented below in Table 2 and 3 respectively.

The tables below illustrate the total number and value of loans per type and its corresponding value as a % of the total number and value of loans.

Table 2: Loan Portfolio Segmentation 2022

2022 LOAN PORTFOLIO SEGMENTATION				
Type	Total number of loans	% of Total number of loans	Value \$M	% of \$Value
Consumer	15,350	59.25	364.1	27.57
Housing	4,194	16.19	560.2	42.41
Ceremonies and Christmas Expenses	799	3.08	23.4	1.77
Vehicle	1,538	5.94	133	10.07
Debt Consolidation	1,354	5.23	101.5	7.68
Business	306	1.18	62.6	4.74
Domestic	19	.07	.4	.03
Education	454	1.75	16.3	1.23
Insurance	17	.07	1.5	.11
Legal Fees	48	.19	2.4	.18
Medical Expenses	217	.84	7.9	.6
Miscellaneous	1,147	4.43	32.3	2.44
Share Investment	150	.58	4.5	.34
Vacation	314	1.21	10.7	.81
Total	25,907	100.0	1,321.8	100

Table 3: Loan Portfolio Segmentation 2023

2023 LOAN PORTFOLIO SEGMENTATION				
Type	Total number of loans	% of Total number of loans	Value \$M	% of \$Value
Consumer	14,977	59.56	365.1	25.89
Housing	4,285	17.04	633.8	44.94
Ceremonies and Christmas Expenses	738	2.93	23	1.63
Vehicle	1,304	5.19	121.5	8.62
Debt Consolidation	1,324	5.27	110	7.8
Business	277	1.1	82.1	5.82
Domestic	22	.09	.7	.05
Education	458	1.82	17	1.2
Insurance	17	.07	1.3	.09
Legal Fees	54	.21	2.8	.2
Medical Expenses	184	.73	6.6	.47
Miscellaneous	1,025	4.08	29.7	2.11
Share Investment	140	.56	4.7	.33
Vacation	341	1.36	12	.85
Total	25,146	100.0	1,410.3	100

The value of the 2023 loan portfolio was \$1.410 billion, which represents a marginal 7% increase compared to the 2022 figure of \$1.322 billion. This increase shows our membership recovery from the setbacks from the Pandemic. Consumer loans and Housing loans continue to lead in ECU's overall loan portfolio increasing to 8.1% of the entire 2023 portfolio. This continues to evidently show ECU's relevance, commitment and ability to assist our members in the economic areas that most benefit them. Adding to this, the 2023 debt consolidation category fell marginally which we believe was attributed to ECU continuing to counsel our members on the importance of increasing debt and debt ratio.

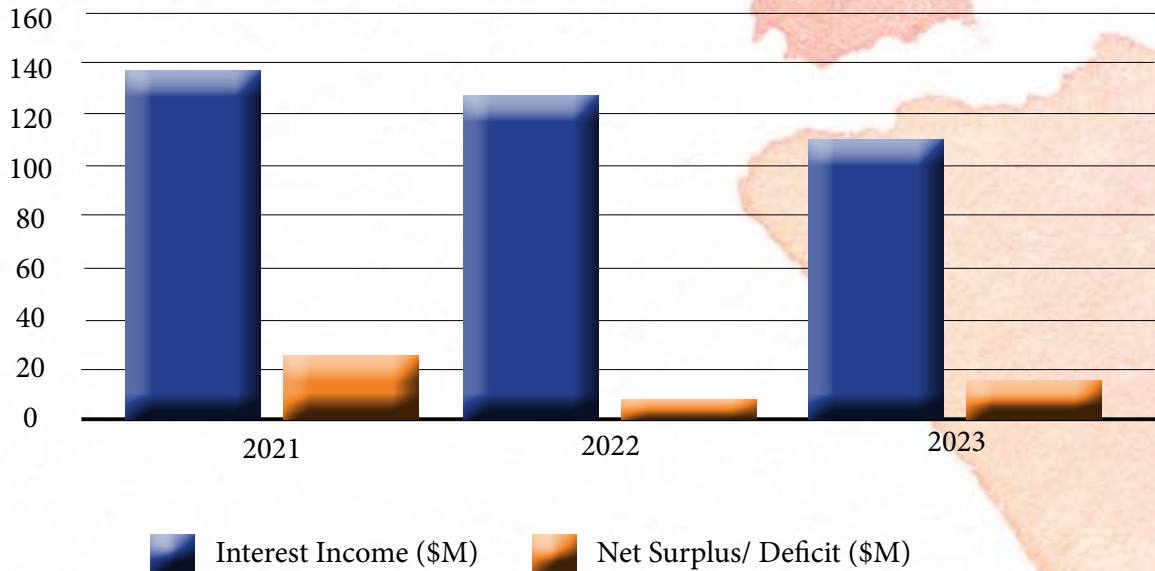
LOAN INTEREST

These figures in the graph below show the actual interest paid to the ECU by all the loans on our books. In 2021, we earned a total of \$139M in interest income however this has shown a steady decline over the next three with total interest income in 2023 of \$108M. This decrease in interest income can also be attributed to the marginal decline in the quantity of loans offered to our members in 2023. Marketing should play a key role in trying to acquire new membership and also boost demand for ECU's loan products. This coupled with less leniency towards outstanding interest write-offs for latent debt.

Table 4: Interest Income 3-year comparison

Year	Loan Interest (\$M)	Net Surplus/Deficit (\$M)
2021	138.6	27.9
2022	125.6	4.2
2023	108	13.3

Figure 1 – Loan Interest Income 2021 - 2023



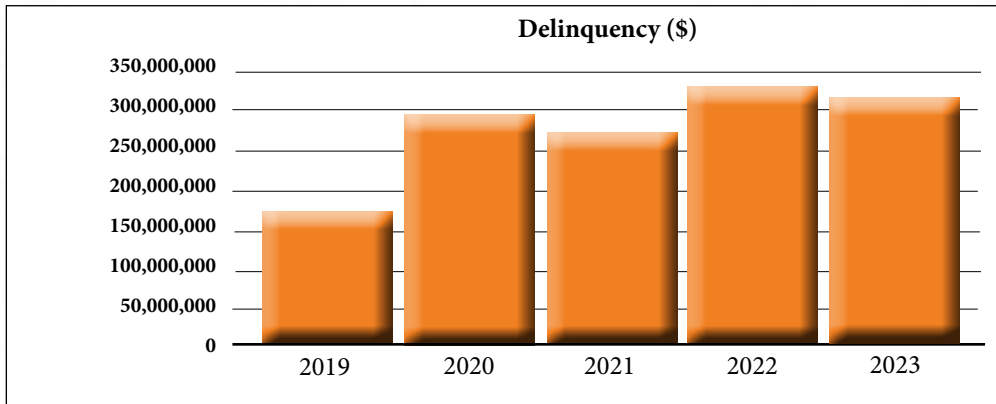
DELINQUENCY

A review of the delinquency over the five-year period 2019 to 2023 depicted and general increasing trend in the delinquency each. We remind our membership that the effect of the pandemic over the period 2020 to 2021 was the catalyst for this trend. This had been the trend across financial institutions locally. Eastern’s delinquency response strategy had little effect with the height of the pandemic and post pandemic period. We maintain that early-stage delinquency action has to become a critical part of ECU’s daily checks and balances along with a zero tolerance approach to delinquency. Ensuring that Eastern in onboard with the Banking’s ACH system will also allow for more direct payments via salary allocation from many employers. In 2024 members are still unable to transfer funds from local banks into Eastern accounts with the exception of First Citizens Bank.

Table 5 Delinquency percent and value from 2019 – 2023

Year	Delinquency (\$M)	Delinquency (%)
2019	185,780,520	13.5
2020	312,608,858	21.4
2021	292,862,578	21.5
2022	344,716,488	26.1
2023	335,692,890	23.8

Figure 2 – Delinquency Percent per annum



The trending delinquency pattern from 2021 to 2023 has been an upward trajectory despite the marginal 3% decline in 2023. ECU's delinquency continues to persist as a consequence of our member's slow recovery after the 2020 pandemic and their ability to regain stability from and increased debt position and in many cases reduced income. Given the noticeable trend in delinquency over the last 5 year period we propose the following recommendations to improve this delinquency position in the short to medium term;

Recommendations for Delinquency

1. Early stage detection which will involve regular / daily monitoring of the delinquency reports with a zero tolerance approach to any delinquent loan from day 1. This will ensure that delinquent loans to not go beyond 1-30 day period.
2. Higher collateralized loans – We acknowledge that borrowers with higher personal assets tied to their loans will be less likely to default on their facility.
3. Payment Reminders – We acknowledge that sometimes due to members' busy schedule scheduling payments may be delayed. Consequently we recommend regular and timely payment reminders as a critical step to keeping the delinquency portfolio down. This will be essential for over the counter payments.
4. Refinancing / Rescheduling – This is also a viable option as members may have had minor financial setbacks and rescheduling or refinancing can often place our members into a better position.
5. Less riskier loans – We are all aware that a bad debt often starts at the interview when an analyst ignores the major risks for a possible delinquent loan in an effort to assist our members. Risky loans must require adequate security or even not be considered for financing.
6. Ensuring that ECU's is on the Bank's ACH system to ensure that salary deductions or direct debits can be easily processed to our members' loans.

GENERAL RECOMMENDATIONS

This Credit Committee acknowledged a noticeable improvement with regard to loan processing time which was raised by the previous Committee. These concerns were addressed as Eastern attempted to create a hybrid loan processing division via the Sales and Business Development Unit. Some of the specific benefits noted over the period was the reduced time frames from application date to review date and submission date to this Committee for approval and also risk mitigation recommendations for high value loans.

Regarding transformation and loan processing Service Level Agreements, the new loan process pilot project which commenced in 2020, did not advance in 2022 or 2023. The Chairman hopes to see continued transformation with a completion date in 2024 and strict monitoring and process analysis for continuous improvement. Adding to the above and in an effort to simplify the review process a joint committee / credit depart review of the loan application forms should be undertaken to allow for ease of data analyst by Credit Office, Analyst and for Credit Committee review. A simplified data sheet will expedite the review process and also allow for better credit responses for risky loans.

Based on our review of applications and interaction with Credit Administration and our membership during the term, the Credit Committee makes the following recommendations:

1. **Marketing** – This Credit Committee supports the benefits of our marketing campaigns and the use of social media influencers as seen by recent campaigns. We continue to support the programs brought forward by our marketing department however we also recommend feedback on the success of the initiatives to allow ECU to narrow down to the most effective avenues in this dynamic content driven market.
2. **Product Development** – There has been some recent packaged promotions such as Georgie Bundle and Gift of life promotions however we will also continue to recommend repackaging of our existing promotions that have always captured our audience attention and fostered demand.
3. **Digitization** – We continue to support the digitalizing of the loan process allowing members apply online and set Service Level Agreements that are simplified and favourable for the membership along with maintain ECU's competitive advantage in our arena.
4. **Transformation** – Continue to monitor and review the and adhere to service level agreements for each stage of the loan process to maximize the return to our members and effect quick responses throughout the loan approval process.
5. **Staff & Employee recognition** – Effective and continuous training should be at the forefront of this ever changing economy. Adding to this we think that an effect staff recognition program should be maintained to validate efforts over and above required levels and performance targets. This will be an effective motivational tool and help define the service that ECU and provide to its members.

CONCLUSION

We continue to endorse the Credit Union's philosophy which dictates that we have the responsibility to our members and it is our duty to ensure that the gains of the Credit Union are responsibly redistributed back to the shareholders. As emphasized by many of my predecessors I also agree that the profits of the Credit Union can be used to the benefit our members in terms of reduced interest rates, reduced or fewer transaction fees, financial education programs, contributions to community development and dividends on shares, thus differentiating the concept of not for profit rather than non-profit. We as an institution can aspire to maximize

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the returns from responsible utilization of our member's holdings for the overall gain to the members to improve the quality of living for our membership and the communities we reside.

On behalf of this iteration of the Credit Committee 2022/2023, I wish to thank the Board, the Supervisory Committee, and all employees of Eastern Credit Union. The Committee would like to personally acknowledge the hard work and dedication of the staff of Eastern Credit Union and the members who have continued to have confidence on us as a Union. We acknowledge the challenges that some may have endured over the last year and wish to reiterate our commitment to you our members and our duty and responsibility as members of the Credit Committee.

We sincerely thank our members who have kept their commitment to the organization by making their loan payments a priority and for choosing ECU as their financial institution of choice.

As we shy off the cusp of our 50th anniversary in 2023, we would like to maintain the guarantee to our members which would have successfully led us to this milestone and trust that this steadfast engagement will see us through another 50 years is support to our membership.



Alphieus Jeffers [Mr.]
Chairman

EDUCATION COMMITTEE REPORT



Arvin Isaac
Chairman



K'Arece Rogers
Secretary



Heather Adams
Director

Following the December 2021 Annual General Meeting, the Board approved the following individuals to serve on the Education Committee:

- Director Arvin Isaac Chairman
- Ms. K'Arece Rogers Secretary
- Director Heather Adams Member
- Director Kendra Persad Member
- Mr. Gary Cross Member
- Ms. Stacy Alleyne Co-opt Member
- Ms. Andwela Robinson Co-opt Member
- Ms. Pretha Rekha Co-opt Member
- Ms. Dionne Compton Co-opt Member
- Mr. Kurt Flemming Co-opt Member
- Ms. Caressa Baptiste Co-opt Member

Our Mandate

Pursuant to Article 23(f) of the Society's Bye-laws, the Committee was charged with the responsibility to:

- 1) Be in charge of publicity, education and training programmes and the holding of seminars and conferences.
- 2) Provide educational material for use by members.
- 3) Prepare and submit to the Board a budget to cover the cost of its programmes and activities and ensure that funds allocated are used for the specified purpose.

Overview

Aligned with its directives, the Education Committee effectively carried out numerous initiatives from December 2021 to April 2023. Demonstrating unshakable commitment, the Committee continued the delivery of several influential programs, workshops, and competitions, all aimed at enriching and benefiting our members.

1. VIRTUAL CALYPSO PROGRAMME

In its traditional form, this event would have been held as an in-person event at the Eric Williams All Purpose Facility, La Joya, St. Joseph, however the Education Committee opted to host the competition virtually in 2022.

Primary and secondary school students were invited to submit videos of their performances, which were uploaded to the Credit Union's Facebook page for voting.

A total of thirteen (13) submissions were received and after an exhilarating and competitive process, the following youth members emerged victorious:

PRIMARY SCHOOL - 1st place

Zachary Ransome
Montrose Government Primary School
Calypso Title: "Mummy's School Days"

SECONDARY SCHOOL – 1st place

Marcus Mc Donald
Presentation College San Fernando
Calypso Title: "Don't Spoil Dem"

This competition provided a platform for engagement with a subsection of our youth membership, and allowed all members to view the talent within the organization.

The Committee thanks all students, their parents, and/or guardians for their willingness to participate in this event.

2. S.E.A MOTIVATIONAL WORKSHOP

The S.E.A Motivational Workshop was held virtually in 2022 under the theme "**The Path to Greatness**". It featured a mix of song, spoken word, Puppet Ministry and theatre, all aimed at preparing our SEA students, mentally and emotionally, for the upcoming examination and Secondary School. A major highlight was Mr. Jaron Nurse who emphasized the importance of God in the children's lives.

The workshop was aired on TV6 on Friday 18 th March 2022 and rebroadcasted on Sunday 20 th March 2022. Following the initial airing, the workshop was posted to our YouTube page and shared with our Member Schools.

Members viewing the e-version of this report can view the workshop by clicking the following link:

S.E.A Motivational Workshop 2022

3. EDUCATION AWARDS CEREMONY 2022

After a two-year hiatus, the 27th Annual Education Awards Ceremony was held in person on Thursday 11 th August 2022 at the Eric Williams All Purpose Facility, La Joya, St. Joseph and on 22 nd August 2022 at the Tobago Branch of Eastern Credit Union. The Education Awards celebrated and rewarded members for their academic achievements at the Primary and Tertiary level.

Noting that the highest number of applications in the history of this initiative were received, representing an evident need of our members, the Committee opted to award all vetted members. This resulted in a distribution breakdown, within budget, as follows:

- SEA Students - 198 grants
- Tertiary Students - 37 grants

The bursaries were awarded to the tune of \$500.00 for S.E.A students and \$1000.00 for Tertiary students.

Traditionally, Tobago awardees are invited to the award ceremony in Trinidad, however, the Committee opted to host a special ceremony in Tobago, tailored for our thirty-two (32) Tobago SEA and Tertiary awardees. The event provided a blend of inspiration and entertainment as awardees were encouraged to persevere and be remarkable.

Special thanks must be given to the guest speakers of both events, Mr. Kerwin Springer (Trinidad) and Pastor Toney Mapp (Tobago) as well as Eastern Credit Union's President and CEO for providing awardees with appropriate words of wisdom.

4. CIPRIANI COLLEGE OF LABOUR AND COOPERATIVE STUDIES

Further to the provision of SEA and Tertiary level bursaries, the Education Committee reintroduced the award of full and partial scholarships to attend the Cipriani College of Labour and Cooperative Studies.

After a rigorous selection process by an independent panel, ten (10) members, inclusive of two (2) employees, were selected to receive scholarships. These members are pursuing, or have recently completed, courses in the fields of Credit Union Management, Human Resources and Occupational Safety and Health.

We hope that through these scholarships our members will both improve their educational status and subsequently, contribute to the further development of the Credit Union movement.

5. SANCTUARY SERIES

The Sanctuary series was a medium for our members to stay in the know about the products and services of the Credit Union. During the term, the Sanctuary Series was used to promote the following products of the organisation:

MONTH	CONTENT	MONTH	CONTENT
January 2022	President's New Year Greeting Start Up Loan	July 2022	BIG 3 Loan Promotion DBU Loan Promotion
February 2022	Start Up Loan Annual Budget Loan Home Equity Loan	August 2022	DBU Loan Promotion Back to School Loan Promotion
		September 2022	Just In Time Loan Promotion Zero In Loan Promotion
March 2022	New Port-of-Spain Branch Home Equity	October 2022	Just In Time Loan Promotion Zero In Loan Promotion
April 2022	Home Equity New Port-of-Spain Branch MSME Launch	November 2022	Just In Time Loan Promotion Zero In Loan Promotion Eastern World Cup Fever Loan Promotion
May 2022	MSME Launch BIG 3 Loan Promotion		
June 2022	Library Launch at Branches BIG 3 Loan Promotion DBU Loan Promotion		

6. CHILDREN'S CHRISTMAS CHEER 2022

Tobago

After a two (2) year hiatus, due largely to the restrictions imposed on physical gatherings, the Committee was pleased to record a sold-out event at the annual Children's event held in Tobago on 20th November 2022. Over three hundred (300) children were treated to several activities including Go-Kart rides, horseback riding, face painting and bouncy castle play areas. An added delight was a special visit and gift from Santa Claus and Mrs. Claus.

Trinidad

The Trinidad leg of the Christmas Cheer was subsequently held on Sunday 11th December 2022. Similarly to Tobago, over eight hundred (800) children were exposed to a wide variety of food and activities including face-painting, carousel rides and a basketball station.

Based on feedback from all stakeholders, the Committee is pleased to share that all children were able to safely enjoy this staple event to commence the Christmas season.

7. PRIMARY SCHOOL'S CALYPSO COMPETITION 2023

In a notable return to its traditional in-person format, the 31st edition of the Annual Primary Schools' Calypso Competition Finals took place at the Eric Williams All Purpose Facility in La Joya, St. Joseph on Thursday, February 2nd, 2023.

A total of eight (8) youth members participated in the event, and following a spirited competition, the following young members were crowned the winners:

Position	Name	Calypso Title
1st	Zachery Ransome	Do Yuh Thing
2nd	Nicholas Doyle	Change Your Ways
3rd	Nixon Callendar	Parental Balance

Special Mention

Road March Winner: Celine Charles – “Too Young for Bacchanal”

The Committee extends its gratitude to all participating students and supporting schools for their enthusiastic involvement in this event. We remain committed to supporting our youth members as they continue to explore and develop their pursuits in culture and the arts.

8. S.E.A MOTIVATIONAL WORKSHOP 2023

During the reporting period, the Education Committee convened the 24th iteration of the S.E.A Motivational Workshop. Over six days, we engaged with a total of 2,669 pupils from various schools across Trinidad and Tobago, all under the overarching theme of "Dream. Believe. Achieve." These sessions were meticulously designed to inspire and empower students as they prepared for their upcoming examinations, while also imparting crucial skills for their educational journey ahead.

Pastor Clive Dottin delivered a compelling presentation emphasizing the significance of listening and adherence to instructions, all while ensuring an atmosphere of enjoyment and engagement. Following his segment, the Two Cents Movement crafted a scenario illustrating the challenges students may encounter on the path to the S.E.A examination. Students were encouraged to maintain focus, practice discipline, and manage their time effectively to succeed despite their challenges.

Concluding the workshop session, the Inter-Caribbean Children's Ministry, led by Pastor Derek Downer, entertained students with a captivating puppet show. The demonstration underscored the idea that we should celebrate our differences in positive aspirations as they can all lead to a successful path.

THE WAY FORWARD

To remain relevant and successful at executing its mandate, the Education Committee should see the way forward as rethinking its objectives to meet the changing educational needs of our members in an unprecedented post COVID economy. It is recommended that we shift focus to support the goals of members and provide services that support our members' economic well-being. In addition, focus should be placed on targeted financial education such as protecting our members from predatory debt and gaining control over their finances.

In keeping with the outlined vision, the Education Committee has streamlined the following activities which are scheduled to commence soon:

- Financial education workshops for staff and members.
- Grant funding initiative for secondary school students who develop create and innovative projects to enhance their school experience.
- Building technology, design, and construction educational workshop for potential homeowners.

CONCLUSION

As I conclude I wish to thank the Education Committee Team and Management Representatives for their commitment to our membership during the reporting period.

Yours in Education,

A handwritten signature in black ink, appearing to read 'Arvin Isaac', written in a cursive style.

Mr. Arvin Isaac
Chairman
Education Committee

NOMINATING COMMITTEE REPORT



Amanda Aguilera-Lobin
Chairman



Maurice Hoyte
Director



Caressa Baptiste
Member



Gary Cross
Member



Daryl Steele
Member

1. INTRODUCTION

The Nominating Committee of Eastern Credit Union Co-operative Society Limited (ECU) for the term 2023 -2024 comprised the following persons:

- Director Amanda Aguilera-Lobin Chairperson
- Director Maurice Hoyte Member
- Mr. Gary Cross Member
- Ms. Caressa Baptiste Member
- Mr. Daryl Steele Member

2. COMMITTEE'S MANDATE

In keeping with its mandate as outlined in section 24(a) of the Bye-Laws, where the duty of the Nominating Committee shall be to select suitable members who are willing to be considered for election to the Board, Credit and Supervisory Committees. Therefore, the Committee in its analysis of the existing nominating structure and the Total Quality Management direction of the organization found it necessary, with the approval of the Board, to place greater attention on the ideal candidate who possesses a combination of academic qualifications, experience, and availability.

3. TRAINING INITIATIVE

Credit Union Organization and Management Programme (virtual)

The Committee conducted its 11th Credit Union Organisation and Management Programme, the first virtual edition, during the period October 4th 2023 to November 4th 2023. Participants were trained in ten (10) modules. This programme was open to the public, prospective candidates, employees of Eastern Credit Union, members of ECU and other credit unions across the country had the benefit to participate in this programme.

The Credit Union Management and Organisation Programme provides training for prospective nominees, as well as informs those interested in learning about the Credit Union Movement. The programme was successfully executed online via the zoom platform and participants were issued with certificates upon successful completion and graduation. A special thank you is extended to all the participants, the marketing team, and the facilitators for their continued support of the programme.

4. NOMINATIONS

Eligibility Criteria

In accordance with the eligibility criteria as outlined, a nominee must:

- a. Be over the age of eighteen (18) years;
- b. Be a citizen of Trinidad and Tobago or a person lawfully admitted to permanent residency who is ordinarily a resident of Trinidad and Tobago;
- c. Be a member in good standing, i.e. he/she should not be delinquent in his/her loan payments on the date on which his/her nomination application was signed;

- d. Must be proposed and seconded by a member in good standing;
- e. Contributed at least \$500 in shares during the period January 1st, 2021 – December 31st, 2021;
- f. Meet the Fit and Proper criteria under the Co-operative Societies Act Chap 81:03, and Regulations and Board, the Policies as ratified per ECU Bye-Law 15 (b) (vi);
- g. Not be an undischarged bankrupt or declared bankrupt;
- h. Not an employee of Eastern Credit Union;
- i. Have elapsed the grace period of three years must if he/she was a former employee of the Eastern Credit Union can become eligible to serve as elected officials;
- j. Not be an officer of another credit union, which includes the Chairman or President, secretary, treasurer, member of the Board or other person empowered under the regulations or under the bye-laws of a society to give directions with regard to the business of that society;
- k. Not be of unsound mind and has not been convicted of:
 - An indictable offence
 - A criminal offence involving dishonesty in connection with the promotion or management of a corporation or co-operative
 - An offence involving fraud
- l. Not have litigation against Eastern Credit Union.

Nominations were opened on 11th September 2023 and were closed on 26th September 2023. Invitation notices, inviting eligible members to serve on the Board, Credit Committee, and Supervisory Committee, were published in print and electronic media, on Eastern Credit Union's website and social media platforms, and at all Eastern Credit Union branches.

5. PROCESS FOR SELECTION

Committee representatives met with the Internal Auditor and the applications were opened together. All nomination forms were kept with the Internal Auditor for assessment and verification of eligibility. Twenty-two (22) members submitted Nomination Forms to serve the organization. Ten (10) for the Board of Directors, eight (8) for the Supervisory Committee and four (4) for the Credit Committee.

Candidates were interviewed for the Credit Committee, Supervisory Committee, and Board of Directors. The interview process consisted of two dates as candidates missed the first date and was given another opportunity to be interviewed. Candidates were posed a series of questions from which feedback was sought and noted by the interview panel.

The interview questions included a rubric score metric which was tabulated at the end of all interviews. Due diligence included requesting supporting academic credentials as well as verifying responses stated in the interview with resumes and other supporting documents in keeping with honesty and transparency detailed in the ECU Code of Ethics for Elected Officials and the Central Bank of Trinidad and Tobago Fit and Proper Guidelines 2019.

Results from the verification and evaluation process revealed the following:

- Candidates did not save a minimum of \$500.00 on shares as of the Financial Year 31st December 2022.
- Candidate proposer or seconder not in good standing on the date on which the nomination application was signed.
- Candidate is presently a serving officer of another credit union.

6. ORIENTATION SESSION

Applicants were extended an invitation to participate in the orientation session conducted on February 15th, 2024. This session provided attending applicants with insight into the duties and obligations of either the Board of Directors, the Supervisory Committee, or the Credit Committee.

Conducted face-to-face, the session was interactive, offering participants tangible chances to enhance their understanding in their chosen areas of interest.

7. DUE DILIGENCE

Six guiding principles of Total Quality Management include a process approach, member focus, an integrated system, continual improvement, fact-based decision-making, and communications, provided the approach used by the Committee to ensure due diligence throughout the Nomination process.

8. RECOMMENDATIONS

The Committee recommends the following candidates:

BOARD OF DIRECTORS 49th AGM 2022:

- Melissa Hood-Joseph
- Gabriel D.L. Williams
- Laverne Francis
- Alpheius Jeffers
- Cyril Barran
- Marilyn Michael

SUPERVISORY COMMITTEE 49th AGM 2022:

- Shelly-Ann Sealy-Lewis
- Aixa Edwards
- Kyle Williams
- Pretha Rekha

CREDIT COMMITTEE 49th AGM 2022:

- Nneka Esdelle
- Dionne Melville
- Neekel Bernard
- Denise Rivas

9. NOTE OF THANKS

The Nominating Committee wishes to extend thanks to the following officers whose term of office ends at the 49th Annual General Meeting:

BOARD OF DIRECTORS

- Laverne Francis
- Melissa Hood-Joseph
- Cyril Barran (1st Substitute)
- Jacquelyn Humphrey (2nd Substitute)

SUPERVISORY COMMITTEE

- Linda Darabie
- Aixa Edwards
- Shelly-Ann Sealy-Lewis

CREDIT COMMITTEE

- Nneka Fayola Esdelle
- Dionne Candice Melville
- Acklima Rajack

10. CONCLUSION

The Nominating Committee 2023 – 2024 wishes to thank the Board of Directors for the support given toward fulfilling the mandate of the Committee by accepting the selection of suitably qualified nominees to serve the membership. In my capacity as Chairman, I would like to thank the members of the Nominating Committee, Management stakeholders, and all support staff to the committee for their sterling contributions during the term.



Co-operatively,
Amanda Aguilera-Lobin
Chairperson
Nominating Committee

Resolutions

1. Patronage Refund

Be it resolved:

That a patronage refund of 1.25% be approved for the financial year ended 31st December 2022 and credited to members' Deposit Accounts to be remitted from the Reserve Fund in accordance with Bye-law 26.

2. Dividend

Be it resolved:

That dividend of 1.25% be approved for the financial year ended 31st December 2022 to be credited to members' Share Accounts in accordance with Bye-Law 25(c) (i); be it further resolved that the payment be remitted from the Reserve Fund in accordance with Bye-Law 26; and be it further resolved that dividends due to members whose accounts have become delinquent be credited to their outstanding loan and interest balances.

3. Special Shares

Be it resolved:

That in accordance with Bye-Laws 6 (a)(1), 6(b)(1), (ii) and (iii), a dividend of 1.5% be approved for the financial year ended 31st December 2022 and credited to members' Deposit Accounts to be remitted from the Reserve Fund in accordance with Bye-Law 26; and be it further resolved that dividends due to members whose Special Share Accounts are below the required amount to be credited to their Special Share Accounts.

4. Auditors

Be it resolved:

That the firm BDO be retained as Auditors for the years 2024 and 2025.

5. Loan Write-Off

Be it resolved:

That 295 loan accounts valued at \$15,595,693.86 as at FY2022 be written off as all options for collection have been exhausted as approved by the Credit Committee.

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Eastern Credit Union
Co-operative Society Limited
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NOMINATION PROFILES

Nominee Listing – Board of Directors (6)

1. Melissa Hood-Joseph
2. Gabriel Williams
3. Laverne Francis
4. Alpheus Jeffers
5. Cyril Barran
6. Marilyn Michael

Nominee Listing – Supervisory Committee (4)

1. Shelly-Ann Sealy-Lewis
2. Aixa Edwards
3. Kyle Williams
4. Pretha Rekha

Nominee Listing – Credit Committee (4)

1. Nneka Esdelle
2. Dionne Melville
3. Neekel Bernard
4. Denise Rivas

Nominee Profile – Board (6)

1. Melissa Hood-Joseph



Job Title: Support Officer
Qualifications / Experience:
Master of Business Administration
Diploma Human Resource Management
Director and Committee Member – 2021 to present
Membership: Active

2. Gabriel Williams



Job Title: Quality Control Section Manager
Qualifications / Experience:
MSc Industrial Innovation Entrepreneurship &
Management
BSc Chemistry and Industrial Chemistry
EPL Director (2021 – 2023)
ECU Committee Member – 2023 to present
Membership: Active

3. Laverne Francis



Job Title: Administration Data Entry
Qualifications / Experience:
Bachelor of Science
ASC
ICUDE
De Canada
Assistant Secretary – 2023 to present
Director / Committee Member – 2021 to present
Membership: Active

4. Alpheius Jeffers



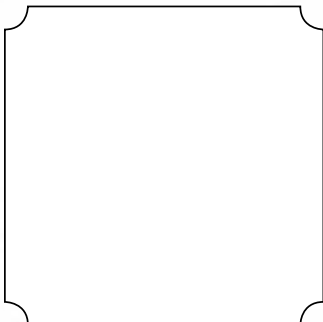
Job Title: Financial Comptroller
Qualifications/Experience:
Masters Business Administration (Finance)
BSc – Economics
Diploma Marketing
Certified Forensic Accountant
Chairman Credit Committee – 2023 to present
Credit Committee Member – 2021 to present
Membership: Active

5. Cyril Barran



Job Title: Senior Audit Manager
Qualifications/Experience:
ACCA Certified
Certificate in Labour Relations and Personnel
Management
Principles of Fraud Examination
Certificate in Employment Law
Director and Committee Member (2023 -
Present)
Membership: Active

6. Marilyn Michael



Job Title: Freelance Consultant
Qualifications / Experience:
Master of Business Administration
National Diploma – Industrial Relations
Former Supervisory Committee Member – 2022
to 2023
Membership: Active

Nominee Profile – Supervisory Committee (4)

1. Shelly-Ann Sealy-Lewis



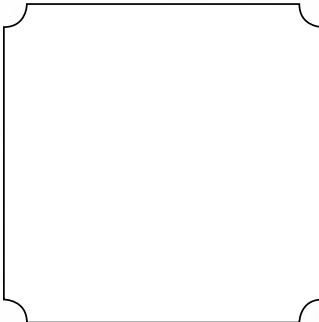
Job Title: Customer Service Representative
Qualifications/Experience:
Annual AML/CFT Compliance Training
Certificate – Entrepreneurship
Certificate – Computer Literacy
Certificate – Pharmacy Assistant
Chairperson Supervisory Committee – 2023 to present
Member Supervisory Committee – 2021 to present
Membership: Active

2. Aixa Edwards



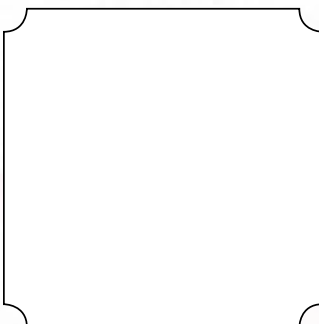
Job Title: Public Defender/ Attorney-at-Law
Qualifications/Experience:
Master of Laws (LLM)
Postgraduate Diploma in Legal Practice/ Legal
Practice Course (LPC)
Bachelor OF Laws (LLB)
Member Supervisory Committee 2023 – present
Membership: Active

3. Kyle Williams



Job Title: Field Assessor
Qualifications/Experience:
8 CXC O’Level Subjects
8 CAPE Subjects
Credit Union Management Programme
Alternate Member Supervisory Committee – 2023 to
present
Membership: Active

4. Pretha Rehka



Job Title: Teacher
Qualifications/Experience:
Post Graduate Diploma (Education)
BSc Spanish with minor in Linguistics and Industrial
Relations
Diploma Business Management
Membership: Active

Nominee Profile – Credit Committee (4)

1. Nneka Esdelle



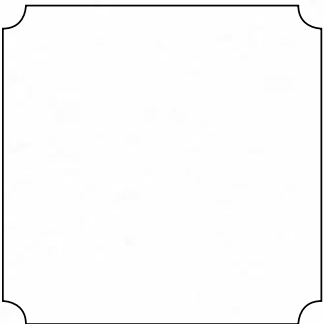
Job Title: Assistant Accountant
Qualifications/Experience:
Master of Business Administration (2022-present);
Society Human Resource Management, CP (2020);
ACCA Advanced Diploma (2017)
Member Credit Committee: 2021 to Present
Membership: Active

2. Dionne Melville



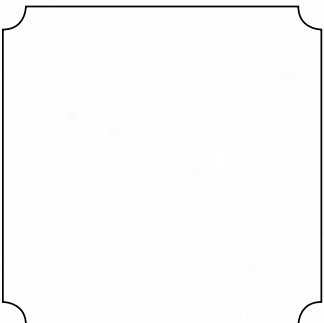
Job Title: Rental Officer
Qualifications/Experience:
Associate Degree – Human Resource Management
Certificate – Human Resource Management
Member Credit Committee: 2021 to Present
Membership: Active

3. Neekel Bernard



Job Title: Supervisor Payroll
Qualifications/Experience:
BSc (Hons) Business Management
ABE – Certificate Level, Dip I, II, Advanced Dip.
Membership: Active

4. Denise Rivas



Job Title: Entrepreneur
Qualifications/Experience:
Credit Union Management Programme
6 CXC O'Level Subjects
Membership: Active



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**Eastern Credit Union
Co-operative Society Limited and its Subsidiary**

Consolidated Financial Statements
For the year ended December 31, 2022

Eastern Credit Union Co-Operative Society Limited and its Subsidiary

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Consolidated Statements of Cash Flows	10
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Eastern Credit Union Co-Operative Society Limited

Statement of Management Responsibilities

Year ended December 31, 2022

Management is responsible for the following:

- Preparing and fairly presenting the accompanying consolidated financial statements of Eastern Credit Union Co-Operative Society Limited and its Subsidiary (the "Group") which comprise the consolidated statement of financial position as at December 31, 2022, the consolidated statements of comprehensive income, changes in equity and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information;
- Ensuring that the Group keeps proper accounting records;
- Selecting appropriate accounting policies and applying them in a consistent manner;
- Implementing, monitoring and evaluating the system of internal control that assures security of the Group's assets, detection/prevention of fraud, and the achievement of Group operational efficiencies;
- Ensuring that the system of internal control operated effectively during the reporting period;
- Producing reliable financial reporting that comply with laws and regulations, including the Companies Act; and
- Using reasonable and prudent judgement in the determination of estimates.

In preparing these audited consolidated financial statements, management utilised the International Financial Reporting Standards, as issued by the International Accounting Standards Board and adopted by the Institute of Chartered Accountants of Trinidad and Tobago. Where International Financial Reporting Standards presented alternative accounting treatments, management chose those considered most appropriate in the circumstances.

Nothing has come to the attention of management to indicate that the Group will not remain a going concern for the next twelve months from the reporting date; or up to the date the accompanying Consolidated financial statements have been authorised for issue, if later.

Management affirms that it has carried out its responsibilities as outlined above.


Member: Board of Directors
Date: 15/04/24


Group Chief Executive Officer
Date: 15/04/24


Member: Supervisory Committee
Date: 15/04/24



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Fax: +1 (868) 627 6515
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2nd Floor CIC Building
122-124 Frederick Street
Port of Spain, 100825
Trinidad and Tobago

Independent Auditor's Report

To the Members of
Eastern Credit Union Co-operative Society Limited

Opinion

We have audited the consolidated financial statements of Eastern Credit Union Co-operative Society Limited (the "Society") and its Subsidiary (the "Group"), which comprise the consolidated statement of financial position as at December 31, 2022, the consolidated statement of comprehensive income, the consolidated statement of changes in members' equity, and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion the accompanying consolidated financial statements present fairly, in all material respects, the financial position of the Group as at December 31, 2022, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards ("IFRSs").

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing ("ISAs"). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Consolidated Financial Statements* section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' *Code of Ethics for Professional Accountants* ("IESBA Code") and we have fulfilled our ethical responsibilities in accordance with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Matter

The consolidated financial statements of the Group for the year ended December 31, 2021, were audited by another auditor who expressed an unmodified opinion on those statements on April 20, 2023.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRSs, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.



Independent Auditor's Report (Continued)

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the Consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



April 15, 2024

Port of Spain
Trinidad, West Indies

Eastern Credit Union Co-Operative Society Limited and its Subsidiary

Consolidated Statement of Financial Position

As at December 31, 2022

(Expressed in Trinidad and Tobago Dollars)

	Notes	2022	2021
Assets			
Cash and cash equivalents	5	365,235,075	437,310,240
Investment securities - amortised cost	6	427,503,206	398,328,820
Investment securities - fair value	7	89,979,931	90,870,811
Loans to members	8	1,199,769,127	1,260,989,441
Investment properties	9	15,374,186	15,573,480
Other receivables & prepayments	10	34,611,688	28,797,500
Deferred charges		1,175,827	1,174,429
Inventories	11	314,803	318,447
Intangible assets	12	1,971,563	3,031,569
Right of use assets	13	5,737,263	4,918,788
Property, plant & equipment	14	128,848,700	85,809,434
Total Assets		\$2,270,521,369	\$2,327,122,959
Liabilities and Members' Equity			
Liabilities			
Other payables and accruals	15	15,646,201	12,700,887
Unsettled claims	16	73,193,810	66,756,135
Retirement benefit liability	17	51,738,114	54,114,426
Finance lease liability	18	6,428,406	5,648,831
Members' deposits		558,043,383	557,007,575
Members' shares (non-permanent)	19	1,380,470,723	1,434,185,348
Corporation tax payable		1,514	25,849
Deferred taxation	20	7,856,947	7,021,808
Total Liabilities		2,093,379,098	2,137,460,859
Members' Equity			
Members' shares (permanent)		25,169,695	24,711,011
Reserve fund	21	115,266,912	115,266,912
Education fund	23	460,633	460,633
Other reserve	22	(872,270)	(3,323,074)
Undivided earnings		37,117,301	52,546,618
Total Members' Equity		177,142,271	189,662,100
Total Liabilities and Members' Equity		\$2,270,521,369	\$2,327,122,959

The accompanying notes form an integral part of these consolidated financial statements.

On April 15, 2024, the Board of Directors of Eastern Credit Union Co-Operative Society Limited and its Subsidiary authorised these consolidated financial statements for issue.


Member: Board of Directors


Group Chief Executive Officer


Member: Supervisory Committee

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Consolidated Statement of Comprehensive Income
(Expressed in Trinidad and Tobago Dollars)

		Year ended	
		31 December	
	Notes	2022	2021
		\$	\$
Income			
Interest on loans		126,798,305	137,431,016
Investment income	26	13,354,108	30,181,540
Rental income		1,740,443	1,194,453
Other income	27	14,217,988	12,247,443
		<u>156,110,844</u>	<u>181,054,452</u>
Expenditure			
Administrative expenses	28	(57,004,780)	(50,875,174)
Expected credit losses	3,8,9	(22,491,485)	(16,729,401)
Board and committee expenses	29	(3,311,984)	(1,943,359)
Finance cost		(6,006,685)	(6,376,249)
Marketing expenses		(5,023,378)	(3,108,650)
Personnel costs	30	(76,104,347)	(71,709,494)
		<u>(169,942,659)</u>	<u>(150,742,327)</u>
Net (Deficit) / Surplus for the Year before Taxation		(13,831,815)	30,312,125
Taxation	31	(943,899)	(426,900)
		<u>(14,775,714)</u>	<u>29,885,225</u>
Net (Deficit) / Surplus for the Year after Taxation		(14,775,714)	29,885,225
Other Comprehensive Income / (Loss)			
Actuarial gain / (loss) on the defined benefit pension plan		2,450,803	(2,110,482)
		<u>2,450,803</u>	<u>(2,110,482)</u>
Total Other Comprehensive Income / (Loss)		<u>2,450,803</u>	<u>(2,110,482)</u>
Total Comprehensive (Loss) / Income for the Year		<u>\$(12,324,911)</u>	<u>\$27,774,743</u>

The accompanying notes form an integral part of these consolidated financial statements.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary

Consolidated Statement of Changes in Equity

For the year ended December 31, 2022

(Expressed in Trinidad and Tobago Dollars)

	Members' Shares (Permanent) \$	Reserve Fund \$	Education Fund \$	Other Reserve \$	Undivided Earnings \$	Total \$
Year ended						
December 31, 2022						
Balance as at						
January 1, 2022	24,711,011	115,266,912	460,633	(3,323,074)	52,546,618	189,662,100
Remeasurement of net defined pension benefit liability	--	--	--	--	(573,594)	(573,594)
Increase in members' shares (permanent)	458,684	--	--	--	--	458,684
Net deficit for the year	--	--	--	--	(14,775,714)	(14,775,714)
Other comprehensive income for the year						
Actuarial gain on defined benefit pension plan	--	--	--	2,450,804	--	2,450,804
Appropriations:						
(i) 10% to Reserve Fund	--	--	--	--	--	--
(ii) 5% Education Fund	--	--	--	--	--	--
	25,169,695	115,266,912	460,633	(872,270)	37,197,310	177,222,280
Entrance fees	--	--	--	--	--	--
Education supplies and expenses	--	--	--	--	--	--
Dividends and interest rebate paid	--	--	--	--	(80,009)	(80,009)
	\$25,169,695	\$115,266,912	\$460,633	\$(872,270)	\$37,117,301	\$177,142,271

Balance as at 31 December 2021

The accompanying notes form an integral part of these consolidated financial statements.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Consolidated Statement of Changes in Equity
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

	Members' Shares Permanent \$	Reserve Fund \$	Education Fund \$	Undivided Earnings \$	Other Reserve \$	Total \$
Year ended December 31, 2021						
Balance as at January 1, 2021	24,256,556	112,277,038	21	39,653,198	--	176,186,813
Remeasurement of net defined benefit liability	--	--	--	2,011,139	--	2,011,139
Increase in Members' Shares (Permanent)	454,455	--	--	--	--	454,455
Net surplus for the year	--	--	--	29,885,225	--	29,885,225
Prior year re-measurement of defined benefit plan	--	--	--	--	(1,212,592)	(1,212,592)
Other comprehensive loss for the year						
Actuarial loss on defined benefit pension plan	--	--	--	--	(2,110,482)	(2,110,482)
Appropriations:						
(i) 10% to Reserve Fund	--	2,988,522	--	(2,988,522)	--	--
(ii) 5% Education Fund	--	--	1,260,408	(1,260,408)	--	--
	24,711,011	115,265,560	1,260,429	67,300,632	(3,323,074)	205,214,558
Entrance fees	--	1,352	--	(1,352)	--	--
Education supplies and expenses	--	--	(799,796)	799,796	--	--
Dividends and interest rebate paid	--	--	--	(15,552,458)	--	(15,552,458)
	\$24,711,011	\$115,266,912	\$460,633	\$52,546,618	\$(3,323,074)	\$189,662,100

The accompanying notes form an integral part of these consolidated financial statements..

Eastern Credit Union Co-Operative Society Limited and its Subsidiary

Consolidated Statement of Cash Flows

For the year ended December 31, 2022

(Expressed in Trinidad and Tobago Dollars)

	2022	2021
	\$	\$
Operating activities:		
Net (deficit) / surplus for the year	(13,831,815)	30,312,125
<i>Add items not involving cash:</i>		
Amortization and depreciation	13,865,640	13,350,839
Fair value decrease / (increase) of financial assets	11,404,599	(9,645,759)
Expected credit losses / (reversal of expected credit losses)		
investment securities - amortised cost	2,014,908	(399,655)
Expected credit losses on loans to members (net of recoveries)	20,619,601	17,129,056
Interest expense on finance lease liability	635,239	1,033,742
Gain on disposal of property, plant and equipment	(69,729)	24,792
	34,638,443	51,805,140
<i>Changes in working capital amounts:</i>		
Net increase in other receivables, prepayments and deferred charges	(5,815,585)	(5,803,027)
Net decrease in inventories	3,644	263,277
Net decrease in members' loans	40,600,713	97,500,292
Net increase in other payable and accruals	3,283,901	(782,067)
Net increase in unsettled claims	6,437,545	7,767,965
Taxes paid	(133,095)	(75,932)
Cash generated from operating activities	79,015,566	150,675,648
Investing activities:		
Net (purchase) disposal of right of use asset	(451,145)	1,449
Net purchases of intangibles	(38,872)	(267,119)
Net purchases of property, plant & equipment	(51,371,058)	(1,777,177)
Net purchases of investment properties	(21,070)	(16,344)
Net current service cost	74,491	5,086,305
Remeasurement of net defined benefit liability	(573,594)	--
Net purchases of investment securities	(42,550,508)	(55,526,944)
	(94,931,756)	(52,499,830)
Cash used in investing activities		
Financing activities:		
Lease payments	(3,858,833)	(4,156,055)
Dividends and interest rebate	(80,009)	(15,552,458)
Decrease in members' shares	(53,255,941)	(40,133,876)
Increase in members' deposits	1,035,808	11,599,057
	(56,158,975)	(48,243,332)
Cash used in financing activities		
(Decrease)/increase in cash and cash equivalents	(72,075,165)	49,932,486
Cash and cash equivalents beginning of year	437,310,240	387,377,754
Cash and cash equivalents end of year	\$365,235,075	\$437,310,240
Cash and cash at end of year		

The accompanying notes form an integral part of these Consolidated financial statements.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

1. Registration and objectives

Eastern Credit Union Co-operative Society Limited is registered under the Co-operative Societies Act Chapter 81:03. Its objectives are to promote the economic welfare of its members, encourage the spirit and practice of thrift, self-help and co-operation and promote the development of co-operative ideas. Its registered office is situated at La Joya Complex, Eastern Main Road, St. Joseph. Its fully owned subsidiary, EPL Properties Limited, incorporated in Trinidad and Tobago, is included in these consolidated financial statements.

2. Significant accounting policies

a. Basis of consolidated financial statements preparation

These Consolidated financial statements are prepared in accordance with International Financial Reporting Standards (IFRS), and are stated in Trinidad and Tobago dollars, rounded to the nearest dollar. These Consolidated financial statements are stated on the historical cost basis, except for the measurement at hold to collect financial assets and financial assets classified at fair value through profit or loss (FVTPL).

The Group has prepared these Consolidated financial statements for its members. In the consolidated financial statements, subsidiary undertakings which is wholly owned by the Group has been fully consolidated. These consolidated financial statements can be obtained from the registered office.

b. Basis of consolidation

The consolidated financial statements incorporate the financial statements of Eastern Credit Union Co-operative Society Limited and its wholly owned subsidiary, EPL Properties Limited (The Group). The Society has the power to govern the financial and operating policies of EPL Properties Limited

The results of EPL Properties Limited are included in the consolidated Statement of Comprehensive Income from the date of incorporation. Where necessary, adjustments are made to the financial statements of EPL Properties Limited to bring the accounting policies used in line with those used by Eastern Credit Union Co-operative Society Limited.

All inter-company transactions and balances have been eliminated on consolidation.

c. Investment in Subsidiary

A subsidiary is any entity (including structured entity) over which the Group has control. The Group controls an entity when the Group is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity.

The Group applies the acquisition method to account for business combinations. The consideration transferred for the acquisition of a subsidiary is the fair values of the assets transferred, the liabilities incurred to the former owners of the acquiree and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued)

d. Use of estimates

The preparation of Consolidated financial statements in conformity with IFRS requires the use of certain critical accounting estimates and requires management to exercise its judgment in the process of applying the Group's accounting policies. It also requires the use of assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of these Consolidated financial statements and the reported amounts of income and expenditure during the reporting period. Although these estimates are based on management's best knowledge of current events and actions, actual results may ultimately differ from those estimates. See Note 4.

e. New standards and interpretations

The following revised standards, and interpretations have been issued and are effective but have not had a material impact on the Group. Therefore, the Group has not applied them because they either are not relevant to the Group's operations or do not materially affect its Consolidated financial statements:

- IFRS 1 Amendments to First-time Adoption of Financial Reporting Standards pertaining to Subsidiary as First-Time Adopter (applicable for accounting periods starting on or after January 1, 2022).
- IFRS 3 Business Combinations - Amendments to the Conceptual Framework Reference (effective for accounting periods beginning on or after January 1, 2022).
- IFRS 9 Financial Instruments - Amendments in relation to the "ten percent" test for derecognition of financial obligations' fees (effective for accounting periods beginning on or after January 1, 2022).
- IFRS 16 Leases - Amendments to the accounting treatment of leasing incentives under (effective for accounting periods beginning on or after January 1, 2022).
- IAS 37 Provisions, Contingent Liabilities and Contingent Assets - Amendments related to burdensome contracts and contract fulfillment costs (effective for accounting periods beginning on or after January 1, 2022).
- IAS 16 Property, Plant, and Equipment - Amendments relating to revenues before intended use (effective for accounting periods beginning on or after January 1, 2022).

The following revised standards, and interpretations have been issued but have not yet taken effect. Therefore, the Group has not applied them because they either are not relevant to the Group's operations or do not materially affect its Consolidated financial statements:

- IFRS 4 Insurance Contracts - Extension of the interim exemption from applying IFRS 9 and changes to IFRS 17 (effective for accounting periods beginning on or after January 1, 2023).
- IFRS 17 Insurance Contracts - (effective for accounting periods beginning on or after January 1, 2023).
- IAS 12 Income Taxes - Amendments to Deferred tax on leases and decommissioning commitments (effective for accounting periods beginning on or after January 1, 2023).
- IAS 1 Presentation of Financial Statements - Amendments to disclosure of accounting policies (effective for accounting periods beginning on or after January 1, 2023).
- IAS 1 Presentation of Financial Statements - Amendments to the Current and Non-Current Liabilities Classification (effective for accounting periods beginning on or after January 1, 2023).

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued)

- IAS 8 Accounting Policies - Amendments to accounting estimates and errors - In relation to the definition of accounting estimates (effective for accounting periods beginning on or after January 1, 2023).

The Group is in the process of assessing the impact of the new and revised standards not yet effective on the Consolidated financial statements, and do not anticipate a material impact.

f. Foreign currency translation

Functional and presentation currency

Items included in the Consolidated financial statements of the Group are measured using the currency of the primary economic environment in which the Group operates (the 'functional currency'). The Consolidated financial statements are presented in Trinidad and Tobago Dollars, which is the Group's functional and presentation currency.

Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the Consolidated statement of comprehensive income.

g. Property, plant & equipment

Property, plant & equipment are stated at historical cost less accumulated depreciation. Depreciation is provided using the straight-line method. The following rates are considered appropriate to write-off the assets over their estimated useful lives are applied:

Buildings	2%
Furniture, fixtures and fittings	10%
Office and other equipment	10 - 25%
Computer hardware and software	10 - 25%
Motor vehicles	25%
Leasehold improvements	20%

No depreciation is provided on land and capital work-in-progress. The assets' residual values and useful lives are reviewed at each reporting date and adjusted as appropriate. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount. Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Consolidated statement of comprehensive income.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued)

h. Investment property

Property held for long term rental yields and capital appreciation, which is not substantially occupied by the Group are classified as investment property. Investment property comprise land and buildings and are stated at historical cost less accumulated depreciation as provided on a straight-line basis.

i. Intangible assets

Intangible assets comprise separately identifiable items arising from computer software licenses. Intangible assets are recognised at cost. Intangible assets with a definite useful life are amortised using the straight-line method over the period the benefits from these assets are expected to be consumed, generally not exceeding 10 years. Intangible assets with an indefinite useful life are not amortised. At each date of the Consolidated statement of financial position, intangible assets are reviewed for indications of impairment or changes in the estimated future economic benefits. If such indications exist, the intangible assets are analysed to assess whether their carrying amount is fully recoverable. An impairment loss is recognised if the carrying amount exceeds the recoverable amount. The Group chooses to use the cost model for the measurement after recognition.

Intangible assets with indefinite useful life are tested annually for impairment and whenever there is an indication that the asset may be impaired.

j. Computer software

Costs associated with maintaining computer software programmes are recognised as an expense when incurred. However, expenditure that enhances or extends the benefits of computer software programmes beyond their original specifications and lives is recognised as a capital improvement and added to the original cost of the software. Computer software development costs recognised as assets when the following criteria are met:

- It is technically feasible to complete the software and use it
- Management intends to complete the software and use it
- There is an ability to use the software
- Adequate technical, financial and other resources to complete the development and to use it.
- The expenditure attributable to the software during its development can be reliably measured.

The software development costs are amortised using the straight-line method over their useful lives but not exceeding a period of 10 years.

k. Impairment of non-financial assets

The carrying amounts of the Group's non-financial assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is adjusted to reflect the revised estimate.

The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued)

pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

For the purpose of impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or groups of assets (the "cash-generating unit").

An impairment loss is recognised if the carrying amount of an asset or its cash-generating unit exceeds its estimated recoverable amount. Impairment losses are recognised in the Consolidated statement of comprehensive income. Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the assets in the unit (group of units) on a pro rata basis.

1. Financial instruments

Financial instruments are contracts that give rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

Financial assets and financial liabilities are recognised on the Group's Consolidated statement of financial position when the Group becomes a party to the contractual provisions of the instrument. The Group has classified its financial instruments as financial instruments measured at amortised cost and financial instruments measured at fair value.

I. Financial assets

The Group classifies its financial assets based on the following business models:

- Held for trading
- Hold to collect and sell or
- Hold to collect

Based on the Group's business model, financial assets are classified into the following categories:

- Amortized cost

Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest (SPPI), and that are not recognised at fair value through profit or loss (FVPL) are measured at amortised cost. The carrying amount of these assets is adjusted by any expected credit loss allowance recognised and measured as described in note 3 (ii). Interest income from these financial assets is included in "net interest income" on the Consolidated statement of comprehensive income using the effective interest rate method.

The Group classifies most of its debt instruments, its fixed deposits, its cash and cash equivalents, its loans to members and its other assets except prepayments as financial instruments at amortised cost.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued) .

I. Financial instruments (continued)

I. Financial assets (continued)

- Fair value through profit or loss (FVPL)

Assets that do not meet the criteria for amortised cost or FVOCI are measured at fair value through profit or loss. Gain or loss on a debt instrument that is subsequently measured at fair value through profit or loss and is not part of a hedging relationship is recognised in profit or loss and presented in the Consolidated statement of comprehensive income within realised gain or loss on sale of investments in the period in which it is paid, unless it arises from debt instruments that were designated at fair value or which are not held for trading, in which case they are presented in "net interest income".

Interest income from these financial assets is included in "Interest income" using the effective interest rate method.

The Group classifies its equity instruments and mutual funds as financial instruments at FVPL.

Equity instruments

Equity instruments are instruments that meet the definition of equity from the issuer's perspective; that is, instruments that do not contain a contractual obligation to pay and that evidence a residual interest in the issuer's net assets. The Group subsequently measures all equity investments at fair value through profit or loss.

Dividends earned on equity instruments are recognized in the profit or loss when the Group's right to receive payments is established.

Gain and losses on equity investments classified as FVPL are included in the Consolidated statement of comprehensive income.

Debt instruments

Debt instruments are those instruments that meet the definition of a financial liability from the issuer's perspective, such as loans, government and corporate bonds.

Classification and subsequent measurement of debt instruments depend on:

- i. The cash flow characteristics of the asset, and
- ii. The Group's business model for managing the asset

Group's business model

The business model reflects how the Group manages the assets in order to generate cash flows. An assessment is made at a portfolio level and includes an analysis of factors such as:

- the stated objective and policies of the portfolio and the operation of those in practice. More specifically whether the Group's objective is solely to collect the contractual cash flows from the assets or to collect both the contractual cash flows and cash flows from the sale of assets;

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued)

I. Financial instruments (continued)

I. Financial assets (continued)

Debt instruments (continued)

- past experience on how the cash flows for these assets were collected;
- determination of performance targets for the portfolio, how evaluated and reported to key management personnel;
- management identification of and response to various risks, which includes but not limited to liquidity risk, market risk, credit risk, and interest rate risk;
- how managers are compensated e.g. if compensation is based on the fair value of assets managed or contractual cash flows collected.

Arising out of the assessment, the portfolio was deemed to have the business model identified as "hold to collect".

The Group reclassifies debt instruments when, and only when, its business model for managing those assets changes. The classification takes place from the start of the first reporting period following the change. Such changes are expected to be very infrequent and none occurred during the period.

Solely payments of principal and interest (SPPI)

Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Group assesses whether flows represent solely payment of principal and interest (SPPI test). In making this assessment, the Group considers whether the contractual cash flows are consistent with a basic lending arrangement i.e. interest includes only consideration for the time value of money, credit risk, other basic lending risks and a profit margin that is consistent with a basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that is inconsistent with a basic lending arrangement, the related financial asset is classified and measured at fair value through profit or loss.

Cash and cash equivalents

Cash and cash equivalents are short-term, highly liquid investments readily convertible to known amounts of cash and subject to insignificant risks of change in value. These are shown at cost, which is equivalent to fair value.

Cash and cash equivalents also comprise cash balances which are payable on demand and deposits with maturities of three months or less from the date of acquisition. Bank overdrafts are disclosed as current liabilities.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued)

I. Financial instruments (continued)

I. Financial assets (continued)

Loans to members

Member loans are initially measured at cost, net of loan origination fees and inclusive of transaction costs incurred. They are subsequently measured at their recoverable amounts representing the aggregate amount of principal, less any expected credit losses.

Loans are secured by various forms of collateral, including charges over tangible assets, certificates of deposit, and assignment of funds held with other financial institutions.

Other receivables

Other receivables are initially measured at cost. Appropriate allowances for estimated irrecoverable amounts are recognised in the Consolidated statement of comprehensive income when there is objective evidence that the asset is impaired.

Recognition/ de-recognition of financial assets

All regular way purchases and sales of financial assets are recognised or derecognised on the trade date, that is, the date on which the Group commits itself to purchase or sell an asset. A regular way purchase and sale of financial assets is a purchase or sale of an asset under a contract whose terms require delivery of the asset within the timeframe established generally by regulation or convention in the marketplace concerned.

When financial assets are recognised initially, they are measured at fair value of the consideration given plus transaction costs directly attributable to the acquisition of the asset.

Financial assets are derecognised when the contractual rights to receive the cash flows expire or where the risks and rewards of ownership of the assets have been transferred.

II. Financial liabilities

Classification and subsequent measurement

When financial liabilities are recognised initially, they are measured at fair value of the consideration given plus transaction costs directly attributable to the acquisition of the liability. Financial liabilities are re-measured at amortised cost using the effective interest rate method. Financial liabilities include members' share savings and deposits, unsettled claims, finance lease liability and other payables and accruals.

Financial Liabilities are de-recognised when they are extinguished, that is, when the obligation specified in the contract is discharged, canceled or expired. The difference between the carrying amount of a financial liability extinguished and the consideration paid is recognised in the statement of comprehensive income.

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements
For the year ended December 31, 2022
(Expressed in Trinidad and Tobago Dollars)

2. Significant accounting policies (continued)

I. Financial instruments (continued)

I. Financial liabilities (continued)

Other payables and accruals

Accounts payable are initially measured at fair value, and are subsequently measured at amortised cost, using the effective interest rate method.

Members' deposits

Members' deposits are stated at the principal amounts invested by members together with any capitalised interest. Members' deposits bear interest at rates that are not significantly different from current market rates and are assumed to have discounted cash flow values which approximate carrying values.

Members' shares

Members' shares (permanent) are classified as equity and members' shares (non-permanent) are classified as liabilities and stated at fair value. In accordance with the Group's bye-laws, shareholdings comprise the following:-

- (i) Section 6 (b) requires every member, not being a minor, to purchase four (4) special shares at twenty-five dollars (\$25.00) each. These shares are classified as Members' shares (permanent), and
- (ii) Section 7 requires that every member shall purchase at least one (1) ordinary share valued at five dollars (\$5.00) each. These shares are classified as Members' shares (non-permanent).

m. Leases

A contract or parts of contracts, that convey the right to control the use of an identified asset for a period of time in exchange for payments to be made to the owners (lessors) are accounted for as leases. Contracts are assessed to determine whether a contract is, or contains, a lease at the inception of a contract or when the terms and conditions of a contract are significantly changed. The lease term is the non-cancellable period of a lease, together with contractual options to extend or to terminate the lease early, where it is reasonably certain that an extension option will be exercised or a termination option will not be exercised.

At the commencement of a lease contract, a right-of-use asset and a corresponding lease liability are recognised, unless the lease term is 12 months or less. The commencement date of a lease is the date the underlying asset is made available for use. The lease liability is measured at an amount equal to the present value of the lease payments during the lease term that are not paid at that date. The lease liability includes contingent rentals and variable lease payments that depend on an index, rate, or where they are fixed payments in substance. The lease liability is remeasured when the contractual cash flows of variable lease payments change due to a change in an index or rate when the lease term changes following a reassessment.

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2. Significant accounting policies (continued)

m. Leases (continued)

Lease payments are discounted using the interest rate implicit in the lease. If that rate is not readily available, the incremental borrowing rate is applied. The incremental borrowing rate reflects the rate of interest that the lessee would have to pay to borrow over a similar term, with a similar security, the funds necessary to obtain an asset of a similar nature and value to the right-of-use asset in a similar economic environment. In general, a corresponding right-of-use asset is recognised for an amount equal to each lease liability, adjusted by the amount of any pre-paid lease payment relating to the specific lease contract. The depreciation on right-of-use assets is recognised in the Consolidated statement of comprehensive income.

Impairment of the right-of-use asset

Right-of-use assets are subject to existing impairment requirements as set out in impairment of non- financial assets (see Note 2 k).

n. Revenue recognition

Loan interest

Interest charged on all loans to members is calculated between 0.50% to 1.75% per month on the outstanding balance at the end of each month in accordance with Section 12 of the Bye-laws and the General Loan Policy. Loan interest is accounted for on the accrual basis.

Investment income

Income from investments is accounted for on the accruals basis except for dividends, which are accounted for on a cash basis.

o. Dividends payable to members

Dividends are computed on the basis of the average value of shares held throughout the year, the average being determined on the basis of the lowest value of shares held in each month. Dividends that are proposed and declared after the reporting date are not shown as a liability in accordance with IAS 10 but are disclosed as a note to the Consolidated financial statements.

p. Provisions

Provisions are recognised when the Group has a present legal or constructive obligation as a result of past events, it is more likely than not that an outflow of resources will be required to settle the obligation and the amount has been reliably estimated. The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

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2. Significant accounting policies (continued)

q. Employee Benefits

Employee Benefits are all forms of consideration given by an entity in exchange for service rendered by employees or for the termination of employment.

Short-term employee benefits

Short-term employee benefits are employee benefits (other than termination benefits) that are expected to be settled wholly before twelve months after the end of the annual reporting period in which the employees render the related service. These include wages, salaries, National Insurance contributions, paid annual leave and sick leave and non-monetary benefits such as medical care for current employees.

Post-employment benefits

Post-employment benefits are employee benefits (other than termination benefits and short-term employee benefits) that are payable after the completion of employment. Post-employment benefit plans are formal or informal arrangements under which an entity provides post-employment benefits for one or more employees. These can be classified as Defined contribution plans or Defined benefit plans.

Defined contribution plans

Defined contribution plans are post-employment benefit plans under which the Group pays fixed contributions into a separate entity (a fund) and will have no legal or constructive obligation to pay further contributions if the fund does not hold sufficient assets to pay all employee benefits relating to employee service in the current and prior periods. The Group pays monthly pension contributions on behalf of employees to an Annuity Plan managed by an Insurance Provider which is recognised as a defined contribution plan. Expenses related to this plan are recognised as personnel costs.

Defined-benefit plans

Defined-benefit plans are post-employment plans other than defined contribution plans. Accounting for defined benefit plans is complex because actuarial assumptions are required to measure the obligation and the expense and there is a possibility of actuarial gains and losses. The Group recognises as a defined benefit plan an obligation for permanent employees who attain a minimum of 15 years of continuous employment referred to as a Terminal Benefit. Eligible employees are paid these benefits upon resignation or retirement.

As at December 31, 2022, the Group has made a reliable estimate of the ultimate cost of the benefit that employees have earned for their service in the current and prior periods. In deriving this estimate the Group made assumptions in respect to future salary increases; employee turnover and mortality. The ultimate cost of the benefit was discounted in order to determine the present value of the defined benefit obligation and the current service cost.

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3. Financial risk management

Financial risk factors

The Group is exposed to interest rate risk, credit risk, liquidity risk, currency risk, price risk, operational risk, compliance risk and reputation risk arising from the financial instruments that it holds. The risk management policies employed by the Group to manage these risks are discussed below:

(i) Interest rate risk

The Group is exposed to interest rate risk through the effect of fluctuations in the prevailing levels of interest rates on interest bearing financial assets and liabilities, including investments in bonds, loans, customer deposits and other funding instruments.

The exposure is managed through the matching of funding products with financial services and monitoring market conditions and yields.

(a) *Bonds*

The Group invests mainly in medium to long term bonds consisting of both floating rate and fixed rate instruments.

The market values of the floating rate bonds are not very sensitive to changes in interest rates. The market values of the fixed rate bonds are sensitive to changes in interest rates. The longer the maturity of the bonds, the greater is the sensitivity to changes in interest rates. Because these assets are being held to maturity and are not traded, any changes in market value will not impact the Consolidated statement of comprehensive income.

The Group actively monitors bonds with maturities greater than ten years, as well as the interest rate policies of the Central Bank of Trinidad and Tobago.

As at December 31, 2022, if interest rates had been 1% higher/lower with all other variables held constant, net equity would have been \$4,327,869 (2021: \$3,991,384) lower/higher, mainly as a result of lower/higher unrealized losses/gains on fixed rate investments.

(b) *Loans*

The Group generally invests in fixed rate loans to members for terms that average five years, however, mortgage loans can extend to a maximum of twenty-five (25) years. These are funded mainly from member deposits and shares and loan repayments.

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3. Financial risk management (continued)

Financial risk factors (continued)

(i) Interest rate risk (continued)

Interest rate sensitivity analysis

The Group's exposure to interest rate risk is summarised in the table below, which analyses financial assets and liabilities at their carrying amounts categorised according to their maturity dates.

	2022					
	Effective Rate %	Up to 1 Year \$	1 to 5 Years \$	Over 5 Years \$	Non Interest Bearing \$	Total \$
Financial assets						
Cash at financial institution	1.43	235,653,102	--	--	116,892,789	352,545,891
Investment securities	3.54	150,809,785	173,900,028	138,734,767	54,038,557	517,483,137
Loans to members	9.59	394,191,905	638,768,739	166,808,483	--	1,199,769,127
Other receivables	--		--	--	32,591,016	32,591,016
Total financial assets		780,654,792	812,668,767	305,543,250	203,522,362	2,102,389,171
Financial liabilities						
Other payables and accruals	--	--	--	--	15,646,201	15,646,201
Unsettled claims	--	--	--	--	73,193,810	73,193,810
Finance lease liability	9.25	3,465,904	2,962,502	--	--	6,428,406
Members' deposits	0.82	558,043,383	--	--	--	558,043,383
Members' shares	--	--	--		1,380,470,723	1,380,470,723
Total financial liabilities		561,509,287	2,962,502	--	1,469,310,734	2,033,782,523
Interest sensitivity gap		219,145,505	809,706,265	305,543,250		

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3. Financial risk management (continued)

Financial risk factors (continued)

(i) Interest rate risk (continued)

Interest rate sensitivity analysis (continued)

	2021					
	Effective Rate %	Up to 1 Year \$	1 to 5 Years \$	Over 5 Years \$	Non Interest Bearing \$	Total \$
Financial assets						
Cash at financial institution	1.51	246,951,562	--	--	177,032,891	423,984,453
Investment securities	3.54	108,599,972	147,965,681	178,511,964	54,122,014	489,199,631
Loans to members	10.67	443,195,901	664,813,212	152,980,328	--	1,260,989,441
Other receivable	--	--	--	--	26,920,504	26,920,504
Total financial assets		798,747,435	812,778,893	331,492,292	258,075,409	2,201,094,029
Financial liabilities						
Other payables and accruals	--	--	--	--	12,700,887	12,700,887
Unsettled claims	--	--	--	--	66,756,135	66,756,135
Finance lease liability	9.23	2,094,200	3,554,631	--	--	5,648,831
Members' deposits	0.82	557,007,575	--	--	--	557,007,575
Members' shares	--	--	--	--	1,434,185,348	1,434,185,348
Total financial liabilities		559,101,775	3,554,631	--	1,513,642,370	2,076,298,776
Interest sensitivity gap		\$239,645,660	\$809,224,262	\$331,492,292		

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk*

Credit risk arises when a failure by counter parties to discharge their obligations could reduce the amount of future cash inflows from financial assets on hand at the reporting date. The Group relies heavily on its written Policies and Procedures Manuals, which sets out in detail the current policies governing the lending function and provides a comprehensive framework for prudent risk management of the credit function. Adherence to these guidelines is expected to communicate the Group's lending philosophy; provide policy guidelines to team members involved in lending; establish minimum standards for credit analysis, documentation, decision making and post-disbursement administration; as well as create the foundation for a sound credit portfolio.

The Group's loan portfolio is managed and consistently monitored by the Credit Committee and is adequately secured by collateral and where necessary, provisions have been established for potential credit losses on delinquent accounts.

Cash balances are held with high credit quality financial institutions and the Group has policies to limit the amount of exposure to any single financial institution.

The Group also actively monitors global economic developments and government policies that may affect the growth rate of the local economy.

Credit risk measurement

The estimation of credit exposure for risk management purposes is complex and requires the use of models, as the exposure varies with changes in market conditions, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and default correlations between counterparties. The Group measures credit risk using Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD). This similar approach is used for the purposes of measuring Expected Credit Loss (ECL) under IFRS 9.

Expected credit loss management

IFRS 9 outlines a 'three-stage' model for impairment based on changes in credit quality since initial recognition as summarised below:

- A financial instrument that is high credit quality on initial recognition is classified as 'Stage 1' and has its credit risk continuously monitored by the Group.
- If a significant increase in credit risk ('SICR') since initial recognition is identified, the financial instrument is moved to 'Stage 2' but is not yet deemed to be credit-impaired.
- If Financial instrument is credit-impaired, the financial instrument is moved to Stage 3'

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk

The Group considers a financial instrument to have experienced a significant increase in credit risk when one or more of the quantitative and qualitative criteria have been met:

Quantitative criteria

The borrower is more than 30 days past due on its contractual payments

The remaining lifetime PD at the reporting date has increased, compared to the residual value Lifetime PD expected at the reporting date when the exposure was first recognised, so that it exceeds the relevant threshold as per the table below.

:

Government and corporate bonds

Lifetime PD Band at initial recognition as per S&P ratings	Change in credit quality since initial recognition		
	Increase in lifetime PD that is considered significant		
	Stage 1	Stage 2	Stage 3
AAA	AAA – AA-	A+ - C	D
AA+	AA+ - A+	A – C	D
AA	AA – A	A- - C	D
AA-	AA- - A-	BBB+ - C	D
A+	A+ - BBB+	BBB – C	D
A	A – BBB	BBB- - C	D
A-	A- - BBB-	BB+ - C	D
BBB+	BBB+-BB+	BB – C	D
BBB	BBB-BB	BB- -C	D
BBB-	BBB- - BB-	B+ - C	D
BB+	BB+ - B+	B - C	D
BB	BB – B	B- - C	D
BB-	BB- - B-	CCC+ - C	D
B+	B+ - B-	CCC+ - C	D
B	B – B-	CCC+ - C	D
B-	B-	CCC + C	D

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Bonds rated AAA to BBB are investment grade assets. The issuer has adequate capacity to meet financial commitments. Bonds rated BB to B are speculative grade assets. The issuer has the capacity to meet financial commitments however the issuer has a higher level of vulnerability to adverse business, financial and economic conditions than are observed with investment grade assets.

Significant increase in credit risk (continued)

Bonds rated CCC+ to C carry substantial risk are highly speculative with imminent default potential. Bonds carrying these ratings are classified at Stage 2 by the Group. Bonds rated D have had a payment default or breached an imputed commitment. This rating may also be used when the issuer has filed a bankruptcy petition or taken similar action.

These thresholds have been determined separately for Loans and Government/Corporate Bonds by assessing how the lifetime PD moves prior to an instrument becoming delinquent. The Lifetime PD movements on instruments which do not subsequently become delinquent have also been assessed, to identify the "natural" movement in Lifetime PD which is now considered indicative of a significant increase in credit risk.

Qualitative criteria

For Loan portfolios, if the borrower meets one or more of the following criteria:

- In short-term forbearance (payment relief arrangements)
- Direct debit cancellation
- extension to the terms granted

For Investment portfolios, if the borrower or the instrument meets one or more of the following criteria.

- Significant increase in credit spread - The market interest yield for an investment security increases by 100 basis points above other similar financial instruments with the same expected life.
- Significant adverse changes in business, financial and/or economic conditions in which the borrower operates where the changes are expected to reduce the borrowers surplus, investor ratios and/or cashflows below that which was evaluated on acquisition.
- Actual or expected forbearance or restructuring
- Actual or expected significant adverse change in operating results of the borrower
- Significant change in collateral values (secured facilities only) which is expected to increase risk of default e.g. where house prices have declined such that borrowers have an incentive to default on mortgages.
- Early signs of cashflow/liquidity problems such as delay in servicing of trade creditors/ loans

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Definition of default and credit-impaired assets

The Group defines a financial instrument as in default, which is fully aligned with the definition of credit impaired, when it meets one of the following criteria:

Quantitative criteria

The borrower is more than 90 days past due on its contractual payments.

Qualitative criteria

The borrower meets unlikeliness to pay criteria, which indicates the borrower is in significant financial difficulty. These are instances where:

- The borrower is in long term forbearance (payment relief arrangements)
- The borrower is deceased
- The borrower is insolvent
- The borrower is in breach of financial covenant(s)
- An active market for that financial asset has disappeared because of financial difficulties
- Concessions have been made by the lender relating to the borrower's financial difficulty
- It is becoming probable that the borrower will enter bankruptcy
- Financial assets are purchased or originated at a deep discount that reflects the incurred credit losses.

The default definition has been applied consistently to model the Probability of Default (PD), Exposure at Default (EAD), and Loss given Default (LGD) throughout the Group's expected loss calculations.

Decrease in credit risk

Loans that have been assessed as indicating increased credit risk may be cured whereby the credit risk of the loan has decreased. The Group would consider a history of six months of timely payment performance against existing or modified contract terms to determine if the credit risk has decreased.

Measuring ECL - explanation of Inputs, assumptions and estimation techniques

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

The Expected Credit Loss (ECL) is measured on either a 12-month (12M) or Lifetime basis depending on whether a significant credit risk has occurred since initial recognition or whether an asset is considered to be credit-impaired. Expected credit losses are the discounted product of the probability of default (PD), Exposure at default (EAD), and Loss Given Default (LD), defined as follows:

- The PD represents the likelihood of a borrower defaulting on its financial obligation (as per "Definition of default and credit impaired" above), either over the next 21 months (12M PD), or over the remaining lifetime (Lifetime PD) of the obligation.
- EAD is based on the amounts the Group expects to be owed at the time of default, over the next 12 months (12M EAD) or over the remaining lifetime (Lifetime EAD).
- Loss Given Default (LGD) represents the Group's expectation of the extent of loss on a defaulted exposure. LGD varies by type of counterparty, type and seniority of claim and available collateral and other credit support. LGD is expressed as a percentage loss per unit of exposure at the time of default (EAD). LGD is calculated on a 12-month or lifetime basis, where 12-month LGD is the percentage of loss expected to be made if the default occurs in the next 12 months and Lifetime LGD is the percentage of loss expected to be made if the default occurs over the remaining expected lifetime of the loan.

The ECL is determined by calculating the PD, LGD and EAD for each individual exposure or collective segment. These three components are multiplied together and adjusted for forward looking economic assumptions.

The Lifetime PD is developed by applying a maturity profile to the current 12M PD. The maturity profile looks at how defaults develop on a portfolio from the point of initial recognition throughout the lifetime of the loans. The maturity profile is based on historical observed data and is assumed to be the same across all assets within a portfolio and credit grade band. This is supported by historical analysis.

The 12-month and Lifetime EADs are determined on the expected payment profile, which varies by product type. For amortising products and bullet repayment loans, this is based on the contractual repayments owed by the borrower over a 12 month or lifetime basis. This will also be adjusted for any expected overpayments made by a borrower. Early repayments/ refinance assumptions are also incorporated into the calculation.

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

The 12-month and lifetime LGDs are determined based on the factors which impact the recoveries made post default. These vary by product type.

- For secured products, this is primarily based on collateral type and projected collateral values, historical discounts to market/book values due to forced sales, time to repossession and recovery costs observed.
- For unsecured products, LGDs are typically set at product level due to the limited differentiation in recoveries achieved across different borrowers. These LGDs are influenced by collection strategies, including contracted debt sales and price.

Forward looking economic information is also included in determining the 12-month and lifetime PD, EAD and LGD. These assumptions vary by product type. Refer to note for an explanation of forward-looking information and its inclusion in ECL calculations.

Forward looking information incorporated in the ECL models

The assessment of SICR and the calculation of ECL both incorporate forward-looking information. The Group performed historical analysis and identified the key economic variables impacting credit risk and expected credit losses for each portfolio.

These economic variables and their associated impact on the PD, EAD, and LGD vary by financial instrument. The Group applied professional judgement to determine a base economic scenario and to estimate the impact changes in these variables have had historically on default rates and on the components of LGD and EAD.

In addition to the base economic scenario the Group considered two other possible scenarios, an 'upside' and a 'downside' scenario, along with scenario weightings. The Group determined that these three scenarios were appropriate to assess the impact the economic outlook may have on the default rates within its portfolios at December 31, 2022.

The Group incorporated the weighted average of the probability of the scenario outcomes as a multiplier within the ECL model to arrive at a probability weighted ECL value which catered for the risks associated with a change in the economic conditions.

As with any economic forecasts, the projections and likelihood of occurrence are subject to a high degree of inherent uncertainty and therefore the actual outcomes may be significantly different to those projected. The Group considers these forecasts to represent the best possible outcomes.

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Economic variable assumptions

The most significant period-end assumptions used for the ECL estimate as at December 31, 2022 are set out below. The scenarios "base", "upside" and "downside" were used for the Loan portfolio.

Base case scenario Variables	State	Multiplier	Weight	Score
Unemployment rate	Stable	1.10	0.50	0.55
GDP growth	Positive	1.10	0.40	0.44
Inflation rate	Stable	0.8	0.10	0.08
Score				1.07
Probability of impact				80%
Upside Scenario Variables	State	Multiplier	Weight	Score
Unemployment rate	Positive	0.50	0.50	0.40
GDP growth	Positive	0.40	0.40	0.32
Inflation rate	Positive	1.10	0.10	0.08
Score				0.80
Probability of impact				10%
Downside Scenario Variables	State	Multiplier	Weight	Score
Unemployment rate	Stable	1.30	0.50	0.65
GDP growth	Stable	1.10	0.40	0.52
Inflation rate	Stable	1.30	0.10	0.13
Score				1.30
Probability of impact				10%
Weighted average adjustment factor:				1.07

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) Credit risk (continued)

Significant increase in credit risk (continued)

Economic variable assumptions (continued)

The economic variable assumptions used for the Loan Portfolio as at December 31, 2021 were as follows:

Base case scenario Variables	State	Multiplier	Weight	Score
Unemployment rate	Negative	1.1	0.50	0.55
GDP Growth	Positive	0.8	0.40	0.32
Inflation Rate	Positive	1.1	0.10	0.11
Score				0.98
Probability of impact				80%

Upside Scenario Variables	State	Multiplier	Weight	Score
Unemployment Rate	Stable	0.80	0.50	0.40
GDP Growth	Positive	0.80	0.40	0.32
Inflation rate	Positive	0.80	0.10	0.08
Score				0.80
Probability of impact				10%

Downside Scenario Variables	State	Multiplier	Weight	Score
Unemployment rate	Negative	1.30	0.50	0.65
GDP Growth	Stable	1.10	0.40	0.44
Inflation Rate	Stable	1.10	0.10	0.13
Score				1.22
Probability of impact				10%

Weighted average adjustment factor: 0.99

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Economic variable assumptions (continued)

Factors resulting in the increase of the Forward-looking Indicator for Loans in year 2022 to 1.07 (2021 0.99) included:

Change in the base case scenario:

Variables	2022	2021	Justification
Unemployment rate	Stable	Stable	<p>I 2022 Government maintains jobs and incomes for the population utilising mainly fiscal policy measures. Gradual reopening of business sectors is expected to continue throughout the year.</p> <p>Government earns sufficient revenues to support a fiscal position to sustain jobs and social relief without recourse to increased debt and/or sale of assets.</p> <p>The economy is expected to grow at a rate that maintains the unemployment rate at approximately 5%</p> <p>The alignment of fiscal and monetary policy creates financial support for business to return to pre pandemic profitability and re-hire workers</p>
GDP Growth	Stable	Positive	<p>The country maintains energy output as planned. Energy projects come on stream and disruption is minimized.</p> <p>Energy prices are at or above Government Budget estimates for 2023.</p> <p>The GDP growth of Trinidad and Tobago is on par with IMF estimate of 3.2%</p> <p>The CBTT continues to support economic growth with moderate interest rates and sufficient liquidity.</p>

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) Credit risk (continued)

Significant increase in credit risk (continued)

Economic variable assumptions (continued)

Variables	2022	2021	Justification
Inflation	Positive	Positive	The economy is expected to grow at a rate that is unlikely to result in excess demand for goods and services. Inflation grows at rate equal to 5%
Probability weighting	80%	80%	There are several controls and patterns that auger well for an economic recovery after the pandemic. Vaccinations, business, and borders reopening, expected GDP growth and increase in energy process and production will strengthen the economic position of the country.

The Group considered its internal circumstances as well as the macroeconomic variables in establishing the expected scenarios for the Loan Portfolio.

In determining its ability to improve risks associated with its loan portfolio, the Group considered its Governance structure for assessing credit facilities and its processes for managing past due accounts. The Group is expected to continue to enhance its Credit administration processes in 2022 with the implementation of a new Credit Policy and training initiatives for Credit Officers.

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Economic variable assumptions (continued)

The scenarios "base", "upside" and "downside" used for the Investment portfolio as at December 31, 2022 was as follows.

Trinidad & Tobago					
	Debt to GDP	GDP Growth	Energy Production	Score	Weight %
Base Case	Stable	Positive	Positive	0.7	80
Upside Scenario	Positive	Positive	Positive	0.5	10
Downside Scenario	Negative	Stable	Stable	1.2	10
Forward-Looking Multiplier					0.70

Government of Belize					
	Debt to GDP	GDP Growth		Score	Weight %
Base Case	Negative	Positive		1.0	80
Upside Scenario	Stable	Positive		0.8	10
Downside Scenario	Negative	Stable		1.2	10
Forward-Looking Multiplier					1.02

General Electric					
	Global GDP Growth	GE EPS		Score	Weight %
Base Case	Positive	Positive		0.5	80
Upside Scenario	Positive	Positive		0.5	10
Downside Scenario	Stable	Stable		1.0	10
Forward-Looking Multiplier					0.52

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For the year ended December 31, 2022
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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

The scenarios "base", "upside" and "downside" used for the Investment portfolio as at December 31, 2021 was as follows.

Trinidad & Tobago					
	Debt to GDP	GDP Growth	Energy Production	Score	Weight %
Base Case	Stable	Positive	Positive	0.7	80
Upside Scenario	Positive	Positive	Positive	0.5	10
Downside Scenario	Stable	Stable	Negative	1.1	10
Forward-Looking Multiplier					0.71

Government of Belize					
	Debt to GDP	GDP Growth		Score	Weight %
Base Case	Negative	Positive		1.0	80
Upside Scenario	Stable	Positive		0.8	10
Downside Scenario	Negative	Positive		1.2	10
Forward-Looking Multiplier					1.01

General Electric					
	Global GDP Growth	GE EPS		Score	Weight %
Base Case	Positive	Positive		0.5	80
Upside Scenario	Positive	Positive		0.5	10
Downside Scenario	Stable	Stable		1.0	10
Forward Looking Multiplier					0.53

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Economic variable assumptions (continued)

The major factors resulting in the changes in the Forward Looking Indicators in 2022 from 2021 are as follows.

Areas assessed	2022 FLI	2021 FLI	Justification
Trinidad and Tobago	0.70	0.71	Improved outlook for economic growth due to IMF projections as well as energy production improvements
Government of Belize	1.02	1.01	Expected improvement in GDP Growth after downturn during pandemic
General Electric	0.52	0.53	Positive outlook for global growth and improved shareholder returns

The assessment of these variables was based on information available on the expected performance of these indicators as at December 31, 2022.

Other forward-looking considerations not otherwise incorporated within the above scenarios, such as the impact of any regulatory, legislative or political changes, have also been, but are not deemed to have a material impact and therefore no adjustments have been made to the ECL for such factors. This is reviewed and monitored for appropriateness on a quarterly basis.

The Group continues to manage its Investment Assets within the guidelines of its Investment Policy established for the period 2019 to 2022. This document identifies the Organisations constraints and provides a governance and management framework for the investment activity the Group undertakes. The Group makes Investments within a business model to hold and to collect the contractual cash flows.

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Economic variable assumptions (continued)

Credit risk exposure

Maximum exposure to Credit Risk - Financial Instruments subject to impairment

December 31, 2022	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	Total
Loans to members	478,416,231	545,925,156	296,757,903	1,321,099,290
Loss allowance	(459,546)	(8,420,915)	(112,449,702)	(121,330,163)
Carrying amount	\$477,956,685	\$537,504,241	\$184,308,201	\$1,199,769,127
<i>Investment securities</i>				
- Amortised cost	305,954,074	107,606,646	24,419,444	437,980,164
Loss allowance	(1,853,320)	(2,705,388)	(5,918,250)	(10,476,958)
Carrying amount	\$304,100,754	\$104,901,258	\$18,501,194	\$427,503,206
<hr/>				
December 31, 2021	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	Total
Loans to members	555,113,451	539,386,961	267,199,591	1,361,700,003
Loss allowance	(551,092)	(6,267,513)	(93,891,957)	(100,710,562)
Carrying Amount	\$554,562,359	\$533,119,448	\$173,307,634	\$1,260,989,441
<i>Investment Securities</i>				
- Amortised Cost	321,626,852	70,880,324	16,063,610	408,570,786
Loss allowance	(434,357)	(591,062)	(9,216,546)	(10,241,965)
Carrying Amount	\$321,192,495	\$70,289,262	\$6,847,064	\$398,328,821

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Economic variable assumptions (continued)

Loss allowance

The loss allowance recognised in the period is impacted by a variety of factors, as described below:

- Transfers between stages 1 and stages 2 or 3 due to financial instruments experiencing significant increases (or decreases) of credit risk or becoming credit-impaired in the period, and the consequent "step up" or "step down" between 12-month and Lifetime ECL
- Additional allowances for new financial instruments recognised during the period, as well as releases for financial instruments de-recognised in the period;
- Impact on the measurement of ECL due to changes in PDs, EADs and LGDs in the period, arising from regular refreshing of inputs to models;
- Impacts on the measurement of ECL due to changes made to models and assumptions;
- Discount unwind within ECL due to the passage of time as ECL is measured on a present value basis;
- Financial assets written off during the period and allowances related to assets that were written off during the period.

The following tables explain the changes in the loss allowance between the beginning and the end of the annual period due to these factors:

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Credit risk exposure (continued)

The following tables explain the changes in the loss allowance between the beginning and the end of the annual period due to these factors:

Loans to members	Stage 1 12-month ECL \$	Stage 2 Lifetime ECL \$	Stage 3 Lifetime ECL \$	Total \$
Loss allowance as at January 1, 2022	551,092	6,267,513	93,891,957	100,710,562
Movements with P&L Impact				
Transfers:				
Transfer from Stage 1to Stage 2	(30,650)	235,157	--	204,507
Transfer from Stage 1to Stage 3	(31,350)	--	4,859, 970	4,828,620
Transfer from Stage 2to Stage 1	53,996	(983,456)	--	(929,460)
Transfer from Stage 2to Stage 3	--	(704,240)	11,085,550	10,381,310
New loans assets originated	287,352	4,745,757	202,278	5,235,387
Changes in PDs, LGDs, EADs	(177,730)	(116,664)	5,679,183	5,384,789
De-recognised	(193,164)	(1,023,152)	(3,269,236)	(4,485,552)
Total net P&L charge during the period	(91,546)	2,153,402	18,557,745	20,619,601
Other movements with no P&L impact: Write offs	--	--	--	--
Loss allowance as at December 31 2021	\$459,546	\$8,420,915	\$112,449,702	\$121,330,163

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For the year ended December 31, 2022
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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Credit risk exposure (continued)

Loans to members	Stage 1 12-month ECL \$	Stage 2 Lifetime ECL \$	Stage 3 Lifetime ECL \$	Total \$
Loss allowance as at 1 January 2021	669,009	6,331,910	75,567,704	82,568,623
Movements with P&L Impact				
Transfers:				
Transfer from Stage 1 to Stage 2	(32,859)	329,414	--	296,555
Transfer from Stage 1 to Stage 3	(27,237)	--	4,339,620	4,312,383
Transfer from Stage 2 to Stage 1	76,264	(1,196, 187)	--	(1,119,923)
Transfer from Stage 2 to Stage 3	--	(633,018)	10,516,097	9,883,079
New Loans assets originated	290,077	2,269,001	1,314,868	3,873,946
Changes in PDs, LGDs, EADs	(245, 198)	(196,683)	5,001,647	4,559,766
De-recognised	(178,964)	(636,924)	(2,847,979)	(3,663,867)
Total net P&L charge during the period	(117,917)	(64,397)	18,324,253	18,141,939
Other movements with no P&L impact:				
Write offs	-	--	--	--
Loss allowance as at 31 December 2021	551,092	6,267,513	93,891,057	100,710,562

Eastern Credit Union Co-Operative Society Limited and its Subsidiary

Notes to the Consolidated Financial Statements (continued)

31 December 2021

(Expressed in Trinidad and Tobago Dollars)

3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Credit risk exposure (continued)

Investment Securities	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	Total
Loss allowance as at January 1, 2022	434,357	591,062	9,216,546	10,241,965
Movements with P&L Impact				
New Securities purchased	457,842	--	--	457,842
Changes in PDs, LGDs, EADs	1,220,202	1,921,865	(136,691)	3,005,376
Transfer from Stage 1 to Stage 2	(46,643)	196,491	--	149,848
Transfer from Stage 1 to Stage 3	(149,848)	--	--	(149,848)
De-recognised	(62,590)	(4,030)	--	(66,620)
Total net P&L charge during the period	1,418,963	2,114,326	(136,691)	3,396,598
Other Movements with no PaL impact				
Write-offs	--	--	(3,161,605)	(3,161,605)
Loss allowance as at December 31, 2022	\$1,853,320	\$2,705,388	\$5,918,250	\$10,476,958

Investment Securities	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	Total
Investment Securities				
Loss allowance as at January 1, 2021	380,284	890,207	9,371,129	10,641,620
Movements with P&L Impact				
New securities purchased	144,180	--	--	144,180
Changes in PDs, LGDs, EADS	(875)	(298,761)	(154,583)	(454,219)
Transfer from Stage 1 to Stage 2	--	--	--	--
De-recognised	(89,232)	(384)	--	(89,616)
Total net PAL charge during the period	54,073	(299,145)	(154,583)	(399,655)
Loss allowance as at December 31, 2021	\$434,357	\$591,062	\$9,216,546	\$10,241,965

Eastern Credit Union Co-Operative Society Limited and its Subsidiary
Notes to the Consolidated Financial Statements (continued)
31 December 2021
(Expressed in Trinidad and Tobago Dollars)

3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Credit risk exposure (continued)

The following table further explains changed in the gross carrying amount of the loan portfolio to help explain the significance to the changes in the loss allowance for the financial asset categories:

Loans to members	Stage 1 12-month ECL \$	Stage 2 Lifetime ECL \$	Stage 3 Lifetime ECL \$	Total \$
Gross carrying amount as at January 1, 2022	555,113,451	539,386,961	267,199,591	1,361,700,003
Transfers:				
Transfer from Stage 1 to Stage 2	(22,583,936)	17,747,619	--	(4,836,317)
Transfer from Stage 1 to Stage 3	(23,454,490)	--	21,670,781	(1,783,709)
Transfer from Stage 2 to Stage 1	35,278,135	(47,887,951)	--	(12,609,816)
Transfer from Stage 2 to Stage 3	--	(38,374,951)	36,174,841	(2,200,110)
New loans assets originated	268,882,355	189,543,686	(9,806,872)	448,619,169
Repayments	(80,335,448)	(38,704,487)	(4,954,827)	(123,994,762)
De-recognised	(254,483,836)	(75,785,721)	(13,525,611)	(343,795,168)
Gross carrying amount as at December 31, 2022	\$478,416,231	\$545,925,156	\$296,757,903	\$1,321,099,290
Loans to members	Stage 1 12-month ECL \$	Stage 2 Lifetime ECL \$	Stage 3 Lifetime ECL \$	Total \$
Gross carrying amount as at January 1, 2021	612,394,600	636,814,233	209,991,462	1,459,200,295
Transfers:				
Transfer from Stage 1 to Stage 2	(17,810,569)	15,310,763	--	(2,499,806)
Transfer from Stage 1 to Stage 3	(11,759,739)	--	10,920,932	(838,807)
Transfer from Stage 2 to Stage 1	51,436,810	(69,578,972)	--	(18,142,162)
Transfer from Stage 2 to Stage 3	--	(68,869,523)	66,639,592	(2,229,931)
New loans assets originated	270,233,416	103,955,314	(1,329,644)	372,859,086
Repayments	(99,193,840)	(25,614,135)	(8,903,659)	(133,711,634)
De-recognised	(250,187,227)	(52,630,719)	(10,119,092)	(312,937,038)
Write offs	--	--	--	--
Gross carrying amount as at December 31, 2021	\$555,113,451	\$539,386,961	\$267,199,591	\$1,361,700,003

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Credit risk exposure (continued)

Investment Securities	Stage 1 12-month ECL \$	Stage 2 Lifetime ECL \$	Stage 3 Lifetime ECL \$	Total \$
Gross carrying amount as at January 1, 2022	321,626,852	70,880,324	16,063,610	408,570,786
New securities purchased	150,491,942	--	--	150,491,942
Changes in amortised cost	(1,582,547)	(5,031,787)	--	(6,614,334)
Transfer from Stage 1 to Stage 2	(46,795,933)	46,795,933	--	--
Transfer Stage 1 to Stage 3	(15,419,444)	15,419,444	--	--
De-recognised	(102,366,795)	(5,037,825)	(7,063,610)	(114,468,230)
Gross carrying amount as at December 31, 2022	\$305,954,075	\$123,026,089	\$9,000,000	\$437,980,164

Investment Securities	Stage 1 12-month ECL \$	Stage 2 Lifetime ECL \$	Stage 3 Lifetime ECL \$	Total \$
Gross carrying amount as at January 1, 2021	265,104,511	71,895,097	16,063,610	353,063,218
New securities purchased	143,031,761	--	--	143,031,761
Changes in amortised cost	--	--	--	--
Transfer from Stage 1 to Stage 2	--	--	--	--
De-recognised	(86,509,420)	(1,014,773)	--	(87,524,193)
Gross carrying amount as at December 31, 2021	\$321,626,852	\$70,880,324	\$16,063,610	\$408,570,786

In 2022 the credit ratings of Government of Trinidad and Tobago Bonds were assessed as B- by Standard and Poors. These Bonds were acquired by the Group with an Arating during the years 2010 - 2013. The Group has re-classified these bonds as Stage 2 given the increased credit risk since acquisition.

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3. Financial risk management (continued)

Financial risk factors (continued)

(ii) *Credit risk (continued)*

Significant increase in credit risk (continued)

Credit risk exposure (continued)

	December 31, 2022			
	Loans to members	Financial Assets (amortised cost)	Other Receivables	Cash and cash equivalents
Stage 1	478,416,231	305,954,075	32,591,016	352,545,891
Stage 2	545,925,156	123,026,089	--	--
Stage 3	296,757,903	9,000,000	184,631	--
Gross	1,321,099,290	437,980,164	32,775,647	352,545,891
Allowance for Impairment	(121,330,163)	(10,476,958)	(184,631)	--
Net	\$1,199,769,127	\$427,503,206	\$32,591,016	\$352,545,891
	December 31, 2021			
	Loans to members	Financial Assets (amortised cost)	Other Receivables	Cash and cash equivalents
Stage 1	555,113,451	321,626,852	26,920,504	423,984,453
Stage 2	539,386,961	70,880,324	--	--
Stage 3	267,199,591	16,063,610	184,631	--
Gross	1,361,700,003	408,570,786	27,105,135	423,984,453
Allowance for Impairment	(100,710,562)	(10,241,965)	(184,631)	--
Net	\$1,260,989,441	\$398,328,821	\$26,920,504	\$423,984,453

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3. Financial risk management (continued)

Financial risk factors (continued)

(iii) Liquidity risk

Liquidity risk is the risk that arises when the maturity dates of assets and liabilities do not match. An unmatched position potentially enhances profitability, but can also increase the risk of losses. The Group has procedures with the object of minimising such losses such as maintaining sufficient cash and other highly liquid current assets.

The Group is able to make daily calls on its available cash resources to settle financial and other liabilities.

Risk management

The matching and controlled mismatching of the maturities and interest rates of assets and liabilities are fundamental to the management of the Group. The Group employs various asset/liability techniques to manage liquidity gaps. Liquidity gaps are mitigated by the marketable nature of a substantial segment of the Group's assets as well as generating sufficient cash from new and renewed members' deposits and shares.

To manage and reduce liquidity risk the Group's management actively seeks to match cash inflows with liability requirements.

Liquidity gap

The Group's exposure to liquidity risk is summarized in the table below which analyses assets and liabilities based on the remaining period from the Consolidated statement of financial position date to the contractual maturity date.

2022	Up to 1 Year	1-5 Years	Over 5 Years	Total	Carrying Values
Assets					
Cash at financial institutions	352,545,891	--	--	352,545,891	352,545,891
Investment securities	212,769,685	174,663,940	140,526,470	527,960,095	517,483,137
Loans to members	432,008,680	841,978,654	429,248,067	1,703,235,401	1,199,769,127
Other receivables	32,591,016	--	--	32,591,016	32,591,016
Total financial assets	1,029,915,272	1,016,642,594	569,774,537	2,616,332,403	2,102,389,171
Financial liabilities					
Other payables and accruals	15,646,201	--	--	15,646,201	15,646,201
Unsettled claims	73,193,810	--	--	73,193,810	73,193,810
Finance lease liability	3,843,165	3,058,817	--	6,901,982	6,428,406
Members' deposits	557,525,479	--	--	557,525,479	558,043,383
Members' shares (non- permanent)	1,380,470,723	--	--	1,380,470,723	1,380,470,723
Total financial liabilities	2,030,679,378	3,058,817	--	2,033,738,195	2,033,782,523
Liquidity gap	\$(1,000,764,106)	\$1,013,583,777	\$569,774,537	\$582,594,208	

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3. Financial risk management (continued)

Financial risk factors (continued)

(iii) Liquidity risk

Liquidity gap

Assets	Up to 1 Year	2021 1-5 Years	Over 5 Years	Total	Carrying Values
Cash at financial institution	423,984,453	--	--	423,984,453	423,984,453
Investment securities	166,219,326	170,794,517	163,902,047	500,915,890	489,199,631
Loans to members	490,495,946	900,339,759	427,781,756	1,818,617,461	1,260,989,441
Other receivables	26,920,503	--	--	26,920,503	26,920,503
Total financial assets	1,107,620,228	1,071,134,276	591,683,803	2,770,438,307	2,201,094,028
Financial liabilities					
Other payables and accruals	12,700,887	--	--	12,700,887	12,700,887
Unsettled claims	66,756,135	3,554,631	--	66,756,135	66,756,135
Finance lease liability	2,094,200	--	--	5,648,831	5,648,831
Members' deposits	562,192,356	--	--	562,192,356	557,007,575
Members' shares (non-permanent)	1,434,185,348	--	--	1,434,185,348	1,434,185,348
Total financial liabilities	2,077,928,926	3,554,631	--	2,081,483,557	2,076,298,776
Liquidity gap	\$(970,308,698)	\$1,067,579,645	\$591,683,803	\$688,954,750	

(iv) Currency risk

Currency risk is the risk that the value of financial instruments will fluctuate due to changes in foreign exchange rates. Currency risk arises when future commercial transactions and recognised assets and liabilities are denominated in a currency that is not the Group's measurement currency. The Group is exposed to foreign exchange risk arising from various currency exposures primarily with respect to the United States Dollar. The operation of a Bureau de Charge at the various branches also provide exposure to currency risk. The Group's management monitors the exchange rate fluctuations on a continuous basis and acts accordingly.

As at December 31, 2022	TTD	USD	Other	Total
Financial assets				
Cash at financial institution	348,275,080	2,525,474	1,745,337	352,545,891
Investment securities	513,622,733	3,860,404	--	517,483,137
Loans to members	1,199,769,127	--	--	1,199,769,127
Other receivables	32,591,016	--	--	32,591,016
Total financial assets	\$2,094,257,956	\$6,385,878	\$1,745,337	\$2,102,389,171

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3. Financial risk management (continued)

Financial risk factors (continued)

(iv) Currency risk

As at December 31 2022	TTD	USD	Other	Total
Financial liabilities				
Accounts payable and accruals	15,646,201	--	--	15,646,201
Finance lease liability	73,193,810	--	--	73,193,810
Members' deposits	6,428,406	--	--	6,428,406
Members' shares	558,043,383			558,043,383
(non permanent)	1,380,470,723	--	--	1,380,470,723
Total financial liabilities	2,033,782,523	--	--	2,033,782,523
Net position	\$60,475,433	\$6,385,878	\$1,745,337	
As at December 31, 2021	TTD	USD	Other	Total
Financial assets				
Cash at financial institution	414,609,454	6,980,156	2,394,843	423,984,453
Investment securities	470,593,471	18,146,371	459,790	489,199,632
Loans to members	1,260,989,441	--	--	1,260,989,441
Other receivables	26,920,503	--	--	26,920,503
Total financial assets	\$2,173,112,869	\$25,126,527	\$2,854,633	2,201,094,029
As at December 31, 2021	TTD	USD	Other	Total
Financial liabilities				
Other payables and accruals	12,700,887	--	--	12,700,678
Unsettled claims	66,756,135	--	--	66,756,135
Finance lease liability	5,648,831	--	--	5,648,831
Members' deposits	557,007,575	--	--	557,007,575
Members' shares (non-permanent)	1,434,185,348	--	--	1,434,185,348
Total financial liabilities	2,076,298,776	--	--	2,076,298,776
Net position	\$96,814,093	\$25,126,527	\$2,854,633	

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3. Financial risk management (continued)

Financial risk factors (continued)

(iv) Currency risk continued

Included in the category "Other" are assets denominated in the following currencies: UK pound sterling; Canadian Dollars; Barbados Dollars and Eastern Caribbean Dollars. A 500 basis point depreciation of the \$TT against any of these currencies will have an immaterial impact on the Group's surplus.

We have performed a sensitivity analysis as at December 31, 2022 which show the possible impact on surplus before appropriation of changes in the TT Dollar exchange rate relative to the US dollar.

	2022	2021
Appreciation by 100 Basis Points	(\$0.16M)	(\$0.25M)
Depreciation by 100 Basis Points	\$0.16M	\$0.25M

In 2022 the \$TT appreciated by 0 basis points against the US\$ and in 2021 the \$TT appreciated by 25 basis points.

(v) Fair values

The following table summarizes the carrying amounts and fair values of the Group's financial assets and liabilities:

	2022	
	Carrying value	Fair value
Financial assets		
Cash at financial institution	352,545,891	352,545,891
Investment securities - amortised cost	427,503,206	427,503,206
Investment securities - fair value	89,979,931	89,979,931
Loans to members	1,199,769,127	1,199,769,127
Other receivable	32,591,016	32,591,016
Financial liabilities		
Other payables and accruals	15,646,201	15,646,201
Unsettled claims	73,193,810	73,193,810
Finance lease liability	6,428,406	6,428,406
Members deposits	558,043,383	558,043,383
Members' shares (non-permanent)	1,380,470,723	1,380,470,723

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3. Financial risk management (continued)

Financial risk factors (continued)

(iv) Currency risk (continued)

(v) Fair values (continued)

	2021	
	Carrying value	Fair value
Financial assets		
Cash at financial institution	423,984,453	423,984,453
Investment securities - amortised cost	398,328,821	398,328,821
Investment securities - fair value	90,870,811	190,870,811
Loans to members	1,260,989,441	1,260,989,441
Other receivables	26,920,503	26,920,503
Financial liabilities		
Other payables and accruals	12,700,887	12,700,887
Unsettled claims	66,756,135	66,756,135
Finance lease liability	5,648,831	5,648,831
Members deposits	557,007,575	557,007,575
Members' shares (non-permanent)	1,434,185,348	1,434,185,348

Fair value is the measurement-date price received to sell an asset, or paid to transfer a liability, in an orderly transaction between market participants. The existence of published price quotation in an active market is the best evidence of fair value. Where market prices are not available, fair values are estimated.

The following methods have been used to estimate the fair values of various classes of financial assets and liabilities:

(i) *Financial instruments where carrying value is equal to fair value*

Due to their liquidity and short-term maturity, the carrying values of certain financial instruments approximate their fair values. Financial instruments where carrying value is approximately equal to fair value include cash and cash equivalents.

(ii) *Other receivables*

The carrying amounts of accounts receivable are a reasonable approximation of the fair values because of their short-term nature. This valuation is based on Level 3 inputs.

(iii) *Members' loans*

Loans are net of specific provisions for losses. These assets result from transactions conducted under typical market conditions and their values are not adversely affected by unusual terms. The inherent rates of interest in the portfolio approximate market conditions and yield discounted cash flow values which are substantially in accordance with Consolidated financial statement amounts. This valuation is based on Level 3 inputs.

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3. Financial risk management (continued)

Financial risk factors (continued)

(iv) Currency risk (continued)

(iv) Loans to subsidiary

The fair value of loans to subsidiary are determined using discounted cash flow analyses based on prevailing market rates of interest rates. This valuation is based on Level 3 inputs.

(v) Investments

The fair values of investments that are FVPTL are determined based on market prices available at December 31, 2022. Investments measured at amortised cost are initially recognised at cost. These assets are subsequently recognised using the effective interest rate method. The effective interest rate is the rate that discounts the estimated future cash flows of the financial asset.

(vi) Other payables and accruals

Settlement of these liabilities are either on demand by the creditor or subject to normal credit terms up to 30 days. This valuation is based on Level 3 inputs.

(vii) Members' deposit

Members' deposits bear interest at rates that are not significantly different from current rates and are assumed to have discounted cash flow values, which approximate carrying values. Repayment to depositors are made on demand or when contractually due up to a maximum of, one (1) year. This valuation is based on Level 3 inputs.

(viii) Members' shares (non-permanent)

Shares are valued par (\$5.00) each. Withdrawals by members are allowed subject to written notice of up to 60 days as per the Society's Bye Law 7. (c) Shares qualify for dividends distributed from Surplus at the rate approved by the Annual General Meeting of the Society's membership. This valuation is based on Level 3 inputs.

IFRS 13 specifies a hierarchy of valuation techniques based on whether the inputs to these valuation techniques are observable or unobservable. Observable inputs reflect market data obtained from independent sources; unobservable inputs reflect the Group's market assumptions. These two types of inputs have created the following fair value hierarchy.

- Level 1 - Quoted prices (unadjusted) in active markets for identical assets or liabilities. This level includes listed equity securities and debt instruments on exchanges.
- Level 2- Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (that is, as prices) or indirectly (that is, derived from prices). This level includes debt instruments.
- Level 3 - inputs for the asset or liability that are not based on observable market data (unobservable inputs). This level includes equity instruments and debt instruments with significant unobservable components.

This hierarchy requires the use of observable market data when available. The Group considers relevant and observable market prices in its valuations where possible.

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3. Financial risk management (continued)

Financial risk factors (continued)

(v) Fair values (continued)

The following table shows an analysis of financial instruments measured at fair value by level of the fair value hierarchy:

As at December 31, 2022	Level 1	Level 2	Level 3	Total
Financial assets				
Fair valued financial assets:				
Investment securities - debt	--	38,433,077	--	38,433,077
Investment securities - equity	51,546,854	--	--	51,546,854
Total financial assets	\$51,546,854	\$38,433,077	\$--	\$89,979,931
<hr/>				
As at December 31, 2021	Level 1	Level 2	Level 3	Total
Financial assets				
Fair valued financial assets:				
Investment securities - debt	--	38,864,785	--	38,864,785
Investment securities - equity	52,006,026	--	--	52,006,026
Total financial assets	\$52,006,026	\$38,864,785	\$--	\$90,870,811

4. Critical accounting estimates and judgments

The preparation of Consolidated financial statements in accordance with International Financial Reporting Standards requires management to make judgements, estimates and assumptions in the process of applying the Group's accounting policies. See Note 2 (c).

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Group makes estimates and assumptions concerning the future. However, actual results could differ from those estimates as the resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below:

Changes in accounting estimates are recognised in the Consolidated statement of comprehensive income in the period in which the estimate is changed, if the change affects that period only, or in the period of the change and future periods if the change affects both current and future periods.

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4. Critical accounting estimates and judgments (continued)

The critical judgments, apart from those involving estimations, which have the most significant effect on the amounts recognised in the Consolidated financial statements, are as follows:

(i) Estimation of the expected credit loss allowance

The measurement of the expected credit loss allowance for financial assets measured at amortised cost and FVOCI is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behaviour (e.g. the likelihood of members defaulting and the resulting losses). Explanation of the inputs, assumptions and estimation techniques used in measuring ECL is further detailed in note 3 (ii). Which also sets out key sensitivities of the ECL to changes in these elements.

A number of significant judgements are also required in applying the accounting requirements for measuring ECL, such as:

- Determining criteria for significant increase in credit risk (note 3 ii)
- Determining criteria for high credit quality loans
- Choosing appropriate models and assumptions for the measurement of ECL
- Establishing the number and relative weightings of forward-looking scenarios for each type of product/market and the associated ECL; and

Detailed information about the judgements and estimates made by the Group in the above areas is set out in note 3(ii).

(ii) The value of fair value through profit or loss financial assets.

The Group uses the TTSE index to determine the fair value of financial assets which primarily comprise listed local equities. The carrying amount of fair value of financial assets would increase by \$0.9m if the index is increased by 100 basis points from management's estimates (2021 - \$0.8m).

(iii) Fixed assets

Management exercises judgement in determining whether future economic benefits can be derived from expenditures to be capitalised and in estimating the useful lives and residual values of these assets.

(iv) Leases

A lease term includes optional lease periods where it is reasonably certain to exercise the option to extend or not to exercise the option to terminate the lease. Determination of the lease term is subject to judgement and has an impact on the measurement of the lease liability and related right-of-use asset.

Where the rate implicit in the lease is not readily available, an incremental borrowing rate is applied. This incremental borrowing rate reflects the rate of interest that the lessee would have to pay to borrow over a similar term, with a similar security, the funds necessary to obtain an asset of a similar nature and value to the right-of-use asset in a similar economic environment. Determination of the incremental borrowing rate requires estimation. The incremental borrowing rate is determined using the risk-free rate over a matched term, adjusted for factors such as the credit rating of the lessee and the borrowing currency.

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4. Critical accounting estimates and judgments (continued)

(iv) Leases (continued)

The operating leases that were recognised on the Consolidated statement of financial position following the adoption of IFRS 16 were measured applying an incremental borrowing rate at transition date to the payments under these lease contracts. To determine the incremental borrowing rate for each lease contract, a risk-free rate at transition date was applied, adjusted for other factors such as the credit rating of the Group and the term of the lease contract. All factors are subject to estimation. If a higher or lower incremental borrowing rate had been applied, the lease liability and corresponding right-of-use asset would respectively have been lower or higher. The incremental borrowing rate will not be revised each period and will not result in a material adjustment to the carrying amount of lease liability and right-of-use asset in the future years.

(v) Employee Retirement Benefit

The present value of the employee retirement benefit obligations depends on a number of factors that are determined on using a number of assumptions. Any changes in these assumptions will impact the carrying amount of the obligation.

The assumptions used in determining the net cost (income) for benefits include the discount rate, salary increases, employee turnover and mortality. The Group determines the appropriate discount rate at the end of each year. This is the interest rate that should be used to determine the present value of estimated future cash outflows expected to be required to settle the retirement obligations. In determining the appropriate discount rate, the Group considers the interest rates of Trinidad and Tobago Government sovereign bonds, that are denominated in the currency in which the benefits will be paid and that have terms to maturity approximating the terms of the related pension liability. In determining the salary increases, the Group considered an historical average of salary inflation. The employee turnover was based a historical employee retention rates experienced by the Group. For mortality, the Group also considered mortality tables and improvement scales based on experience studies. (note 17 for sensitivity).

(vi) Effects of Covid-19 pandemic

Measures to manage the spread of Covid-19 have created severe disruption to business activity and uncertainty in the economic environment. The Group has continuously assessed available information to inform its assessment of potential impacts to its financial position. These assessments require the application of judgement to derive estimates for potential impairments to the loan and investment portfolios and other assests. The Group's assessment can be over/ understated due to the degree of severity of measures imposed to contain the spread of the virus and the resultant economic impact of these measures. These areas include:

- The assessment of IFRS 9 provisions require the Group to evaluate events that result in significant increase in credit risk and certain economic factors and assess the resultant impact of these events/factors on the provisioning requirements of the Group. The judgment used in the assessment of provisioning requirements was based on information available at the time the assessments were made. The progression of the pandemic and the measures taken to manage same can result in outcomes more/less favorable than the estimates derived by the Group.

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4. Critical accounting estimates and judgments (continued)

(vi) Effects of Covid-19 pandemic (continued)

- The fair value of certain investment assets are measured as at the reporting date. The on- going market conditions brought about by the pandemic can create significant volatility to the fair market estimates determined by the Group.
- The Group invests in certain debt instruments within a business model to hold to collect the contractual cash flows. These assets are measured at amortized cost. The Group has exercised judgment in its future ability to maintain this business model. The pandemic may elevate risks to the Group's cash flows or the cash flows of counter parties. These risks can negatively impact on the Group's ability to maintain this business model resulting in recognized gains/losses.

5. Cash and cash equivalents

	2022	2021
Money market mutual funds	232,982,486	240,090,739
Current/savings accounts	119,563,405	183,893,714
Cash at financial institutions	352,545,891	423,984,453
Cash in hand	12,689,184	13,325,787
	\$365,235,075	\$437,310,240

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6 Investment securities – amortised cost

	2022	2021
Repos and Fixed Deposits:		
Bourse Securities repo agreement	34,678,000	27,678,000
FCIS -Fixed Income Securities	9,000,000	9,000,000
Guardian Asset Management Repurchase Agreement	12,000,000	12,000,000
JMMB - Fixed Deposits	14,000,000	14,000,000
JMMB - Repurchase Agreement	26,793,622	15,293,622
JMMB Secure Note	5,500,000	5,500,000
TTMF Short Term	--	9,014,282
NCB Global Finance - Fixed Deposit	7,000,000	7,000,000
DFL Fixed Deposit	8,000,000	5,000,000
NCBG REPO	5,000,000	5,000,000
KCL CAPITAL - Crest AUM	5,000,000	5,000,000
SAGICOR - Repurchase Agreement	10,000,000	--
Bonds:		
ANSA Merchant Bank Ltd.	5,000,000	5,000,000
Government of Trinidad and Tobago	104,775,013	111,702,401
Government of Belize	--	7,063,610
MTS Bond	9,912,352	--
First Citizens Bank Limited	--	4,000,000
National Insurance Property Development Company Ltd.	44,537,936	34,516,904
National Investment Fund Bond	5,384,000	5,384,000
Prestige Holdings Limited	200,895	402,995
Trinidad and Tobago Mortgage Finance Company Limited	22,000,000	22,000,000
Urban Development Company of Trinidad and Tobago Government Campus Project	4,090,347	4,676,307
Urban Development Company of Trinidad and Tobago	13,970,550	17,963,369
Urban Development Company of Trinidad and Tobago Fixed Rate 2.95% 2026	10,004,097	--
Various overseas bonds held in foreign currencies	1,229,144	1,249,807
Water & Sewerage Authority of Trinidad and Tobago	25,162,958	25,180,461
Home Mortgage Bank	18,168,406	18,341,133
Guardian Holdings Limited	12,153,400	12,184,452
Other:		
Daniell Educational Community	7,500,000	7,500,000
Police Credit Union	15,419,444	15,419,444
RE Matthews & Associates	1,500,000	1,500,000
	437,980,164	408,570,787
Expected credit losses	(10,476,958)	(10,241,966)
Total Investment securities - amortised cost	\$427,503,206	\$398,328,821

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7 Investment securities – fair value

	2022	2021
<i>Fair value through profit or loss</i>		
Equities:		
Capital and Credit Merchant Bank	1,050	1,050
One Caribbean Media	77,352	103,370
Central Finance Facility Co-operative Society of Trinidad and Tobago Limited	200,000	200,000
Co-operative Credit Union League	3,000	3,000
First Caribbean International Bank	454,797	512,377
First Citizens Bank Limited	13,733,044	10,839,145
Grace Kennedy and Company Limited	673,500	915,000
Guardian Holding Limited	2,559,219	2,844,630
JMMB Group	240,137	287,913
Republic Bank Limited	13,423,515	13,536,513
Unilever Caribbean Limited	193,500	243,000
National Enterprises Limited	168,060	165,591
Massy Holdings Limited	5,090,760	5,939,220
Scotiabank Trinidad and Tobago Limited	2,427,268	2,128,638
PLIPDECO	50,747	46,878
The West Indian Tobacco Company Limited	1,260,600	1,710,000
Sagicor Financial Corporation Limited	380,415	459,790
Trinidad Cement Limited	102,227	93,839
Prestige Holdings Limited	314,000	350,000
Royal Bank of Canada	1,413,631	1,595,860
Clico Investment Fund	8,780,033	10,030,212
Other:	\$51,546,855	\$52,006,026
Home Mortgage Bank Mutual Fund	2,299,661	2,265,445
Trinidad and Tobago Unit Trust Corporation	631,670	626,119
Schroders Energy Fund	587,284	444,546
First Citizens Bank Limited - El Tucuche Fund First	28,725,960	28,807,458
Citizens Bank Limited - Immortelle Fund	6,188,501	6,721,217
	38,433,076	38,864,785
Total Investment Securities - Fair Value	\$89,979,931	\$90,870,811

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8. Loans to members

Loans to members are stated at principal outstanding net of expected credit losses. The expected credit losses are based on management's evaluation of the performance of the loan portfolio under current economic conditions and past loan loss experience.

	2022	2021
Loans to members	1,321,099,290	1,361,700,003
Less: Expected credit losses	(121,330,163)	(100,710,562)
	\$1,199,769,127	\$1,260,989,441

Movement in expected credit losses

	2022	2021
Balance, beginning of year	100,710,562	82,568,623
Increase in expected credit losses for the year	22,144,314	19,493, 125
Amounts recovered from written off loans	(1,524,713)	(1,351,186)
Balance, end of year	\$121,330,163	\$100,710,562

9. Investment property

	2022	2021
Cost:		
Balance, beginning of year	17,498,648	17,520,500
Additions	21,070	16,344
Disposals	--	(38,196)
Balance, end of year	17,519,718	17,498,648
Accumulated depreciation:		
Balance, beginning of year	1,925,168	1,752, 381
Depreciation charge for the year	220,364	210,687
Reversal of depreciation on disposals	--	(37,900)
Balance, end of year	2,145,532	1,925,168
Net book value, end of year	\$15,374,186	\$15,573,480

Included in the investment properties above is a property situated in the ward of Valencia known as "Las Viviendas". In 2020, the Group recognised an impairment to a property development project in respect to costs incurred for the development drawings. The Group has not recognized any further impairment to the asset in respect to costs incurred for the development drawings. The Group has determined that new drawings would be required to enhance the viability of the project by increasing the number of housing units on the site.

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10. Accounts receivable and prepayments

	2022	2021
Accrued interest on loans	12,349,711	13,583,958
Accrued interest on investments	9,168,723	6,251,886
Staff loans and advances	945,233	1,221,338
Recoverable expenses	332,392	332,392
Claim recoverable	183,831	183,831
EPL Properties Limited	17,402	8,006
Other receivables	9,778,354	5,523,724
	32,775,646	27,105,135
Less: expected credit losses	(184,631)	(184,631)
	32,591,015	26,920,504
Prepayments	2,020,673	1,876,996
	\$34,611,688	\$28,797,500
<i>Expected credit losses</i>		
Balance, beginning of year	184,631	184,631
Increase in expected credit losses for the year	--	--
	\$184,631	\$184,631

11. Inventories

	2022	2021
Stationery/office supplies	246,320	273,161
ATM Card Stock	68,483	45,286
	\$314,803	\$318,447

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12. Intangible assets

	PC Software	Network Software	Total
Cost			
Balance as at January 1, 2022	1,77,893	21,161,397	22,939,290
Additions	38,872	--	38,872
Balance as at December 31, 2022	1,816,765	21,161,397	22,978,162
Accumulated amortization			
Balance as at January 1, 2022	1,443,211	18,464,510	19,907, 721
Charge for the year	110,157	988,721	1,098,878
Balance as at December 31, 2022	1,553,368	19,453,231	21,006,599
Net book value			
Balance as at December 31, 2022	\$263,397	\$1,708,166	\$1,971,563
Cost			
Balance as at January 1, 2021	1,510,774	21,161,397	22,672,171
Additions	267,119	--	267,119
Balance as at December 31, 2021	1,777,893	21,161,397	22,939,290
Accumulated amortization			
Balance as at January 1, 2021	1,380,383	17,475,789	18,856,172
Charge for the year	62,828	988,721	1,051,549
			18,051,349
Balance as at December 31, 2021	1,443,211	18,464,510	19,907,721
Net book value			
Balance as at December 31, 2021	\$334,682	\$2,696,88	\$3,031,569

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13. Right of use assets

The Group leases land and buildings for use in respect to administrative offices, branch operations and for housing automated banking machines.

Cost	Land and Building
Balance as at January 1, 2022	14,490,687
New leases	4,003,170
Other adjustments	48,670
Leases disposed	(3,552,025)
Balance as at December 31, 2022	14,990,502
Accumulated depreciation	
Balance as at January 1, 2022	9,571,899
Charge for the year	4,154,557
Other adjustments	(921, 194)
Leases disposed	(3,552,025)
Balance as at December 31, 2022	9,253,237
Net Book Value	
Balance as at December 31, 2022	\$5,737,265
Cost	
Balance as at January 1, 2021	13,570,942
New leases	178,891
Other adjustments	921,194
Leases disposed	(180,340)
Balance as at December 31, 2021	14,490,687
Accumulated depreciation	
Balance as at January 1, 2021	5,766,186
Charge for the year	3,986,053
Leases disposed	(180,340)
Balance as at December 31, 2021	9,571,899
Net Book Value	
Balance as at December 31, 2021	\$4,918,788

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14 Property plant & equipment

	Land and buildings	Furniture, fixtures & fittings	Office equip.	Comp. facilities	Other equip.	Motor vehicles	Capital work-in progress	Total
Cost								
Balance as at								
January 1, 2022	112,661,037	19,433,338	22,566,452	24,994,542	7,285,456	1,749,885	1,534,734	190,225,444
Additions	450,956	447,110	216,583	1,133,180	123,788	204,821	48,911,779	51,488,217
Transfers	2,010,174	--	--	--	--	--	(2,028,372)	(18,198)
Disposals	--	(248,454)	(16,531)	(182,739)	(7,207)	(289,403)	--	(744,334)
Balance as at								
Dec. 31, 2022	115,122,167	19,631,994	22,766,504	25,944,983	7,402,037	1,665,303	48,418,141	240,951,129
Accumulated depreciation								
Balance as at								
January 1, 2022	44,365,767	13,261,747	19,000,538	21,407,942	5,123,696	1,256,320	--	104,416,010
Charge for the year	3,909,574	1,329,910	1,045,928	1,378,229	525,289	212,590	--	8,401,520
Reversal of depreciation on disposals	--	(219,686)	(16,527)	(182,739)	(6,746)	(289,403)	--	(715,101)
Balance as at								
Dec. 31, 2022	48,275,341	14,371,971	20,029,939	22,603,432	5,642,239	1,179,507	--	112,102,429
Net book value								
Balance as at								
Dec. 31, 2022	\$66,846,826	\$5,260,023	\$2,736,565	\$3,341,551	\$1,759,798	\$485,796	\$48,418,141	\$128,848,700
Balance as at								
Dec. 31, 2021	\$68,295,270	\$6,171,591	\$3,565,914	\$3,586,600	\$2,161,760	\$493,565	\$1,534,734	\$85,809,434

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14. Property plant & equipment

	Land and buildings	Furniture, fixtures & fittings	Office equip.	Comp. facilities	Other equip. TTD	Motor vechicles	Capital work-in progress	Total
Cost								
Balance as at								
Jan. 1 2021	111,189,660	19,245,824	22,139,495	24,640,766	7,363,836	1,749,885	3,152,092	189,481,558
Additions	1,455,777	335,783	872,808	628,236	102,932	--	767,500	4,163,036
Disposals	15,600	(148,269)	(445,851)	(274,460)	(181,312)	--	(2,384,858)	(3,419,150)
Balance as at								
Dec. 31 2021	112,661,037	19,433,338	22,566,452	24,994,542	7,285,456	1,749,885	1,534,734	190,225,444
Accumulated Depreciation								
Balance as at								
Jan. 1 2021	40,675,755	12,117,762	18,462,799	20,446,049	4,604,748	1,014,846	--	97,321,959
Charge for the year	3,688,777	1,284,660	982,591	1,224,372	680,676	241,474	--	8,102,550
Disposals	1,235	(140,675)	(444,852)	(262,479)	(161,728)	--	--	(1,008,499)
Balance as at								
Dec. 31 2021	44,365,767	13,261,747	19,000,538	21,407,942	5,123,696	1,256,320	--	104,416,010
Net book value								
Balance as at								
Dec. 31 2021	\$68,295,270	\$6,171,591	\$3,565,914	\$3,586,600	\$2,161,760	\$493,565	\$1,534,734	\$85,809,434
Balance as at								
Dec. 31 2020	\$70,513,905	\$7,128,062	\$3,676,696	\$4,194,717	\$2,759,088	\$735,039	\$3,152,092	\$92,159,599

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15. Other payables and accruals

	2022	2021
Other payables	10,760,044	9,163,210
Accrued expenses	2,173,420	533,172
Interest payable	1,431,147	1,380,462
Automated Teller Machine - Branch Settlement	649,096	1,012,737
Statutory deductions payable	518,538	524,036
Provision for retroactive salaries	87,270	87,270
Trade creditors	26,686	--
	\$15,646,201	\$12,700,887

16. Unsettled claims

Unsettled claims relate to funds belonging to deceased members that remain undistributed to their estate due to pending actions required to allow for the processing of the payout. The funds mainly relate to members savings and life savings insurance.

	2022	2021
Members savings	55,398,241	52,579,701
Lifesaving insurance	32,001,258	27,236,001
Members loan balance	(48,007,299)	(41,133,277)
Loan protection insurance	33,801,610	28,073,710
	\$73,193,810	\$66,756,135

17. Retirement benefit liability

<i>Net liability in Consolidated statement of financial position</i>	2022	2021
Present value of obligation	\$51,738,114	\$54,114,426
Movement in the present value of defined benefit obligation		
Beginning of the year	54,114,426	47,716,185
Adjustment	--	(798,546)
Adjusted beginning of the year	54,114,426	46,917,639
<i>Current year service and interest cost:</i>		
Total current year service cost	2,869,567	2,953,784
Interest cost	2,998,636	2,822,992
Benefits paid	(5,793,712)	(690,471)
Actuarial gain/ (loss)	(2,450,803)	2,110,482
Defined benefit obligation at end of year	\$51,738,114	\$54,114,426

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17. Retirement benefit liability (continued)

The defined benefit obligation is allocated between the plan's members as follows:

Vested members - employees with more than 15 years continuous employment	72%	71%
Members not yet vested - employees with less than 15 years continuous employment	28%	29%
The weighted average duration of the defined benefit obligation as at year end	13.6 years	19.9 years

The Group does not set aside specific assets to meet the defined benefit plan obligations.

Expenses recognised in profit or loss - Personnel costs

Current Service Costs	\$2,869,567	\$2,953,784
Summary of principal assumptions as at December 31,		
Discount rates	6.00%	5.85%
Average annual salary increases	4.00%	3.00%
Employee turnover rate	5.00%	38.8%

Sensitivity analysis

The calculation of the defined benefit obligation is sensitive to the assumptions used. The table below summarises how the change in assumptions would change the value of the obligation.

	%1 per annum increase	%1 per annum decrease
2022		
Discount rate	\$(6,092,236)	\$7,309,867
Average annual salary increases	\$7,386,248	\$(6,253,955)
2021		
Discount rate	\$(6,876,884)	\$8,357,205
Average annual salary increases	\$8,826,329	\$(7,344,109)
Employee turnover rate	\$(785,155)	\$833,040
Mortality Rate	\$(7,316,072)	\$8,816,546

These sensitivities were calculated by re-calculating the defined benefit obligations using the revised assumptions.

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18 Finance lease liability

This balance refers to liabilities in respect to lease contracts for right to use assets i.e. land and buildings used by the Group. Lease terms were for periods 1-4 years. The liability incurs an interest rate of 9.25% per annum.

	2022	2021
Finance lease liabilities as at December 31,		
Finance lease liability as at January 1	5,648,831	8,592,253
Lease additions	4,003,169	178,891
Interest expensed	635,239	1,033,742
Lease payments	(3,858,833)	(4,156,055)
Finance lease liability as at December 31,		
	\$6,428,406	\$5,648,831

	2022			Total
	Up to 1 year	1 to 5 years	Over 5 years	
Finance lease liability	\$3,465,904	\$2,962,502	--	\$6,428,406
	2021			Total
	Up to 1 year	1 to 5 years	Over 5 years	
Finance lease liability	\$2,094,200	\$3,554,631	--	\$5,648,831

Lease expenses not included in the measurement of Finance Lease Liability

	2022	2021
Expenses related to short term leases	\$890,624	\$826,151

19. Members' shares

According to the Bye-Laws of Eastern Credit Union Co-operative Society Limited, the capital of the Society may be composed of an unlimited number of shares of \$5 each. In accordance with International Financial Reporting Interpretation Committee (IFRIC) Interpretation #2, redeemable shares have been treated as liabilities.

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20. Deferred taxation

	2022	2021
Balance at beginning of year	7,021,808)	(6,694,900)
Credit	(835,139)	(326,908)
	<hr/>	<hr/>
Balance at end of year	\$(7,856,947)	\$(7,021,808)
Deferred taxation is attributable to the following items:		
Excess of written down value over net book value	(13,452,760)	(13,196,114)
Tax losses carried forward	5,595,813	(6,174,306)
	<hr/>	<hr/>
	\$(7,856,947)	\$(7,021,808)

21. Reserve fund

In accordance with the Co-operatives Societies Act, 1971, Section 47 (2), 10% of the annual net surplus of the Society is charged to the Reserve Fund.

22. Other Reserve

The Defined Benefit obligation reserve represents the Group's liability for the future payment of defined benefits obligation to its employees, as per the terms of the terminal benefit obligations.

Remeasurement for the period 2022 of net liability from defined benefit obligations are recognized in other comprehensive income. The remeasurement recognizes actuarial gains and losses for the period 2018 to 2022.

23. Education fund

The Board of Directors has set aside at the end of the year an amount to an Education Fund of between 2% to 5% of the net surplus for the year, after making provision for the Reserve Fund. This fund is to be used for educational purposes of its members.

24. Capital risk management

The Group manages its capital to ensure that it will be able to continue as a going concern while maximising the return to members, whilst providing value to its members by offering loan and savings facilities. The Group's overall strategy remains unchanged from previous years.

The capital structure of the Group consists of equity attributable to members, which comprises issued members shares, reserves and undivided earnings.

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25. Related party transactions

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial decisions.

Key management personnel are those persons having the authority and responsibility for planning, directing and controlling the activities of the Group.

A number of transactions are entered into with related parties in the normal course of business. These transactions were carried out on commercial terms at market rates.

Balances and transaction with related parties and key management personnel during the year were as follows:

	2022	2021
Assets, liabilities and members' equity		
Loans and other receivables		
Directors, committee members, key management personnel	\$5,682,719	\$3,085,545
Shares, deposits and other liabilities		
Directors, committee members, key management personnel	\$3,929,049	\$2,231,163
Interest and other income		
Directors, committee members, key management personnel	\$192,350	\$1,046,309
Interest and other expenses		
Directors, committee members, key management personnel	\$1,213,009	\$1,162,887
Key management compensation		
Short-term benefits	\$5,064,325	\$5,487,529

26. Investment income

	2022	2021
Interest and dividends	24,555,677	20,535,781
Fair value (decrease)/increase of financial assets	(11,201,569)	9,645,759
	\$13,354,108	\$30,181,540

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27. Other income

	2022	2021
Loan processing fees	8,110,547	6,717,619
CUNA commissions	3,058,108	2,921,110
Gym income	1,095,150	369,383
Loan late fees	1,027,367	1,125,634
Service charges	208,617	194,866
Gain on Disposal of Assets	72,398	--
Entrance fees	2,933	1,352
Commission	626	18,597
Miscellaneous income	642,242	898,882
	\$14,217,988	\$12,247,443

28. Administrative expenses

	2022	2021
Depreciation and amortisation	13,865,086	13,350,839
Insurances	7,488,044	7,760,636
Security	5,536,988	5,596,126
Telephone	4,350,044	5,054,925
Computer supplies and expenses	3,665,583	3,492,718
Maintenance	3,151,688	3,328,569
Office expenses	3,143,833	1,289,426
Property rental	2,638,641	1,623,575
Professional services	3,906,012	2,947,135
Education supplies and expenses	2,235,433	799,796
Miscellaneous expenses	1,905,919	1,478,176
Staff training	1,407,048	722,853
Electricity	1,332,684	1,349,144
Green fund levy	542,696	579,986
Printing, postage and stationery	591,339	452,136
Annual and special general meetings	380,476	761,918
Donations and sponsorships	317,820	52,132
Sports and family day expenses	273,887	--
Credit Union League dues	158,541	158,541
Motor vehicle expenses	113,018	76,183
Bad debt expense	--	360
	\$57,004,780	\$50,875,174

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28. Administrative expenses (continued)	2022	2021
Amortization and depreciation consists of:		
Charge for year on investment properties (note 9)	220,364	210,687
Charge for year on intangibles (note 12)	1,098,878	1,051,549
Charge for year on property, plant and equipment (note 14)	8,401,520	8,102,550
Change for the year on right of use assets (note 13)	4,144,324	3,986,053
	\$13,865,086	\$13,350,839

29. Board and committee expenses	2022	2021
Stipend	1,182,683	1,140,649
Meeting expenses	149,132	227,822
Corporate wear	12,727	2,914
Entertainment	6,648	2,433
Allowances	845,057	446,630
Miscellaneous	1,115,737	122,911
	\$3,311,984	\$1,943,359

30. Personnel cost	2022	2021
Salaries and other staff benefits	74,067,856	69,715,473
Travelling and subsistence	2,036,491	1,994,021
	\$76,104,347	\$71,709,494

The number of permanently employed staff as at the year-end 2022 was 325 (2021 -325).

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31. Taxation

	2022	2021
Business levy	108,760	99,992
Deferred taxation	835,139	326,908
	<hr/>	<hr/>
Income tax expense	\$943,899	\$426,900
	<hr/>	<hr/>
Net Loss/Surplus before taxation	(13,831,815)	30,312,125
Tax calculated at 30%	(4,149,545)	9,093,637
Adjustment to tax calculated for Credit Union income non- taxable income	4,932,858	8,703,587)
Other		
Business levy	108,760	99,992
Expenses not deductible for tax purposes	(28,806)	(55,321)
Permanent differences	80,632	(7,821)
	<hr/>	<hr/>
	\$943,899	\$426,900
	<hr/>	<hr/>

32. Subsequent events after the balance sheet date

There were no events after the reporting period which were material to the consolidated financial statements and should have resulted in adjustments to the consolidated financial statements or disclosures when the consolidated financial statements were authorised for issue.